



OLDHAM ROAD, ANCOATS

Travel Plan, November 2022
Planning ref: 119731/FO/2018



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INTRODUCTION

THE DEVELOPMENT

WSP has been appointed to produce an updated Travel Plan for a residential scheme comprising the development of a 38 residential units across 7 storeys with ground floor retail at a site on Oldham Road, Manchester. (Planning ref 119731/FO/2018). The development was brought into use, with an Urgent Care unit occupying the ground floor unit.

WHAT IS A TRAVEL PLAN?

A Travel Plan is a strategy to limit the impact of vehicular traffic and to encourage and facilitate access to a site by alternative modes, taking into account the challenges and opportunities of the site and the needs of the residents. Provision of a Travel Plan is a condition of the development gaining planning permission, it presents a range of actions that will be undertaken to support the use of sustainable travel modes such as walking, cycling, public transport and car sharing.

THIS TRAVEL PLAN

This Travel Plan has been produced in consultation with Cheshire Cheese Assets as a post-opening review of the travel patterns of residents and employees of the site. This document is structured as follows:

- Existing situation – A review of the existing situation with regards to accessibility, amenities and travel patterns.
- Future situation – A review of potential future transport and land use development schemes.
- Travel Plan strategy – An overview of the strategy for delivering the Travel Plan, including aims, objectives and targets.
- Monitoring and review – How the Travel Plan will be monitored to ensure it is meeting its objectives.
- Measures – Outline information on the type of measures that will be delivered as part of the site based delivery plan.
- Site based delivery plan.



Figure 1 – Location of Oldham Road, Manchester City Centre site



THE EXISTING SITUATION

INTRODUCTION

This chapter looks at the existing situation at the site with regards to accessibility, local amenities and travel patterns.

TRANSPORT ACCESSIBILITY

Understanding the levels of transport accessibility to, from and around the development is important in terms of identifying the challenges and opportunities that the Travel Plan will respond to.

Walking and Cycling

Pedestrian access to the site is excellent with good quality footways along both sides of Oldham Road and guard railing separating staggered pelican crossing points 40m and 120m south of the site, where Oldham Road meets the A665 to create two separate signalised junctions. North east of the site, Oldham Road provides sufficient pedestrian accessibility through pelican crossings at the junction with Thompson Street and Sherratt Street. The pelican crossings and guarding railing assists pedestrians to safely cross the A665.

The junctions near the site on Oldham Road have advanced cycle stop lines and in the immediate vicinity of the site, cycle lanes line Oldham Road and Oldham Street, with shared footway/cycleways and cycle lanes intermittently along the A665. The mapping below shows the on and off road cycle provision around Manchester City Centre.

Public Transport: Bus

The nearest bus stops to the development are located on Oldham Road, across from Thompson Street.

Table 1 – Bus services from stops near the development

Service	Route	Frequency		
		Monday-Friday	Saturday	Sunday
24	Piccadilly Gardens – Rochdale via Newton Heath, Oldham Road	every 30 minutes from each other from: 18:38 – 18:38	No Service	No Service
74	Piccadilly Gardens – Oldham via Newton Heath, Oldham Road	No Service	No Service	1 every hour from: 08:06 – 23:10
76	Piccadilly Gardens – Oldham via Miles Platting, Oldham Road	every 20 minutes from each other from: 08:28 – 22:53	every 30 minutes from each other from: 07:54 – 22:53	No Service
76A	Piccadilly Gardens – Oldham via Miles Platting, Oldham Road	1 every hour from: 09:10 – 19:09	1 every hour from: 09:19 – 19:23	No Service
77	Manchester City Centre, The Unicorn – Piccadilly Gardens via Newton Heath, Oldham Road	2 Services: 05:00, 05:58	No Service	No Service
82N	Piccadilly Gardens – Lees via Newton Heath, Oldham Road	No Service	No Service	3 Services: 00:40, 01:40, 02:40
88	Piccadilly Gardens – Charlestown via Miles Platting, Oldham Road	every 30 minutes from: 06:27 – 19:33 And then 1 per hour from: 20:04 – 23:04	every 30 minutes from: 07:44 – 19:33 And then 1 per hour from: 20:04 – 23:04	1 every hour from: 09:02 – 23:04
180	Piccadilly Gardens – Greenfield via Newton Heath, Oldham Road	Every 30 minutes from: 06:02 – 18:43 And then 1 per hour from: 18:43 – 23:52	Every 30 minutes from: 06:02 – 18:42 And then 1 per hour from: 18:42 – 23:52	1 every hour from: 07:52 – 22:52
181	Piccadilly Gardens – Rochdale via Newton Heath, Oldham Road	Every 30 minutes from: 06:05 – 19:06 And then 1 per hour from: 19:54 – 23:28	Every 30 minutes from: 06:52 – 18:44 And then 1 per hour from: 18:54 – 23:28	Once an hour from: 10:59 – 17:59 And then 1 every 2 hours from: 17:59 – 22:05

**Available in both directions*

<https://my.tfgm.com/#/timetables/>



Public Transport: Manchester Metrolink

Manchester Victoria train and tram station is also within 800m of the site, approximately a 10 minute walk. Here the tram can be used to access other parts of the city centre and the wider Greater Manchester area. Manchester Victoria is also one of Manchester's main stations and so it can be used to access locations on a national scale.

Highway network

The primary access into the site is from Oldham Road, onto Henry Street and then Luna Street, which is the main spine route through the development.

Oldham Road is a double carriageway road approximately 14 metres in width, equipped with street lights and subject to a 30mph speed restriction. There is a footway on both sides of the carriageway. Oldham Road connects Manchester City Centre with Oldham to the north east.

