

Community Engagement Plan

EDF and its contractors will implement a community engagement approach to ensure residents and local businesses are informed and supported throughout the demolition project which is anticipated to take approximately 6 weeks to complete. This will be tailored to fit the level of interest shown in the demolition project by local stakeholders but will typically include most if not all of the following:

- Contact with the near neighbours to the site, which are all businesses to advise of the upcoming works including expected timescales and contact information for the site manager.
- A site noticeboard on Timpson Road near the site entrance displaying site plans, milestones, and key dates, including any community relevant information e.g. noise-sensitive activities.
 - A single point of contact for the public/local business to raise concerns, ask questions, or request assistance (especially useful for vulnerable residents).
 - Feedback and complaints log - a record system for tracking community issues and
 - documenting resolutions which demonstrates responsiveness and accountability.
- offering stakeholders a chance to ask questions directly and understand the project better.
- Advanced notice of disruptive works for example, giving at least 48 hours' notice for higher noise tasks or works outside usual hours, including their expected durations.

The Principal Contractor will nominate an emergency contact person for whom all queries or complaints relating to the site can be referred to. The name and contact details of the emergency contact will be displayed on the site notice board. But until the work commences the Emergency contact will be [REDACTED] – [REDACTED].

Site rules, brief to all personnel as part of the induction and displayed in the site welfare facilities will include the necessary standard of conduct and behaviour to avoid nuisance or potential harm to the general public and to neighbours to the development. All risk assessments and method statements will take into account the potential for the works to create nuisance and control measures to avoid or reduce this risk. In accordance with the company procedures, the Site Manager will note any complaint in the Site File and investigate it and record actions taken in response. This log will be available for review by the client and any third parties. Where the Site Manager considers the complaint to be valid, it will also be recorded on the company Non Conformance Form, where details of the non-conformance, actions taken and further corrective/preventive measures shall be confirmed as appropriate and completed. The site gates will be kept closed when not in use and locked when unattended. The Site Manager, or nominee, will inspect the site including the fencing and all external areas at the end of each shift and ensure any issues are addressed and record the completion of this check.