

Subsidence Management Services

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UNITED KINGDOM

Mr Kevin Stout
3 Winster Avenue
MANCHESTER
M20 2YG

02 September 2022

Dear Mr Stout

Re: Damage to 3 Winster Avenue , MANCHESTER, M20 2YG

Insurer Claim Reference: 500392020

Our Reference: IFS-LBG-SUB-22-0102241

Following the recent inspection of the damage to your property, the Subsidence Specialist has completed the report and a copy is enclosed.

The Subsidence Specialist has concluded that the damage to the property has been caused by subsidence and you have a valid claim under the terms of your policy. The policy is subject to an excess of £1,000.00, which is the amount you are required to contribute towards the cost of the repairs. We will therefore request this from you as we are nearing the repair phase of your claim.

Full details of the damage, cause and the next steps required are explained within the report, and you will be contacted shortly if any further investigations or monitoring are required.

Environmental Services will contact you shortly to arrange a mutually convenient appointment to carry out the required site investigations. The report should be with me approximately 8 weeks from the investigations being carried out, depending upon the extent of the investigations required. I will provide a further update to you at that point, together with a copy of the investigation report.

If you have any queries in the meantime, please do not hesitate to contact us on the telephone number below.

Yours sincerely,

Site Investigations
Subsidence Management Services
Direct Dial: 0330 088 3258 Option 2