LOCAL FACILITIES

There are range of education, employment, health and community facilities located within an 800m walking radius of the site as listed below.

- **Primary Schools** – St Patrick's RC Primary School, Abbott Community Primary School
- **Secondary Schools and Higher Education** – Manchester Creative Studio
- **Health Facilities** – Sport and Fitness, Opticians, Pharmacists, Dentist, Fire Station
- **Retail** – Variety of Food stores and other retail units.
- **Employment** – Manchester City Centre

The local area plan in the Residents Welcome Pack shows all local facilities within an 800m walk from the site, approximating to a 10 minute walk.



THE FUTURE SITUATION

As well as establishing the existing situation for the area around the Oldham Road Site, it is important to identify anticipated changes that may impact on travel in the short, medium and long term. The following documents were reviewed to provide information of the potential future changes:

- Greater Manchester Transport Strategy 2040

ANTICIPATED TRANSPORT SCHEMES

Transport for Greater Manchester (TfGM) have detailed aspirations for what future transport schemes will achieve. These are summarised below but the timescales for their development and delivery are currently unknown.

- Global Connectivity
- Delivering Better City-to-City Links
- Travel To and Within Our Regional Centre (Manchester City Centre)
- Travel Across the Wider City-region
- Connected Neighbourhoods



TRAVEL PLAN STRATEGY

INTRODUCTION

A Travel Plan is a strategy to encourage and facilitate sustainable access to a site, taking into account the challenges and opportunities of the site and the needs of the residents. Using the knowledge gathered, a Travel Plan Strategy has been developed to help reduce single occupancy car use and increase sustainable travel.

This section details the aims, objectives, targets and desired outcomes as a result of delivering the Travel Plan.

TARGETS & OUTCOMES

The overarching Travel Plan target is to:

Ensure that the residents are aware of the travel choices that are available to them.



MONITORING AND REVIEW

INTRODUCTION

The Travel Plan involves a constant programme of engagement, monitoring and review to ensure that it is meeting the identified aims and objectives.

BASELINE DATA

A baseline survey was carried out in Summer 2022 to obtain the details of the travel choices made by users of the development. 2011 Census data for Super Output Areas - Mid Layer (MSOA) Manchester 054 and 055 have been extracted for comparison. The result of the mode share surveys and the data extracted from 2011 Census are included in Table 2 for residents and Table 3 for employees respectively.

Table 2 – Residents' Mode Share from Baseline Survey and 2011 Census Data

Method of Travel to Work of Residents	Baseline Survey of the development	2011 Census Data (rounded figures are adopted)
Driving or passenger of a car/van	20%	20%
Bus	0%	12%
Train	20%	15%
Walk	60%	50%
Cycle	0%	2%



Table 3 – Employees' Mode Share from Baseline Survey and 2011 Census Data

Method of Travel to Work of Employees	Baseline Survey of the development	2011 Census Data (rounded figures are adopted)
Driving or passenger of a car/van	50%	37%
Bus	0%	24%
Train	33%	23%
Walk	17%	12%
Cycle	0%	3%

The results from the baseline survey reveals that 80% of the residents of the development use sustainable transport mode (bus, train and walk) to travel to work which aligns with the typical mode choice of residents in the area. Half of the employees travel to work by car, which is higher than typical the employees of the area (37%), though it should be noted that the small sample size means that each individual response can have a significant effect on overall modal split. An action plan is recommended in the final section of this Travel Plan to encourage more employees to use sustainable transport mode.

OUTLINE PLAN OF ACTION

An action plan is included in the final section of this Travel Plan. This has been developed following stakeholder engagement and the residential survey.

MONITORING SURVEYS

As referred to above, a baseline travel survey was undertaken in Summer 2022 by way of a Travel Plan questionnaire that was posted to all residents and was also made available to employees of the Urgent Care Unit. A copy of the responses received is included in Appendix A.

Future travel surveys will take place at a frequency to be agreed with Manchester City Council and will provide consistent monitoring and information to see how residents' travel behaviour and demands are changing over the course of the Travel Plan implementation.

INTRODUCTION

The Travel Plan brings together a package of measures and initiatives that aim to encourage and facilitate greater use of sustainable travel modes. The aim is to react to the information that will be gathered through the travel survey and ongoing engagement and provide suitable measures to encourage modal shift.

PROVISION OF TRAVEL INFORMATION

A welcome pack has been provided to all residents of the site. A copy of the welcome pack is included in Appendix B and it includes:

- Local Area Details – public transport, cycling and walking routes around the local area and nearby amenities.
- Walking and Cycling – local amenities within walking and cycling distance and hiring options available.
- Public Transport – available routes, timetable and ticketing information for tram, buses and trains.
- Car Use – car club options should it be needed and parking options for visitors.
- Journey Planning – using Manchester's journey planner to get around the city sustainably

ACTIVE TRAVEL

Due to the sustainable location of the site, active travel is heavily encouraged.

Walking

The new development is situated in an already well connected area in Manchester City Centre and so the wide range of local facilities are within an easy walking distance.

To raise awareness and promote walking as a key mode of travel for trips in and around the site, the residents will be offered information on walking routes to local facilities.

Cycling

Much like the walking accessibility, cycle route information will also be provided to the residents. The entirety of Manchester City Centre sits within the 3 mile cycle catchment and is accessible via cycle. In addition to this, the figure demonstrates that extensive areas of Greater Manchester can also be accessed by cycling, as far south as Levenshulme with northern reaches of Crumpsall and Moston.

