

Award Winning **Carbon Neutral Plus** Waste Solutions



B&M Waste Services Ltd
Waste Training Handbook 2022
Manchester Great Northern



- ✓ Member of the Beuparc family since 8th April 2022
- ✓ Family of regional service providers providing local solutions within hybrid operating model
- ✓ Operate from 20 National locations serving +15,000 customers with over 250 specialist vehicles
- ✓ B&M collect 250,000 tonnes of waste per annum
- ✓ Carbon Neutral Plus with a Zero to Landfill ethos



Manchester's Great Northern



Our Joint Sustainability Commitment



- ❑ Environmental responsibilities are taken very seriously at Great Northern
- ❑ We will aim to raise awareness, increase recycling while trying to reduce Carbon Impact.
- ❑ By working together we can make recycling as easy as possible
- ❑ Our Waste Strategy sets out an efficient, sustainable and cost effective programme for the shopping centre



Minimising Waste – Emissions

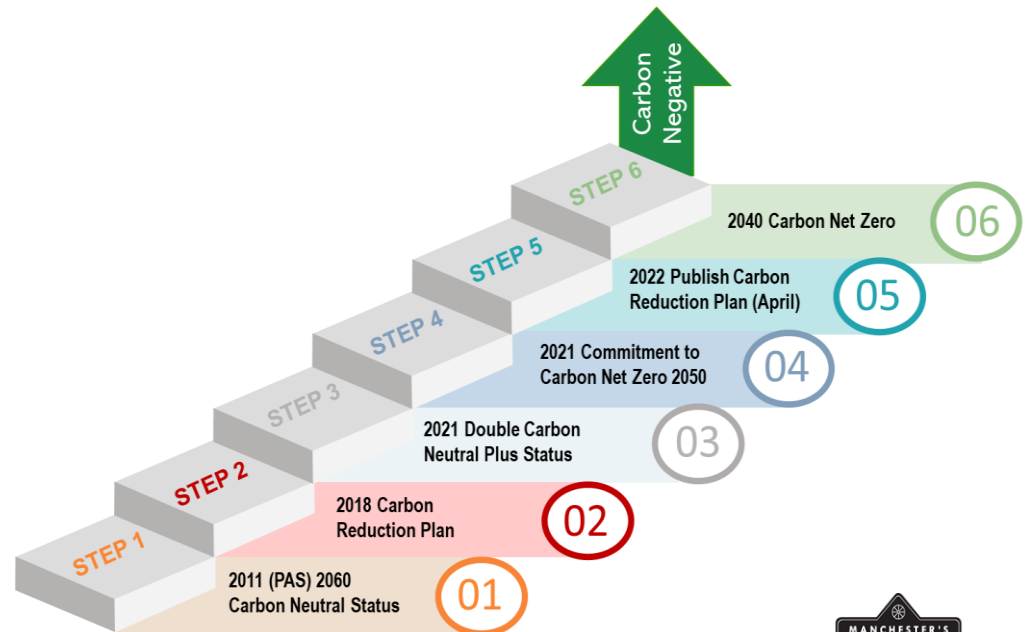
Our Journey to Carbon Net Zero



We recognise the dual role we play in championing sustainable business within our customer base, as well as leading by example in our own environmental performance.

Since 2011 (our baseline year) we have:

- ✓ Reduced our actual CO₂E by **-27.6%**
- ✓ Off- set the net balance to neutrality
- ✓ >25K t of CO₂ supporting Verified Carbon Standard (VCS) schemes
- ✓ Achieved Carbon Neutrality to the British Standards Industry (BSI's) Publicly Available Specification (PAS) 2060.
- ✓ In 2021 we achieved Carbon Neutral Plus status across both our waste management and secure shredding businesses.
- ✓ We have committed to a Carbon Net Zero Target of 2040
- ✓ Fleet Electrification – Initial Beauparc commitment to procure 2 vehicles per year



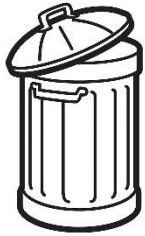
Reasons for Change



- ❑ Improve The Customer journey – by having a waste processing area away from the entrance
- ❑ Maximise our recycling performance levels with the introduction of food Recycling and the continuous segregation of card, glass and plastic being separated from general waste and reported on a quarterly basis
- ❑ Improve efficiency of waste management on site through the new and improved colour coded waste strategy
- ❑ Maximise diversion from landfill via waste to energy and recycling
- ❑ By using the Carbon Footprint endorsed expertise provided by B&M Waste Services, Great Northern will reduce carbon through landfill diversion and other innovative solutions. Reporting these savings on a quarterly basis



Your Waste Streams



general waste

Contaminated recycling materials as well as any other general waste

NO FOOD WASTE



food waste

Food waste only

NO uncooked meat, animal carcass or packaging



mixed glass

Mixed colour and transparent glass containers only

No Plastic Bags



mixed paper & card

Mixed Paper & Card only

No contaminated materials
Cardboard MUST be flat packed

DO NOT put any chemicals or electrical waste in these bins.

