

OPERATION STATEMENT

The future occupier operates across several premises in London and will implement the same operational process that they have in place across their other sites.

The occupier has agreed conditions for planning permission and licensing in all of their sites to ensure safe management of the premises, and to ensure there are no public nuisance issues. No door supervision or security is proposed due to the low-risk nature of the proposals. There is no external seating proposed.

All staff are briefed and aware of their responsibilities and relevant company operating procedures. All premises have a comprehensive digital CCTV system which covers the internal and external areas of the premises.

Smoking will not be permitted on the premises and all areas will be supervised by staff to ensure smoking is carefully managed and controlled outside the unit. To avoid noise nuisance there will be a gradual dispersal of customers at the end of the evening

There will be no external music.

No PA speakers to be used.

No subwoofers to be used.

Music must be switched off at closing time.

Before locking up, final covers will be supervised by staff to ensure that they leave the vicinity of the premises quietly.

Safety and security measures are to be adopted to ensure the safe operation of the unit, including:

- Tills will be positioned away from customer reach and there will be a procedure for making the premises secure after customers have left so that counting and securing takings can be carried out in a secure environment, and a procedure for staff leaving and securing the premises so that staff safety is not compromised.
- An intruder alarm will be installed to cover the premises.
- Access control systems will be operable by swipe card or fob, and not numeric key pads.
- CCTV system of an acceptable standard will be installed. Cameras will be intelligently placed, and regularly cleaned and maintained.
- Good management and maintenance processes will be implemented such as opening/closing procedures, cash handing and banking processes, and appropriate cleaning and maintenance of the building.