

From: [Hall, Kay](#)
To: ["ben@stzarch.co.uk"](mailto:ben@stzarch.co.uk)
Subject: FW: Discharge uncontaminated water
Date: 15 July 2022 12:20:05

From: Hall, Kay
Sent: 15 July 2022 10:34
To: 'ben@stzarch.co.uk' <ben@stzarch.co.uk>
Subject:

Hi Ben

Customers may wish to discharge uncontaminated run-off water to surface water or to ground.
Possible sources of uncontaminated water include:

- clean rainwater from roofs or patios
- water collected from public roads and small parking areas that has been through a maintained oil separator or sustainable drainage system (SuDS)

There is specific guidance which depends on if the discharge is made to surface water or to ground.
Discharges of uncontaminated run-off water to surface water do not need a permit.

[Discharges to surface water and groundwater: environmental permits - GOV.UK \(www.gov.uk\)](#)

Trade effluents, such as washwater or cooling water, should be kept separate from uncontaminated water. Any trade effluents discharged to controlled waters require an environmental permit.

[Discharges to surface water and groundwater: environmental permits - GOV.UK \(www.gov.uk\)](#)

If the customer needs to carry out any work on or near a river, flood or sea defence, or in a flood plain (flood zone 3), they may need to apply for a flood risk activity permit to do the work.

[Flood risk activities: environmental permits - GOV.UK \(www.gov.uk\)](#)

Please feel free to contact me if you require any further advice.

Kind Regards

Kay Hall
NCCC WorldPay Team

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 Web Site: www.gov.uk/environment-agency

Pronouns: She/Her ([why is this here?](#))

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