

From: foi@manchester.gov.uk
Sent: 04 August 2020 11:13
To: darrenpomfret@hotmail.co.uk
Subject: [FOI/2618] Complaints made to the Council about noise and disturbance

Dear Mr Pomfret

Re: Request for Information – Complaints made to the Council about noise and disturbance - Reference number: FOI/2618 (117)

Thank you for your request for information, which was received by Manchester City Council on 20th July 2020. The Council has considered the information requested and is satisfied that it falls within the broad definition of “environmental information” in the Environmental Information Regulations 2004 (EIR). Your request for information has therefore been considered under the provisions of the EIR.

The detail of your request and the Council's response is provided below.

What information the Council hold on complaints made to them in relation to specifically No.10 Ellesmere Road, Chorlton M21 0SB and on a wider scale all residential properties located on Ellesmere Road, Chorlton, that reference nuisance from noise and disturbance from any of the residents of those premises.

The request is being made to ascertain what evidence the Council hold to support the planning departments assertion that the formation of one additional flat within the basement of No.10 Ellesmere Road M21 0SR will lead to an unacceptable increase in noise and disturbance from the residents of same (this reason was cited in planning application reference 108219/F)/2015/S1) a copy of which is attached below.

The Council does not hold information in relation to this specific property on Ellesmere Road.

Below is a list of complaints made to the Council in regard to noise complaints from Ellesmere Road up to and including 2015.

26-Jul-05	ECM NOISE - Music
13-Apr-07	ECM NOISE - Music
29-Aug-07	ECK NOISE - Party
6-Nov-07	ECP NOISE - People
29-Sep-08	ECK NOISE - Party
8-Sep-08	ECA NOISE - Alarm
26-Oct-09	ECP NOISE - People
13-Sep-11	ECM NOISE - Music
05-May-15	EC1 NOISE - Event/Concert
07-September-15	EC2 NOISE - Pub/Nightclub/Bar

The following complaints have been made to the Council in regard to noise complaints from Ellesmere Road, after 2015.

09-Jul-17	EC5 NOISE - People & Noise Making Equipment
27-Dec-17	EC5 NOISE - People & Noise Making Equipment
30-Jan-18	EC5 NOISE - People & Noise Making Equipment
23-May-18	EC5 NOISE - People & Noise Making Equipment
18-Sep-18	EC3 NOISE - Other
29-Oct-18	EC5 NOISE - People & Noise Making Equipment
01-Nov-18	ECP NOISE - People
28-Oct-19	EC5 NOISE - People & Noise Making Equipment
06-Feb-19	ECC NOISE - Commercial
30-May-19	ECC NOISE - Commercial
24-Mar-20	EC5 NOISE - People & Noise Making Equipment
08-Jun-20	EC5 NOISE - People & Noise Making Equipment
16-Jul-20	EC5 NOISE - People & Noise Making Equipment

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If you wish to re-use the information provided other than for reasons already outlined above, you must submit the request to us in writing, with your name and address for correspondence, and you must specify the information you want to re-use and the purpose you intend to use it for. We will then consider your request under the Re-use of Public Sector Information Regulations 2015.

If you are not satisfied with the response to your request, you may ask the Council for an internal review. This will be undertaken by an officer not involved in handling your request. If you wish an internal review to be undertaken you should contact the Democratic Services Legal Team who can be contacted by post or email: Democratic Services Legal Team, PO Box 532, Town Hall, Manchester M60 2LA Email: informationcompliance@manchester.gov.uk

When requesting an internal review, please explain which parts of the request handling and/or response you are unhappy with so that we can address your concerns in the internal review process.

A copy of the Council's access to information complaints procedure can be accessed here:
http://www.manchester.gov.uk/downloads/download/6095/access_to_information_complaints_and_appeal_procedure.

If you do not have internet access and require a paper copy, please let me know.

If you are not happy with the outcome of the internal review process once it is completed, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire

SK9 5AF

Tel: 01625 545700

Fax: 01625 524510

Email: casework@ico.org.uk

www.ico.org.uk

The Information Commissioner will generally expect that you have exhausted the Council's Information Complaints Procedure before he will consider a complaint.

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Angela Whitehead
Compliance and Enforcement Lead
The Neighbourhoods Service