To encourage the use of this sustainable mode, secured cycle storage lockers for residents have been provided on the ground floor of the building.



PUBLIC TRANSPORT

Given the very sustainable location of the site, bus and Metrolink services run close to the site, travelling further in to the city centre and also out of the city centre towards the surrounding areas of Greater Manchester.

Information regarding bus routes and timetables is included in the Residents Welcome pack, as well as information about the local tram stations.

MANAGING CAR USE AND REDUCING TRAVEL DEMAND

Due to the location of the site and the prevalence of sustainable travel choices, the use of the car is not likely to be a popular choice. Six car parking spaces are provided on the ground floor, which is considered an appropriate level of provision that is not likely to overly encourage car usage, as reflected in the baseline survey results for residents.



SITE BASED DELIVERY PLANS

The table below explains the delivery plan headings and their meanings:

Theme	Describes the aim that the measure is linked to, e.g. to increase the amount of people cycling.
Target	We will be using S.M.A.R.T (Specific, Measurable, Attainable, Relevant and Timely) targets to measure our delivery compared to the baseline survey over the duration of the travel plan delivery, not all agreed targets below can be measured by change from the baseline survey.
Measure	The type of intervention to be delivered.
Outcome	The outcome of the delivered measure of intervention/incentive to be delivered.
Owner	The owner is the person / stakeholder who is responsible for delivering the measure.
Partners	Those stakeholders and partners who we aim to work with to deliver the measure.
Timescale for Measure	This action plan will be reviewed within 3 months of the baseline residential travel survey.
Status	• Not Started – This measure has not reached its start date. • Planning – This measure is being planned and resources allocated • Planned – This measure has been planned and marketing has begun • Completed – This measure has been completed and the outcomes achieved • On hold – This measure has been placed on hold, due to external factors that impact delivery • Ongoing – This is an ongoing measure for delivery until the end of the Travel Plan delivery
Monitoring	This is how we will monitor the measures delivered, for example, the number of people attending a course and pre/post course evaluation surveys to capture confidence on a cycle, number of times cycled in last week etc. In addition, we will contact each person after 3 months to establish whether the course encouraged them to cycle more.

Table 4: Oldham Road, Interventions and activity plan.

Theme	Target	Measure	Outcome(s)	Owner	Partner(s)	Timescale	Status	Monitoring
Increase cycling	-	Cycle storage for all residents	If residents have the opportunity to store their bike in a safe place they are more likely to use it.	-	-	-	Completed	Use of cycle parking
		Information on Cycle Routes for all residents	If residents have an idea of areas around the city that encourages cycling, it is more likely that they will choose this mode as there may be a way for them to travel to work.	-	-	-	Ongoing – information is provided in the Travel Welcome Pack to the residents	Use of cycle parking
		Information on Cycle Routes for all employees	If employees have an idea of areas around the city that encourages cycling, it is more likely that they will choose this mode as there may be a way for them to travel to work.	Cheshire Cheese Assets	WSP	By end 2022	Planned. Welcome pack has previously been provided only to residents of the development. It will also be made available to the Urgent Care Unit to ensure that employees are aware of the travel choices available to them	Future Travel Questionnaires-

Theme	Target	Measure	Outcome(s)	Owner	Partner(s)	Timescale	Status	Monitoring
Increase walking	-	Information on walking routes and pedestrianised areas in Manchester City Centre for all residents	Due to the location of the site, it will not take much encouragement for people to walk to places, due to many uses being within a reasonable distance but by providing residents with further information, it gives them more of an understanding of where local facilities are.	-	-	-	Ongoing – information is provided in the Travel Welcome Pack to the residents	Future Travel Questionnaires-
Increase Public Transport use	-	Information on locations of local public transport services and routes for all residents	The proposed site is within walking distance of all modes of public transport, but further information will always be beneficial and give the residents more of a reason to travel on public transport.				Ongoing – information is provided in the Travel Welcome Pack to the residents	Future Travel Questionnaires-

Theme	Target	Measure	Outcome(s)	Owner	Partner(s)	Timescale	Status	Monitoring
		Information on locations of local public transport services and routes for all employees	The proposed site is within walking distance of all modes of public transport, but further information will always be beneficial and give the employees more of a reason to travel on public transport.	Cheshire Cheese Assets	WSP	By end 2022	Planned. Welcome pack has previously been provided only to residents of the development. It will also be made available to the Urgent Care Unit to ensure that employees are aware of the travel choices available to them	Future Travel Questionnaires-

Table 5: Oldham Road, Manchester, Communications and Engagements Delivery Plan.

Theme	Target	Measure	Outcome(s)	Owner	Partner(s)	Timescale	Status	Monitoring
Increase internal / external stakeholder engagement	To make residents aware of travel options.	Information packs to be given to residents when they move in, regarding travel choice, like bus routes and timetables.	Residents will be able to make travel choices that work best for them based on the information provided.	-	-	-	Ongoing	Future Travel Questionnaires-
Increase internal / external stakeholder engagement	To make employees aware of travel options.	Information packs to be given to the employees by newsletter and bulletins to provide updates on Travel Plan and information regarding travel choice, like bus routes and timetables.	Employees will be able to make travel choices that work best for them based on the information provided.	Cheshire Cheese Assets	WSP	By end 2022	Planned	Future Travel Questionnaires-



Appendix A
Completed Travel Questionnaires

Cheshire Cheese Assets Limited



All Residents
Deluna House
2 Cornell Street
Manchester
M4 5EF

04th July 2022

Dear Resident

Travel plan questionnaire

Within the Homeowner Pack issued at sales completion was a 'Local Travel Information welcome pack' which we hope you found informative.

