



**GREATER
MANCHESTER**
FIRE AND RESCUE SERVICE

Engagement and Consultation report

Proposed new community fire station for Blackley

March 2023

Table of Contents

.....	0
Engagement and Consultation report.....	0
Overview of this report	2
Background	2
Planning	3
Activity.....	8
Results	14
Impact	24

Overview of this report

This report gives a summary of the engagement that has happened relating to the proposed new fire station in Blackley, focussing specifically on the public and community engagement.

This report outlines –

- The **planning** that happened before the engagement activity – including the development of a comprehensive comms and engagement plan, development of visual assets and the building of a dedicated digital consultation space.
- The **activity** that took place during the engagement period between Friday 24th February and Monday 13th March 2023, including the reach of our engagement, as well as the in-person and digital activity.
- The **results** of this engagement and what people have told us about the proposals for the new community fire station.
- And finally, the **impact** of the feedback on the planning development process.

Background

GMFRS' four-year [Fire Plan](#) (launched summer 2021) and [Annual Delivery Plan](#) (2021/22) set out a priority for the Service to invest in its buildings to deliver excellent accommodation and facilities with the aim of building a modern fit for the future estate.

Following on from this, an Estates Strategy has been developed to help achieve this and will deliver a major overhaul of GMFRS' buildings and facilities. This included a combination of new community fire stations and refurbishments to significantly improve the overall standard and condition of the fire stations.

This is a long-term programme of improvements, and it is expected to take place in four phases, each taking four years. This will allow better management of the borrowing burden, make the programme less disruptive to the Service as a whole and allow lessons learned for the first phase to be applied to subsequent phases.

This engagement with the community is relating specifically to the proposed new fire stations in Blackley which is part of phase 1 of the estate strategy.

Out of scope for this report is the engagement that has taken place with staff based at the station and partners who've been involved in the development discussions.

Planning

The Communications and Engagement Plan

To make sure that there was a consistent message for the engagement, and we were clear about what we were asking people and their scope of influence, we developed a comms and engagement plan. This plan covered why we were carrying out engagement with communities, what we would be asking them and how it would feed into the overall development of the process.

Extracts from the Comms and Engagement Plan for the proposed new fire stations in Greater Manchester -

	Key messages for the consultation on the new stations  - By creating new Community Fire Stations in Blackley, Whitefield and Kings Street we are investing in the future of our staff, Greater Manchester and its residents, while striving to become a modern, flexible and resilient fire and rescue service. - The new Community Fire Stations will include the installation of sustainable heating and lighting systems to support Greater Manchester's target to become carbon neutral by 2038. - The new stations will have a dual purpose community room and operational training room. - The proposed designs have been developed over the last year with partners in the fire and rescue sector and staff from across the organisation. - The new fire stations will have no reduction on fire engines or firefighting capability, response times to emergencies will not be affected.
The detail – the leaflet content The engagement 'get involved' leaflet will include questions such as - Do you support our plan to demolish and rebuild the fire stations at Blackley? (5 point scale) - Do you like the design of the proposed new fire station? (5 point scale) - Do you support our plans to include and enhance the community facilities at the new fire station? (5 point scale) - Do you support our plans to make our new fire stations more environmentally friendly to help us to meet Greater Manchester's target for being net zero by 2038? (5 point scale) - Any other comments about what you like / dislike about the plans? [Open text] - Plus demographic questions to make sure that we are reaching a range of communities across GM. This will be replicated on the www.gmconsult.org platform 	The detail – the printed assets Inside boards – these will be designed so that they can be used after the engagement period, to make sure that they have a longer lifespan of use. The focus of them will be the technical plans and the exterior view of the proposed new station. Outside banner – these will be visually appealing and feature the proposed external facade with a link to where people can find out more (the GMFRS website) 

Development of tools and assets to support the engagement approach

During the planning phase, a number of things were developed to support the engagement period. This included –

Designed items -

Leaflets to local residents – these included images and site plans of the proposed station, along with the same questions which were also drafted within the dedicated consultation portal pages.

500 leaflets were posted to addresses around the existing station, so that residents were aware of the proposals, had access to find out more and knew how to contribute their feedback.

