SCHEDULE OF SERVICES

1.PURPOSE

Nacro shall operate the Centre as an Outdoor Learning and Community Centre providing open-access, targeted and structured programmes for children, young people, adults and community groups.

The Centre shall function as a youth facility and community asset, supporting learning, wellbeing, skills development, environmental education, volunteering, community engagement and social inclusion.

2.HOURS OF OPERATION

Nacro shall provide access to and operation of the Centre seven days per week. The Centre shall generally be open and operational between the hours of 08:00 and 22:00 daily.

Core programme delivery will normally take place:

Monday to Friday: 08:00 – 22:00

Saturday and Sunday:

Reduced programme delivery hours reflecting demand and programme requirements access to the building shall be maintained until 22:00 where required for community activities, youth provision, meetings, events, volunteer activities, staff access and operational purposes.

Nacro may operate outside these hours for approved events, holiday provision, maintenance, community activities or exceptional operational requirements.

3. YOUTH WORK AND OUTDOOR LEARNING SERVICES

Nacro shall provide a range of youth work, outdoor learning and community development activities including:

• Open access youth provision.

• Structured youth development programmes.

• Outdoor education and environmental learning.

• Forest school and bushcraft activities.

• Conservation and sustainability projects.

• Outdoor cooking and food education.

• Cycling, bike maintenance and active travel programmes.

• Physical activity and wellbeing programmes.

• Team building and personal development activities.

• Holiday activities and enrichment programmes.

• Volunteering opportunities.

• Employability and skills development programmes.

• Accredited learning opportunities.

• Duke of Edinburgh Award activities and expedition preparation.

• Leadership and social action programmes. • Programmes designed to increase confidence, resilience, independence and community participation.

4.**COMMUNITY CENTRE FUNCTIONS**

The Centre shall operate as a community hub and provide opportunities for:

• Community groups and voluntary organisations.

• Resident and neighbourhood meetings.

• Family learning activities.

• Intergenerational projects.

• Health and wellbeing initiatives.

• Community events and celebrations.

• Training courses and workshops.

• Environmental and community improvement projects.

• Volunteer recruitment and development. • Social inclusion and outreach programmes.

Nacro shall actively encourage community participation and partnership working with local schools, colleges, statutory agencies, voluntary organisations and community stakeholders.

5. YOUTH INVESTMENT FUND COMPLIANCE

The Centre shall be managed, maintained and operated in accordance with the principles and expectations of the Youth Investment Fund and any successor programme, including:

• Provision of safe, welcoming and inclusive spaces for young people.

• High-quality youth work and enrichment opportunities.

• Accessible facilities and programmes.

• Appropriate safeguarding arrangements.

• Equality, diversity and inclusion principles.

• Facilities that support positive outcomes for young people.

• Flexible indoor and outdoor spaces suitable for structured and informal youth activities.

• Community accessibility and engagement.

• Compliance with all relevant health and safety requirements.

• Ongoing maintenance and enhancement of the facility.

6.SAFEGUARDING

Nacro shall maintain and implement robust safeguarding arrangements for children, young people and vulnerable adults, including:

• Safer recruitment procedures.

• Staff and volunteer safeguarding training.

• Risk assessment processes.

• Incident reporting and management procedures.

• Designated Safeguarding Leads.

• Compliance with statutory safeguarding guidance and legislation.

7.STAFFING

The Centre shall be supported by appropriately qualified staff and volunteers.

8.**PARTNERSHIP WORKING**

Nacro shall seek to develop and maintain partnerships with:

• Schools and colleges.

• Local authorities.

• Youth service providers.

• Health and wellbeing organisations.

• Environmental and conservation bodies.

• Voluntary and community sector organisations.

• Employers and training providers.

• Funding and grant-making organisations.

9.OUTDOOR SPACES

Outdoor areas associated with the Centre shall be utilised for:

- Outdoor learning.
- Environmental education.
- Forest school activities.
- Conservation projects.
- Horticulture and food growing.
- Community gardening.
- Recreation and physical activity.
- Community events and outdoor gatherings.