Please could you complete the enclosed questionnaire and return it to me, via the landlords post box situated in the foyer.

Your responses will help local authorities evaluate the travel movements of residents in the local area, enabling them to identify necessary changes and improvements to local travel networks.

Many thanks

Annalise Jordan
Cheshire Cheese Assets Ltd

Cheshire Cheese Assets Limited



All Residents
Deluna House
2 Cornell Street
Manchester
M4 5EF

08th August 2022

Dear Resident

Travel plan questionnaire

Further to our letter of the 4th July – it would be greatly appreciated if you could complete the attached travel plan questionnaire and return it via the landlords mail box situated in the foyer

Many thanks



Annalise Jordan
Cheshire Cheese Assets Ltd

Residents Travel Questionnaire

GENERAL INFORMATION – Please tick

The first few questions will allow us to build a better understanding of who lives at the development and will help us to identify trends in the data.

1. Did you receive a Resident's Travel Information Pack (also referred to as a Travel Pack)?

Yes ☒ No ☐ Don't know ☐

2. How many adults (those aged 18 and above) live at the residence?

☒ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5+

3. How many cars/vans are owned by household members?

☒ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4+

4. How many cycles are owned by household members?

☒ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4+

TRAVEL DETAILS

5. For each of the adults located at the residence, please circle how you *MOST FREQUENTLY* travel to and from your home during a typical weekday.

If you don't make a journey to a certain location, please leave the row blank.

ADULT 1

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	☒ Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	☒ Walk

ADULT 2

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 3

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 4

JOURNEY TO	MODE OF TRAVEL						
	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Work							
School							
Other (e.g. Leisure)							

FUTURE PLANS

6. Here are some ideas for reducing the number of single-person car trips to and from your development. Please indicate how useful you consider each idea to be by ticking the corresponding box:

IDEA	Not at all Useful	Not Very Useful	Not Sure	Fairly Useful	Very Useful
Lift Share Noticeboard	✓				
Lift Share Coffee Mornings/Evenings	✓				
Adult Cyclist Training Sessions	✓				
Cycle Maintenance Workshops	✓				
Personalised Journey Planning	✓				
Free Bus 'Taster Tickets'	✓				
Flexible Working Patterns	✓				
Discounted Rail Tickets	✓				
Better Travel Information	✓				
A Local Bicycle User Group	✓				
Cycle and Walking Maps	✓				

ADDITIONAL COMMENTS

7. If you have any ideas about to encourage more residents to walk, cycle, car share or use public transport, please tell us here:

I work from home and travel to London 1-2 times per month. Hence my responses above.

Residents Travel Questionnaire

GENERAL INFORMATION – Please tick

The first few questions will allow us to build a better understanding of who lives at the development and will help us to identify trends in the data.

1. Did you receive a Resident's Travel Information Pack (also referred to as a Travel Pack)?

Yes ☒ No ☐ Don't know ☐

2. How many adults (those aged 18 and above) live at the residence?

☒ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5+

3. How many cars/vans are owned by household members?

☐ 0 ☒ 1 ☐ 2 ☐ 3 ☐ 4+

4. How many cycles are owned by household members?

☐ 0 ☒ 1 ☐ 2 ☐ 3 ☐ 4+

TRAVEL DETAILS

5. For each of the adults located at the residence, please circle how you **MOST FREQUENTLY** travel to and from your home during a typical weekday.

If you don't make a journey to a certain location, please leave the row blank.

ADULT 1

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>
School N/A	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	<u>Car (1 person)</u>	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 2

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School N/A	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 3

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School N/A	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 4

JOURNEY TO	MODE OF TRAVEL						
	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Work							
School							
Other (e.g. Leisure)							

FUTURE PLANS

6. Here are some ideas for reducing the number of single-person car trips to and from your development. Please indicate how useful you consider each idea to be by ticking the corresponding box:

IDEA	Not at all Useful	Not Very Useful	Not Sure	Fairly Useful	Very Useful
Lift Share Noticeboard		✓			
Lift Share Coffee Mornings/Evenings		✓			
Adult Cyclist Training Sessions				✓	
Cycle Maintenance Workshops					✓
Personalised Journey Planning				✓	
Free Bus 'Taster Tickets'					✓
Flexible Working Patterns					✓
Discounted Rail Tickets					✓
Better Travel Information				✓	
A Local Bicycle User Group		✓			
Cycle and Walking Maps				✓	

ADDITIONAL COMMENTS

7. If you have any ideas about to encourage more residents to walk, cycle, car share or use public transport, please tell us here:

Residents Travel Questionnaire

GENERAL INFORMATION – Please tick

The first few questions will allow us to build a better understanding of who lives at the development and will help us to identify trends in the data.

1. Did you receive a Resident's Travel Information Pack (also referred to as a Travel Pack)?

Yes ☒ No ☐ Don't know ☐

2. How many adults (those aged 18 and above) live at the residence?

☒ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5+ *Will soon be 2*

3. How many cars/vans are owned by household members?

☒ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4+

4. How many cycles are owned by household members?

☒ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4+

TRAVEL DETAILS

5. For each of the adults located at the residence, please circle how you *MOST FREQUENTLY* travel to and from your home during a typical weekday.

If you don't make a journey to a certain location, please leave the row blank.

