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Manchester Entertainment District External Furniture Strategy

This document is prepared to discharge condition 35 attached to the North Stand Main Works Planning Permission (ref: 136763/FO/2023). Full condition wordings included below and specific response provided against each sub-headings.

It should be noted that for all the G/F flexible commercial units, no associated external seating area is proposed.

“Prior to the first use of the commercial spaces within the development, details of any external areas associated with these commercial spaces (including an Operating Schedule) shall be submitted for approval in writing by the City Council, as Local Planning Authority.

The Operating Schedule shall contain the following retails:

a. A scaled layout plan showing the proposed seating area, including layout of furniture and demarcation of the area

b. Full details of the measures proposed to ensure that the proposed seating area is fully accessible by disabled people

c. Details of the proposed furniture, including any barriers

d. A detailed management strategy that includes information on how the proposed external seating area would be managed in terms of potential noise disturbance, additional movement and activity, litter and storage of furniture at night

e. days and hours of operation

The approved plan shall be implemented upon first use of the commercial uses in that phase and thereafter retained.

No amplified sound or any music shall be produced or played in any part of the site outside the building.”

a. See enclosed drawings of the external areas and furniture





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- b. Accessibility - See drawings included for all bench details and locations. All areas of seating are accessible by flat paved ground with no stairs/ramps or obstructions to prevent access by disabled parties. All benches have at least one pair of stainless steel armrests to ease comfort and ability for all to rise and sit comfortably on the bench. All benches are free of obstructions surrounding the bench and allow access from the sides should it be needed for disabled parties to access the bench. There is also sufficient space around each bench for wheelchairs to be positioned to accompany others who may be using the bench.
- c. See enclosed drawings of the external areas and furniture
- d. There are benches within City Square which have been designed to a permanent standard, but can be removed during high-capacity events in City Square as and when required. They will remain in situ during ordinary match days and concert days, and will be properly secured to the ground. If removed, they will be removed promptly, and stored securely. Crowd flows only need managing during event times, at which point the Stadium Manager will become the responsible person, unless delegated to an event manager.

Litter bins will be emptied regularly, in line with the site-wide waste management strategy approved by the Planning Permission (ref: 136763/FO/2023)

CCTV and Security Arrangements – Medlock Square & Etihad Campus

Significant investment has been made in enhancing the CCTV infrastructure across Medlock Square and the wider Etihad Campus. A comprehensive upgrade programme has introduced new high definition cameras providing full coverage of public realm areas, key movement routes, and gathering points. These installations ensure improved visibility, evidential quality footage, and





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enhanced capability to identify and respond to noise disturbance or other activity requiring intervention.

All Public Realm cameras are monitored from the Campus Management Suite, located within the Tennis & Football Centre. This is a 24hour operational facility, staffed by trained personnel who continuously oversee activity across the entire campus. Live feeds enable real time assessment of behaviour, early identification of emerging issues, and coordinated deployment of onsite security or stewarding teams where necessary.

To complement the technological measures, Medlock Square is stewarded around the clock.

- Matchdays: The area is staffed by MCFC stewards, who are positioned strategically to manage crowd movement, mitigate disturbance, and maintain the safe operation of the space.
- Non-matchdays: Security is provided by G4S, with a minimum of two dedicated operatives patrolling Medlock Square throughout the night. Their role includes maintaining a sterile environment, deterring antisocial behaviour, responding to incidents, and ensuring that any noise related concerns are addressed promptly.

The combination of continuous CCTV monitoring, coordinated security presence, and rapid response capability ensures that any disturbance within Medlock Square is quickly identified, assessed, and resolved by the appropriate onsite team. This integrated approach to surveillance and management supports a safe, well controlled environment at all hours.

- e. Opening Hours - Medlock Square will be open for use 24 hours a day, unless closed off to the public for event purposes.

