

MANAGEMENT PLAN

Urgent Care 365, Oldham Road, Manchester

1. This Plan has been prepared to ensure the proper management and control of the proposed use of the site. The site operates as a private medical facility, operating in a similar way to NHS doctor's surgeries. It employs qualified medical staff, offers private care, clinics and services to visiting members of the public on a private basis, including through personal Health Insurance. It does not provide emergency services.
2. During the hours of 07:00-23:00, the site is open for walk-in visits by patients. However, patients are advised to book an appointment before arriving at the premises. Signage on the shop frontage, company website and any literature will stipulate that appointments are to be pre-booked.
3. During the hours of 23:00-07:00, visits will strictly be by appointment only. Patients will book appointments online or via telephone and would have to access the premises via an intercom.
4. Signage will be erected on the windows, to make it clear that during the hours of 23:00-07:00, the facility operates on an appointment basis only and that no walk-in appointments can be made.
5. The premises is not a night-time walk-in surgery. The types of practices are non-emergency and the surgery is in no way be akin to a typical A&E Department.
6. There would be no ambulance visits to and from the premises, but on the rare occasion where somebody books an appointment and is seriously ill upon arrival etc or is taken ill during the appointment then an ambulance may be called but this would be akin to how a GP surgery would operate or any other premises where somebody became seriously ill on-site.
7. During the hours of 23:00-07:00, the WC hand-dryers will not be operational. Timer switches have been installed inside the dryers which ensure that they turn off automatically during the aforementioned nighttime hours. Paper hand towels will be provided within the WC's.