ADULT 1

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>

ADULT 2

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>

ADULT 3

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 4

JOURNEY TO	MODE OF TRAVEL						
	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Work							
School							
Other (e.g. Leisure)							

FUTURE PLANS

6. Here are some ideas for reducing the number of single-person car trips to and from your development. Please indicate how useful you consider each idea to be by ticking the corresponding box:

IDEA	Not at all Useful	Not Very Useful	Not Sure	Fairly Useful	Very Useful
Lift Share Noticeboard					
Lift Share Coffee Mornings/Evenings					
Adult Cyclist Training Sessions					
Cycle Maintenance Workshops					
Personalised Journey Planning					
Free Bus 'Taster Tickets'					
Flexible Working Patterns					
Discounted Rail Tickets					
Better Travel Information					
A Local Bicycle User Group					
Cycle and Walking Maps					

ADDITIONAL COMMENTS

7. If you have any ideas about to encourage more residents to walk, cycle, car share or use public transport, please tell us here:

Residents Travel Questionnaire

GENERAL INFORMATION – Please tick

The first few questions will allow us to build a better understanding of who lives at the development and will help us to identify trends in the data.

1. Did you receive a Resident's Travel Information Pack (also referred to as a Travel Pack)?

Yes ☒ No ☐ Don't know ☐

2. How many adults (those aged 18 and above) live at the residence?

☒ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5+

3. How many cars/vans are owned by household members?

☒ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4+

4. How many cycles are owned by household members?

☒ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4+

TRAVEL DETAILS

5. For each of the adults located at the residence, please circle how you **MOST FREQUENTLY** travel to and from your home during a typical weekday.

If you don't make a journey to a certain location, please leave the row blank.

ADULT 1

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 2

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 3

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 4

JOURNEY TO	MODE OF TRAVEL						
	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Work							
School							
Other (e.g. Leisure)							

FUTURE PLANS

6. Here are some ideas for reducing the number of single-person car trips to and from your development. Please indicate how useful you consider each idea to be by ticking the corresponding box:

IDEA	Not at all Useful	Not Very Useful	Not Sure	Fairly Useful	Very Useful
Lift Share Noticeboard					
Lift Share Coffee Mornings/Evenings					
Adult Cyclist Training Sessions					
Cycle Maintenance Workshops					
Personalised Journey Planning					
Free Bus 'Taster Tickets'					
Flexible Working Patterns					
Discounted Rail Tickets					
Better Travel Information					
A Local Bicycle User Group					
Cycle and Walking Maps					

ADDITIONAL COMMENTS

7. If you have any ideas about to encourage more residents to walk, cycle, car share or use public transport, please tell us here:

Residents Travel Questionnaire

GENERAL INFORMATION – Please tick

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1. Did you receive a Resident's Travel Information Pack (also referred to as a Travel Pack)?

Yes ☒ No ☐ Don't know ☐

2. How many adults (those aged 18 and above) live at the residence?

☒ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5+

3. How many cars/vans are owned by household members?

☐ 0 ☒ 1 ☐ 2 ☐ 3 ☐ 4+

4. How many cycles are owned by household members?

☐ 0 ☒ 1 ☐ 2 ☐ 3 ☐ 4+

TRAVEL DETAILS

5. For each of the adults located at the residence, please circle how you *MOST FREQUENTLY* travel to and from your home during a typical weekday.

If you don't make a journey to a certain location, please leave the row blank.

ADULT 1

JOURNEY TO	MODE OF TRAVEL						
Work	<u>Car (1 person)</u>	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School <i>NA</i>	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>

ADULT 2

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 3

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 4

JOURNEY TO	MODE OF TRAVEL						
	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Work							
School							
Other (e.g. Leisure)							

FUTURE PLANS

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Lift Share Noticeboard			☒		
Lift Share Coffee Mornings/Evenings			☒		
Adult Cyclist Training Sessions	☒				
Cycle Maintenance Workshops				☒	
Personalised Journey Planning	☒				
Free Bus 'Taster Tickets'	☒				
Flexible Working Patterns	☒				
Discounted Rail Tickets	☒				
Better Travel Information	☒				
A Local Bicycle User Group	☒				
Cycle and Walking Maps	☒				

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School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	<u>Cycle</u>	<u>Walk</u>

ADULT 2

JOURNEY TO	MODE OF TRAVEL						
Work	<u>Car (1 person)</u>	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>
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ADULT 3

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>

ADULT 4

JOURNEY TO	MODE OF TRAVEL						
	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Work							☒
School							☒
Other (e.g. Leisure)							☐

FUTURE PLANS

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Lift Share Coffee Mornings/Evenings					
Adult Cyclist Training Sessions					
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Personalised Journey Planning					
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Flexible Working Patterns					
Discounted Rail Tickets					
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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5+

1 work in Urgent Care 365.

3. How many cars/vans are owned by household members?

☒ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4+

4. How many cycles are owned by household members?

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TRAVEL DETAILS

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School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	<u>Walk</u>

ADULT 2

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

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School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 4

JOURNEY TO	MODE OF TRAVEL						
	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Work							☒
School							
Other (e.g. Leisure)							

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N/A

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ADULT 2

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
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ADULT 4

JOURNEY TO	MODE OF TRAVEL						
	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Work							
School							
Other (e.g. Leisure)							

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Flexible Working Patterns					
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Cycle and Walking Maps					

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I work at UC365 I don't live here

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☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4+

NA

4. How many cycles are owned by household members?

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ADULT 2

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
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ADULT 3

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ADULT 4

JOURNEY TO	MODE OF TRAVEL						
	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Work				☒			
School							
Other (e.g. Leisure)							

FUTURE PLANS

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Cycle and Walking Maps					

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ADULT 2

JOURNEY TO	MODE OF TRAVEL						
Work	<u>Car (1 person)</u>	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
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School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk

ADULT 4

JOURNEY TO	MODE OF TRAVEL						
	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Work							
School							
Other (e.g. Leisure)							