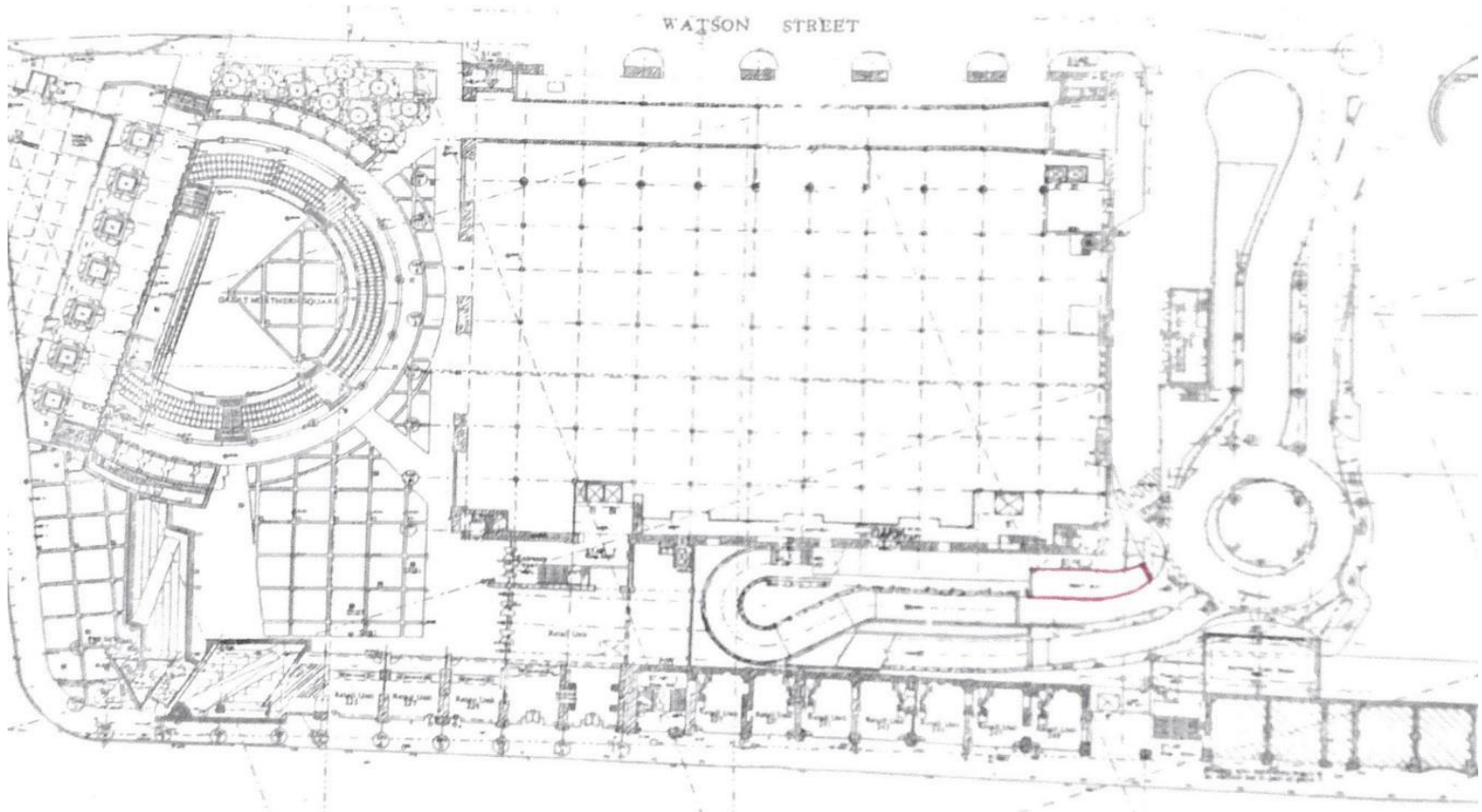
DO NOT dispose of oil and fats down the drains.

If you have these waste streams please contact your property manager who will advise accordingly.

