
Public, 9 Stevenson Square, Manchester

Management / Operating Statement (outdoor seating area)

Overview

The purpose of this Statement is to set out the operational and management procedures proposed within the external seating area, to minimise potential disturbance and nuisance.

Public will operate as a licenced café and restaurant, providing a substantial food and drinks offering. The outdoor seating area will create a pleasant environment for customers to enjoy the outdoor dining experience in Stevenson Square, whilst providing flexibility to a food and drinks businesses in the context of the Covid-19 pandemic.

Operation

Food and drinks will be served in the outdoor seating area at the following times:

Monday - Tuesday: 0900 – 23.00 h.

Wednesday: 0900 – 23.00 h.

Thursday: 0900 – 23.00 h.

Friday - Saturday: 0900 – 23.00 h.

Sunday: 0900 – 23.00 h.

The outdoor seating area will operate as table service, with staff providing menus, taking orders and serving food and drinks.

Staff will be responsible for clearing and cleaning tables, ensuring the area is tidy and free from litter. The area will be swept regularly, and any spillages or litter cleared promptly.

The opening hours proposed is in keeping with neighbouring businesses. A pavement licence has been sought separately.

Noise and disturbance

There will be no amplified music played in the outdoor seating area.

There are no immediate residential neighbours, the floors above are used as offices and the building adjacent is occupied by food and drinks businesses.

Staff will regularly be present in the outdoor seating area by providing table service and attending to customers. Any excessive noise or inappropriate behaviour will be promptly addressed by staff, any customer acting inappropriately will be warned by staff, and if this behaviour continues, they would be asked to leave the premises.

Customers will not be permitted to move furniture.

Crime and safety

The proposal will create an area of outdoor seating at the front of the premises. This will increase activity at street level and enhance natural surveillance.

The external seating area will be clearly visible from inside the building and will be attended to by waiting staff.

The proposal will therefore have a beneficial impact with regards to crime and safety.

All furniture will be stored indoors overnight, with a full clean up of the area prior to closing.

Greater Manchester Police has confirmed that a Crime Impact Statement would not be required.

Local Environment

Staff will maintain the outdoor seating area, keeping it clean, tidy and kept in good repair.

If any of the external furniture becomes damaged, this will be removed from the area and replaced.

Staff and training

All staff will receive an induction and will be fully trained to follow the extent/limits of outdoor seating area and strict adherence to any planning conditions.