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School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Other (e.g. Leisure)	Car (1 person)	<u>Car (2+ people)</u>	Bus	<u>Train</u>	Mbike/Scooter	Cycle	<u>Walk</u>

ADULT 2

JOURNEY TO	MODE OF TRAVEL						
Work	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
School	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
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	Car (1 person)	Car (2+ people)	Bus	Train	Mbike/Scooter	Cycle	Walk
Work							
School							
Other (e.g. Leisure)							

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Cycle Maintenance Workshops	☒				
Personalised Journey Planning		☒			
Free Bus 'Taster Tickets'			☒		
Flexible Working Patterns			☒		
Discounted Rail Tickets					☒
Better Travel Information				☒	
A Local Bicycle User Group	☒				
Cycle and Walking Maps		☒			

ADDITIONAL COMMENTS

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None



Appendix B
Copy of Welcome Pack



wsp

MAY 2022

WELCOME PACK

YOUR LOCAL TRAVEL INFORMATION

WHAT'S INSIDE?

This Welcome Pack is part of our on-going commitment to the promotion of sustainable travel via the Travel Plan for Deluna. To find out how we are doing, we will undertake annual surveys on local travel habits, on behalf of Cheshire Cheese Assets.

Please do keep an eye out for these surveys as they help us to monitor how effective our travel plan is as well as identifying anything else we can do to improve travel options.

Travelling to and from your home couldn't be easier, your local area is well served by good public transport links and is in close proximity to Manchester's city centre making walking and cycling journey's easy.

This guide to local travel includes;

- 2 **Your Local Area** – public transport, cycling and walking routes around your new local area and nearby amenities.
- 3 **Walking and Cycling** – local amenities within walking and cycling distance and hiring options available to you.
- 4 **Public Transport** – available routes, timetable and ticketing information for tram, buses and trains.
- 6 **Car Use** – car club options should you need it and parking options for your visitors.
- 7 **Planning Your Journey** – using Manchester's journey planner to help you get around the city sustainably.



YOUR LOCAL AREA

WALK CYCLE RIDE

Walkability of the local area is extremely high with the city centre just a five minute walk away. Easy access to trams, buses and cycle routes also make more sustainable transport a valid option for travel around the city and beyond.

See the attached map for general walking times, cycle routes and transit infrastructure nearby.

-  Directions to Stations
-  Local Amenities
-  Dedicated Cycle Routes
-  Bus Stops
-  Tram Stops
-  Walking Times



WALKING AND CYCLING

GETTING AROUND

Deluna is well connected for both pedestrians and cyclists, with the development having direct access to Manchester city centre and public transport within a 5-minute walk. There are suitable walking routes to many local amenities;

- Supermarkets - Aldi which is roughly a 6-minute walk away and 3 minute cycle.
- Local convenience stores - Co-op Local which is less than 5 minutes' walk.
- Dentist and Doctor's Surgery – Urban Village Medical Practice is a 12-minute walk away and 4 minute. Urgent Care 365, a private medical centre, is located on the ground floor of the building .
- Local Primary School – New Islington Free School is a 6 minute walk.
- Gym –There is Pure Gym just a 7 minutes walk away in the Urban Exchange.
- Paddington and Victoria Station are both within a 15-minute walk and a 4 minute cycle.

The development is a 5-minute cycle form the National Cycle Route 66 which runs from central Manchester to Spurn Head in Yorkshire. Transport for Greater Manchester also has the Bee Active scheme, <https://beeactive.tfgm.com> which provides tips and resources available both on and offline.

HIRING

Hire bikes are available from multiple stations across Oxford Road, the University of Salford and at MediaCity. The [Beryl app](#) shows you exactly where you can hire a bike from and how many are available at any given time. The bikes are available on a Pay as You Ride (PAYR) basis. Pedal bikes cost 50p to unlock and 5p per minute to ride. E-bikes cost £1 to unlock and 10p per minute to ride. E-cargo bikes are also available to hire via the Cargoroo app. Cargo bikes are great for when you need that little bit of extra space on board. E-scooters can be found and parked in specific marked parking bays these can be located by downloading the [Lime App](#). Each ride costs £1 to unlock and 15p per minute to use, discounts are available for job seekers, students and some employment sectors.



**HIRE BIKES,
E-BIKES, CARGO
BIKES AND ELECTRIC
SCOOTERS FROM**



PUBLIC TRANSPORT

There are many types of public transport across Greater Manchester all of which have a stop or station within a 15 minute walk of your home. For general ticketing, route and timetable queries the TfGM website and journey planner has up to date and helpful information which is discussed on the Journey Planning page in this document at more depth.