Waste Flow



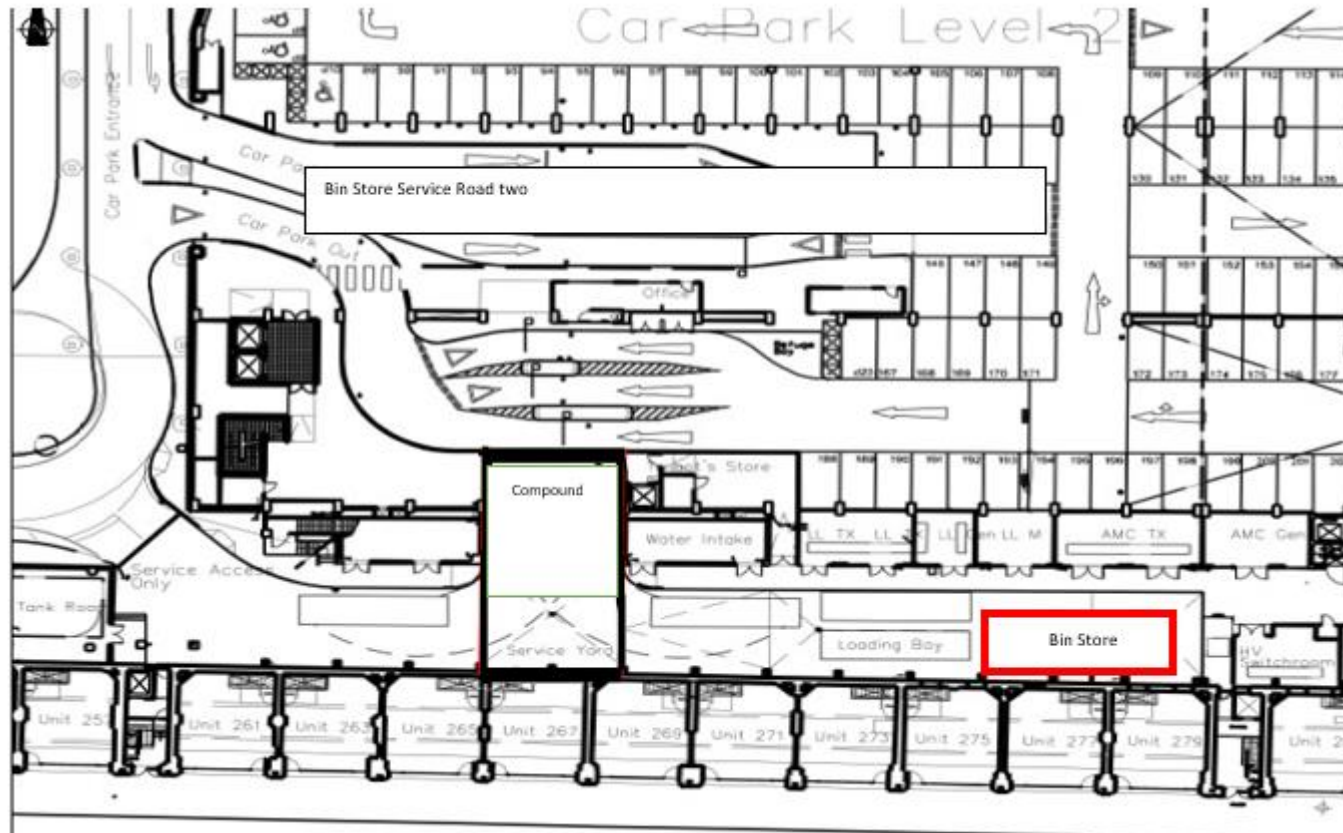
Service Road One



Carbon
Neutral
PAS 2060



Service Road Two



Carbon
Neutral
PAS 2060



What Happens to Your Waste



Using less material in design /manufacture.

Using products with a longer lifespan

Reduction

Refurbishing and repairing whole items for re-use

Re-use

Turning items into a new substance product.

Composting (if it meets quality controls).

Recycling

Refuse Derived Fuel(energy from waste).

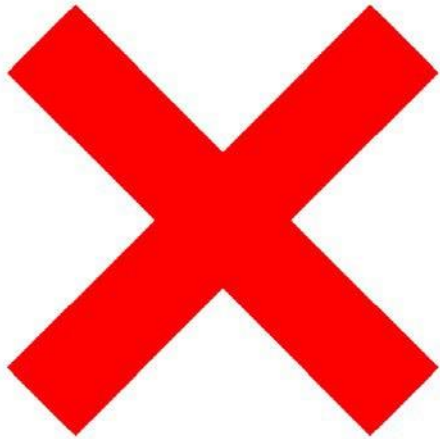
Anaerobic digestion.

