Outdoor Seating Area - Management Statement

Unit B

The Glassworks, 1-3 Back Turner Street, Manchester

Introduction

This Premises Management & Operating Schedule is being submitted in support of the outside seating area that will be provided within the demise of Kawaa coffee shop at the above-stated premises.

This strategy provides Manchester City Council with the assurances that KAAWA will operate the outside seating area in a considerate manner.

Hours of operation for the Outdoor Seating Area

We understand that Manchester City Council's standard Tables & Chairs Licence permits operation between 8am and 11pm Monday to Sunday for an outdoor seating area. We are applying to operate the outside seating area in accordance with these standard hours.

The chairs, tables and fabric barriers will be demounted and then stored within the premises once the premises has closed.

Noise and Disturbance

There are no outdoor speakers proposed, and no amplified music will be played outside.
Door staff will encourage patrons to leave quickly and quietly.
Notices will be situated inside the premises and at the entrance requesting customers leave quietly and in an orderly manner. Staff will draw customers' attention to such notices.

Security and Safety

The café has a digital CCTV system covering all areas of the premises, including the outside. The cameras have night vision capability and recorded footage is, and will continue to be, kept for a minimum of 28 days.

Staff will be trained in methods of dispersing customers who are leaving the premises and encouraging smokers to keep noise to a minimum.

If a potential customer appears to be drunk or under the influence of drugs, they will be refused entry including to the outdoor seating area.

Furniture

The furniture is metal and robust to withstand disruption by strong breezes.
Refer to application drawings for images.

All staff will be trained to advise customers to use the property hooks on the furniture and not hang bags on backs of chairs.

The tables will be fitted with property clips to help secure patron's bags/luggage, this is in accordance with guidance published by GMP Design For Security for outdoor seating.

Fabric banners are proposed at the edge of the seating area to clearly define the extents of the seating area, and prevent passersby casually walking through the seating area, this is in accordance with guidance published by GMP Design For Security for outdoor seating.

All the furniture is moveable and will be stored within the premises when not in use. The furniture is laid out on the pavement area as illustrated on the application drawings.

Access

Access for customers and staff is and will be through the front entrance. All deliveries and servicing will take place on South King Street.

Waste Collection

Waste and recycling will be collected by a specialist refuse contractor, as per the approved Management Strategy for Condition 34 (Application No. CDN/25/0911) for the existing café.

Environment

The owners/operators will maintain the premises to the highest standard, ensuring that the premises are clean, tidy and kept in good repair.

Staff and Training

All staff will be trained in licensing law and health and safety.