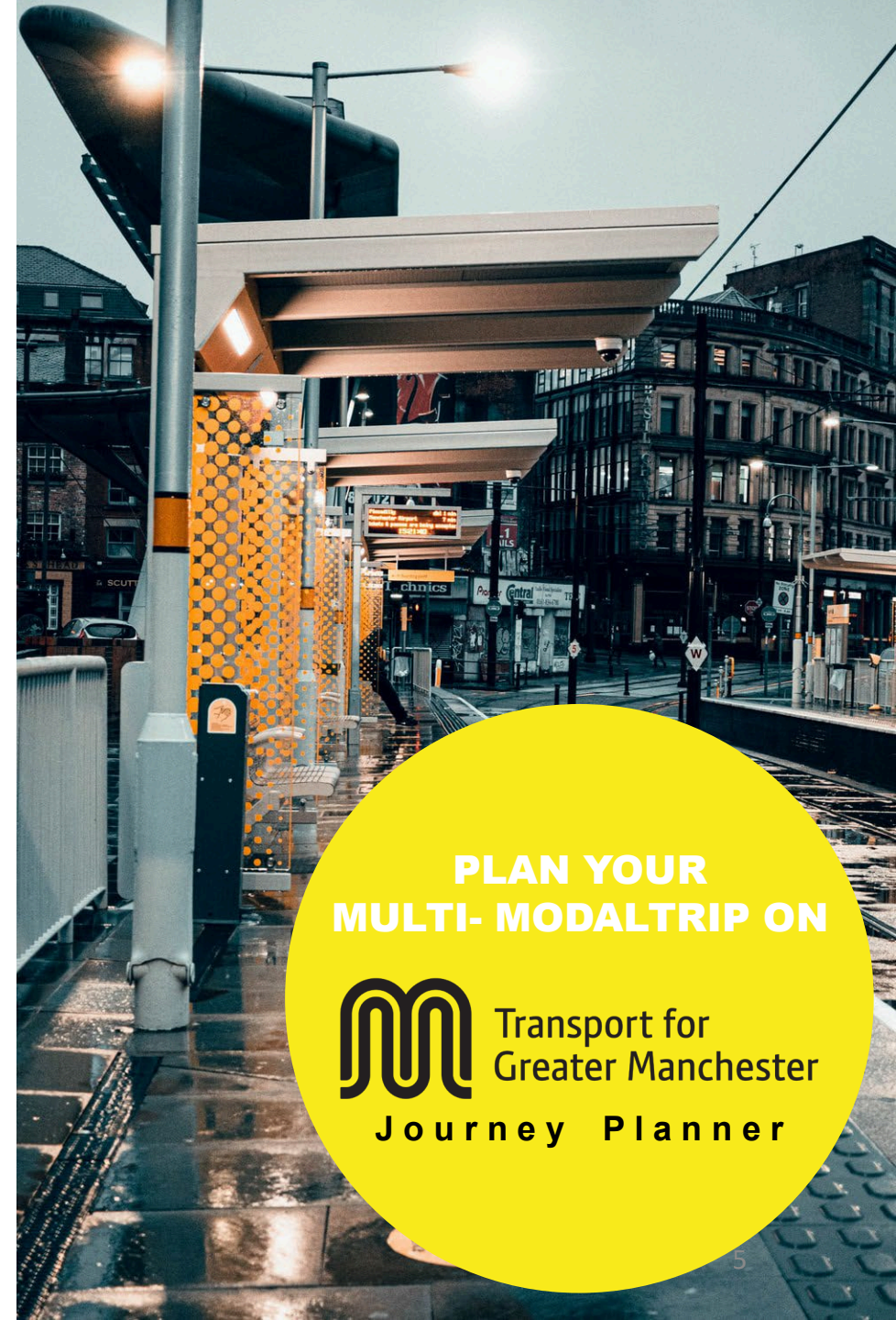
TICKETING

System One is a ticketing system which enables one straightforward method to travel across a variety of modes on a single ticket for example, a journey that spans a combination of bus, train and tram. System One Travelcards are accepted by most bus, train and tram companies running locally, meaning you can transfer seamlessly from bus to bus or from one transport mode to the other as many times as you like.. System One travelcards can bought; on the bus, at train stations, at tram stops, TfGM Travelshops and Pay Points.

TRAM

The Metrolink can transport you to popular venues and attractions across the region with local stops including Piccadilly Gardens, Market Street and Shudehill Interchange. The Metrolink network has frequent services (every 6 to 12 minutes) so there's no need to worry about a timetable, just head to your nearest stop. Using the Tram can be a great way to travel out of the city centre to destinations such as Salford, Manchester Airport and the Trafford Centre. All of the Metrolink stops have been designed with those with limited mobility or with prams in mind and so the tram is a highly accessible mode of public transport. Please note that the Metrolink does not allow cycles onboard.

You can now pay contactless on the tram network with contactless cards and devices. The stops where you touch-in and touch-out with contactless payment will show the zone(s) you have travelled through. Trips cost from £1.40 for a short hop up to £7.10 for a 1-day anytime travelcard (or £4.90 off-peak) for all zones travel is capped to £7.10.



**PLAN YOUR
MULTI-MODALTRIP ON**



**Transport for
Greater Manchester**

Journey Planner

BUS

Commercial bus services run right across Greater Manchester helping you get out and about. Your nearest bus stop is New Cross on Oldham Road near Cable Street where the following services run –

- 76 – to Oldham (every 12 minutes)
- 83 – to Oldham Mumps (every 15 minutes)
- 84 – to Uppermill (every 30 minutes)
- 181 – to Royton (every hour)
- 182 – to Wrens Nest (every hour)

Piccadilly Gardens Bus Station is also within a 10 minute walk and has services across the city and beyond including services to;

- Chorlton
- Bolton
- Didsbury
- Stockport
- Wythenshawe
- Leigh
- Manchester Airport