Recovery

Land fill or incineration of waste without recovery.

Disposal





Do not dispose of chemical and electrical waste in the on-site containers.

Do not dispose of oils and fats in the on-site containers or down the drain. This is harmful for the environment and could result in a fine for your site and company.

If you have these waste items and need to dispose of them please contact your site management team who will help in resolving this for you.





Why do I need waste & recycling collections?

You're legally responsible for the waste produced by your business until you give it to a licensed waste business to deal with. Your business rates don't cover waste collection and disposal, so you need to choose a licensed waste carrier (B&M) to responsibly dispose of your business waste for you. You'll need documents which prove you've met this obligation which we will provide. By using B&M's easy, waste & recycling services, you can be sure that you're maximising your recycling by B&M to the site management.

What if I run out of bags?

Contact your site management team who can distribute and orders bags for the centre.

What times is Waste Collected from the new locations?

Waste is usually collected in the early mornings to avoid traffic congestion.

How are caddies & food bins kept clean?

Caddies are the responsibility of the individual brand to keep clean and in good working condition. External food bins will be washed or lined to ensure they are kept clean. Caddies can usually be washed in dishwasher machines.

What if I need more caddies?

If the Brand requires more caddies these are chargeable and can be ordered through your site management team.





What is General Waste/ Non Recyclable Waste?

General waste is material that businesses and households cannot recycle. It includes materials such as non-recyclable plastics, packaging and contaminated food.

What happens to my waste?

B&M have secured their commitment to the diversion of waste from landfill for five years, through an agreement with Remondis and ARN BV. B&M remove all recyclables such as cardboard, wood and metals any non-recyclable residual waste, it is compacted into bales and transported to a Combined Heat and Power Facility. Here, energy is harvested from the residual waste to produce electricity and also steam which produces thermal heating via the district heating system.

What is Hazardous Waste?

The majority of businesses produce hazardous waste, such as; adhesives, industrial solvents, waste electrical and electronic equipment (WEEE), fluorescent tubes, acids, oil, clinical waste and much more. It is crucial that it is disposed of safely and compliantly. If mismanaged, it can cause harm to humans and the environment. The Hazardous Waste Regulations (2005) are in place to ensure hazardous waste is disposed of appropriately. Breached of this legislation could result in a fine or imprisonment.



Training & Engagement – The Sustainability Academy



- Hands-on approach to each individual site.
- Sessions based around waste awareness & segregation.
- Will be provided on-site at your account manager who will provide training on why having an environmental ethos is so important and speak to staff about their responsibilities.

Contact Details



Helpdesk:

0151 346 2904

Email: Majoraccounts@BagnallAndMorris.com

Account Manager

Steve Dale: 07811 427718

Email: andreabrindley@bagnallandmorris.com

Senior Key Account Manager

Jenny Lawrence: 07938800275

Email: Jenny.Lawrence@bandmwaste.com

Haz Waste Requests:

Direct Dial: 0151 346 2902

Email: haz@BagnallAndMorris.com

Weekend out-of-hours 24/7

07783128093



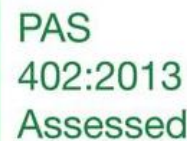
WHY US?



- **Experience** - Over 15,000 Customers, established over 20 years, 15 years of managing national contracts
- **Assurance** - ISO 9001, 14001, 45001, PAS 2060, Modern Slavery, Avetta, SSIP, Safe Contractor
- **Innovation** – Innovative equipment & improved utilisation of manpower with on-site efficiencies
- **Transparency** - Detailed Reporting, Monitoring and Budget Review's
- **Training and Support** - Award winning Account Management, Bespoke National Colour Coded Waste Strategy, Engagement initiatives, The Sustainability Academy
- **Environmentally Sustainable** - Zero to Landfill, Meeting Recycling Targets, Carbon Neutral since 2011 with new Pathway to Net Carbon Zero, First Carbon Neutral Plus Shredding Company in the UK.
- **Continuous Improvement** - Initial like for like rollout, then each site will be assessed with a SIP and improvements implemented.
- **Extended Beauparc Network** - Operate from 20 national locations with over 250 specialist vehicles, including REL, FEL, Artic, Skip, Van, Secure Shredding Vans and Caged Vehicles



ASSURED QUALITY & COMPLIANCE





Any queries regarding this handbook or the on-site waste management please contact your site manager.

Handbook received by:

Signed

Date:

Great Northern:

Signed

Date:





Thank You



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