

### Waste and Operating Statement

The purpose of this statement is to ensure, as far as it is possible, that minimum disturbance or nuisance is caused to our neighbours and to ensure that the operation of the premises makes the minimum impact upon the neighbourhood in relation to potential nuisance and anti-social behaviour. It also details waste removal details to ensure the site and surroundings are appropriately managed.

### Site operations

The operators will maintain the premises to the highest standard, ensuring that the premises are clean, tidy and kept in good repair.

The hours of operation approved under licence (No. 279295) for the hot foot eatery are 07:00 – 02:30.

Access for customers will be via the existing entrance on Oxford Street.

Deliveries and servicing will be via Oxford Street.

The inside of the building shall be covered by CCTV in all areas including the outside area to the rear of the unit.

### Waste and recycling

Waste and recycling will be collected by the existing collection company for St James Building. Waste is stored communally in the basement of the property and collected accordingly – this is coordinated by the building owners, Bruntwood.

### Dispersal policy

This document will be brought to the attention of Management and Staff to encourage the efficient, controlled and safe dispersal of our patrons during service.

During and at the end of service, the management and staff will assist with the orderly and gradual dispersal of patrons.

On closure of the premises, the primary responsibility of staff will become collecting glasses and beginning to assist with orderly customer departure.

Staff Members will advise patrons to leave the premises quickly and quietly out of respect for our neighbours.

Notices will be displayed requesting our customers to leave quietly and in an orderly manner out of consideration to neighbours and their attention will be drawn to these notices by members of staff.

Telephone numbers for taxi firms will be displayed in prominent locations within the premises. Any recommended taxi firms will be required to collect customers efficiently and quietly.