DAHLIA SMOKING & AL FRESCO DINING POLICY

1 - Any outside area used by customers wishing to dine, drink or smoke shall be clearly delineated and covered by the CCTV system which will be installed at the premises.

2 - The outside area shall be monitored by staff or door staff regularly when it is in use.

3 - The area will be cleaned regularly and kept free of litter. The venue vouches to ensure the vicinity is kept cleaned ahead of trading and when closing up.

4 - Suitable receptacles shall be provided for smokers to dispose of cigarette butts.

5 - Signs will be displayed in the area requesting customers to keep noise to a minimum

6 - Patrons who disregard signage and verbal instructions regarding noise will be asked to move inside and/or leave the premises.

7 - Open containers of alcohol shall not be permitted to be taken beyond the boundary of the outside area.

8 - Zero tolerance policy for anti-social behaviour to be followed. Management to be trained up in with spotting and dealing with Anti-Social behaviour. Venue Management to ensure Anti-Social behaviour is dealt with swiftly. Signage to be present on the premises at all times.