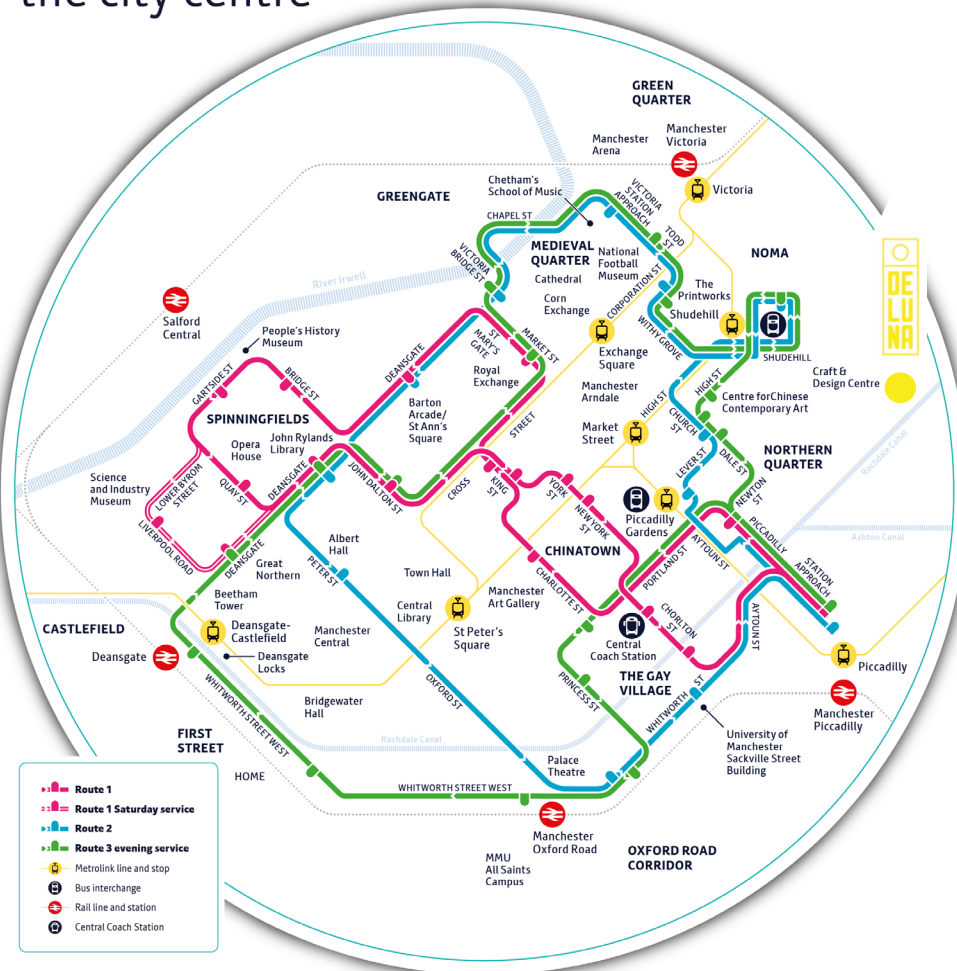
FREE BUS

Within the city centre, **free bus** (formerly Metroshuttle) provides a free 'hop on, hop off' service linking all of the main rail stations, shopping districts and business areas see the map on the right for available routes. Ideal for shopping and errands where you may have more to carry across the city centre or getting to train stations or tram stops that take to destinations beyond the city centre too.

TRAIN

Within a 15 minute walk of your home are Manchester's two largest Railway Stations this rail network connects you to the neighbouring towns and districts of Greater Manchester including Ashton-under-Lyne, Bolton, Oldham, Rochdale, Stockport and Wigan. Manchester Piccadilly has routes to most major cities including, London, Edinburgh, Cardiff, Birmingham, and Leeds. Both stations are also part of the Metrolink network and are well connected to the rest of the city.

free bus routes around the city centre



1

Monday – Friday
Every 10 minutes:
7:05am – 7:12pm
Saturday
Every 10 minutes:
8:20am – 7:10pm
Sunday and public holidays
Every 12 minutes:
11am – 6pm

2

Monday – Friday
Every 10 minutes:
6:30am – 7:10pm
Every 20 minutes:
7:10pm – 11:30pm
Saturday
Every 10 minutes:
8:30am – 7:30pm
Every 15 minutes:
7:30pm – 11:30pm
Sunday and public holidays
Every 12 minutes:
9:54am – 6:54pm

3

Monday – Friday
Every 20 minutes:
7:25pm – 11:25pm
Saturday
Every 15 minutes:
7:28pm – 11:30pm

CARS AND PARKING

USING A CAR

Travelling to and from your home at a greater distance couldn't be easier, the region is well served by good public transport links with frequent rail travel to Manchester with routes to Manchester Airport too. Proximity to Manchester's city centre makes walking journeys easy with routes well served by public transport too however, should you need to use a car hiring through a car sharing club and sharing journeys is a great option.

Vehicles can be booked for as little as half an hour or up to 7 days through the Enterprise Car Club website or mobile app. There are currently four enterprise car club locations within walking distance as shown on the map to the right. There are a range of fuel-efficient, hybrid and electric vehicles that you can rent from £3.23/hr. there are also various deals specifically relating to Manchester residents (for example first year membership fee of only £10).

Should you wish to share car-share journeys Car Share Greater Manchester is a phone app that enables Manchester residents to share car journeys as another alternative to personal car usage.

PARKING A CAR

If you have visitors arriving by car, they can use one of the nearby car parks shown in the map to the right which are all within a walking distance of your home. Any visitors arriving in an Electric Vehicle can also use the Zap Map app to find available charging points nearby.

HELPFUL CAR APPS AND WEBSITES



JOURNEY PLANNING

The transport for Greater Manchester website has all the information you will require for travel in the area. The websites journey planner is of great help as you can plan a journey from A to B with your transport mode preferences and time, cost, convince and cost also taken into account (see below).

<https://tfgm.com/plan-a-journey>

Transport

☒  Public transport

☒  Bicycle

☒  Car

☒  Walking

☐  Wheelchair

My Priorities

I don't care

Money

Save money

I don't care

Time

Save time

I don't care

Carbon

Reduce carbon

I don't care

Convenience

Less hassle

