

Operating Schedule

Introduction:

Fresh Fuel is proud to present our innovative food restaurant that focuses on creating high-quality and fresh food. Our mission is to provide our customers with a unique dining experience that not only satisfies their taste buds but also nourishes their bodies. We are located at 46 Henry Street Ancoats and are dedicated to bringing new life to the area. Our restaurant will offer an array of menu items made with only the freshest ingredients, all carefully crafted to create a delicious and nutritious meal. In addition to serving high-quality food, we are also committed to operating our business in a way that is responsible and in compliance with all relevant regulations.

As part of our commitment to responsible business practices, we have taken steps to ensure that our operation complies with the licensing objectives set forth by Manchester City Council, including:

1. The prevention of crime and disorder;
2. Public safety;
3. The prevention of public nuisance; and
4. The protection of children from harm.

Prevention of Crime and Disorder

- The premises will be open from 1 pm to 11 pm Monday to Sunday. Food will be served until 10.30 pm.
- The premises will be equipped with an effective and adequate CCTV system with a digital recording facility. The system shall be maintained and operated at the premises. Recorded images will be retained for at least 28 days and will be available to the police upon request.
- The management shall implement strategies and staff training for dealing with incidents of disorder.
- Staff shall be trained to be vigilant and identify suspicious behaviour and take appropriate action.
- Regular checks of the premises, including toilets, will be conducted by staff to ensure no one is conducting criminal activities.
- Any person found to be using drugs will be removed from the premises.

- No person believed to be drunk shall be permitted to enter the premises.
- Staff will receive comprehensive training to recognise when customers have consumed excessive alcohol and to understand how to deal with such customers.

Public Safety

- The management shall implement staff awareness schemes and training to ensure compliance with health and safety and fire prevention legislation.
- The management will ensure that fire extinguishers are regularly maintained and inspected.
- The management will develop and implement evacuation procedures.
- All staff will be trained to safely handle emergencies.
- All emergency exits will be clearly marked

Prevention of Public Nuisance

- Volume limiters will be in place on all music players to ensure background music does not exceed agreed volumes.
- There will be no music played outside the premises.
- Eating or drinking outside the premises will not be permitted at any time.
- Prominent signage will be displayed instructing customers to be quiet in the vicinity of the premises.
- There will be no loitering outside the premises.
- Customers consuming food off the premises will be informed not to eat outside.
- There is a dedicated collection zone for takeaway customers

Protection of Children from Harm

- Staff will be vigilant towards underage drinking and will be trained to enforce the laws relating to children and alcohol.
- The venue will operate a Challenge 21 policy, whereby any customer attempting to purchase alcohol that looks under 21 years of age will be asked for ID or a proof of age card to prove they are over the legal age of 18.
- The only ID that will be accepted is a passport, photo driving licence, or PASS-accredited proof of age card.

We are confident that Fresh Fuel will be a positive addition to the community and look forward to welcoming customers and guests to our restaurant.