Front of the leaflet -	Reverse side of the leaflet -
 At GMFRS we are having a major overhaul of some of our fire stations to make sure they are fit for the future. PROPOSED BLACKLEY FIRE STATION One of the stations being improved is Blackley. We are proposing to build a brand new fire station on the existing site over the next year. This multi-million pound investment will provide a modern, environmentally friendly fire station close by, with community facilities such as a room that local groups and organisations can use. We've spent a lot of time over the last year talking to our partners and staff, but now we want to hear what the local community thinks. If you'd like to find out more about our plans, including the proposed designs of both the inside and outside of the new fire station, and details of the drop-in session we'll be hosting, then scan the QR code. If you'd like to submit your views on the plans, go to www.gmconsult.org Please let us know what you think by Monday 13th March 2023  	Thank you for taking the time to tell us what you think about our plans for a new fire station in Blackley. To submit your response, you can: - Go to www.gmconsult.org and respond digitally - Drop this form at the fire station - Take this form to the drop-in session and hand it to one of the project team - Email a photograph of it to: engagement@greatermanchester-ca.gov.uk 4. Do you support our plans to make our new fire stations more environmentally friendly to help us to meet Greater Manchester's target for being net zero by 2038? ☐ I strongly support ☐ I support ☐ I oppose ☐ I strongly oppose ☐ I don't have a view either way 5. Any other comments about what you like/dislike about the plans? Your thoughts on the proposals 1. Do you support our plans to demolish and rebuild a new fire station in Blackley? ☐ I strongly support the proposal ☐ I support the proposal ☐ I oppose the proposal ☐ I strongly oppose the proposal ☐ I don't have a view either way 2. Do you like the design of the proposed new fire station? ☐ Really like it ☐ Quite like it ☐ Don't like it ☐ Really don't like it ☐ I don't have a view either way 3. Do you support our plans to include and enhance the community facilities at the new fire station? ☐ I strongly support ☐ I support ☐ I oppose ☐ I strongly oppose ☐ I don't have a view either way About you We also want to ask some questions about you to ensure we're hearing from a range of people from the local area. 6. What is your postcode? 7. What best describes your gender? ☐ Male ☐ Female ☐ Prefer to self-describe 8. Age range ☐ Under 18 ☐ 35 – 44 ☐ 65 – 74 ☐ 18 – 24 ☐ 45 – 54 ☐ Over 74 ☐ 25 – 34 ☐ 55 – 64 9. Ethnicity Please state 10. Do you consider yourself to have a disability? ☐ Yes ☐ No ☐ Prefer not to say Keep up to date by visiting manchesterfire.gov.uk

Information boards – these included 3 large boards covering the proposals for the new station at Blackley. This was to give a clear visual of the plans, as well as continue to reiterate to people how they could get involved and contribute to the plans.

Board 1 -	Board 2 -	Board 3 -
-----------	-----------	-----------

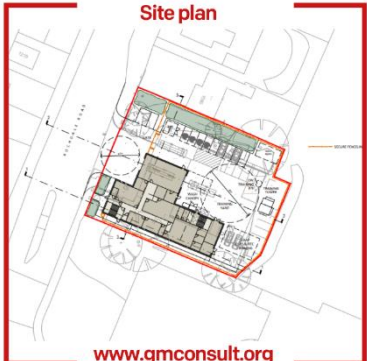


Display banners – this included a large external banner to be hung outside of the fire station, so those residents that didn't see the leaflet posted direct to their house, had opportunity to find out about the engagement through another route. The banner was designed to illicit a response by encouraging people to go on to the web addresses for more information.



Social media pack – this included a range of designed assets showing all elements of the proposals, from the designed façade, to the site plan and floor plan. The purpose of this was so that we had a planned social media approach across multiple channels for the engagement period, but also allowed for our partners to disseminate our messages across their own channels and networks.

Example of the social media toolkit –

Text	Image
👤 We want to hear your thoughts on the new community fire station proposed in Blackley, Manchester. Go to ➞ www.gmconsult.org You can also attend our in-person drop-in session. Details on the last slide	 Proposed new community fire station in Blackley, Manchester. Swipe across for more details of the plans Tell us your views on: www.gmconsult.org Site plan  www.gmconsult.org Floor plan  www.gmconsult.org Attend a drop-in session to view our plans and learn more about the proposal in person.  Blackley Community Fire Station  Rochdale Road, Blackley, Manchester, M9 7EQ  6th March 2023  4:30pm - 7pm www.gmconsult.org

Web presence –

www.GMconsult.org – We have a corporate consultation system that is used for a large portion of Greater Manchester surveys (not just GMFRS). During the 2022/23 period, we had over 72,000 visitors to the site. With this large natural footfall, it was the logical 'hosting site' for the survey, for people to respond.

The survey was structured around four main areas. It aimed to gather peoples views on the plan, design, community facility and green ambitions of the proposal.

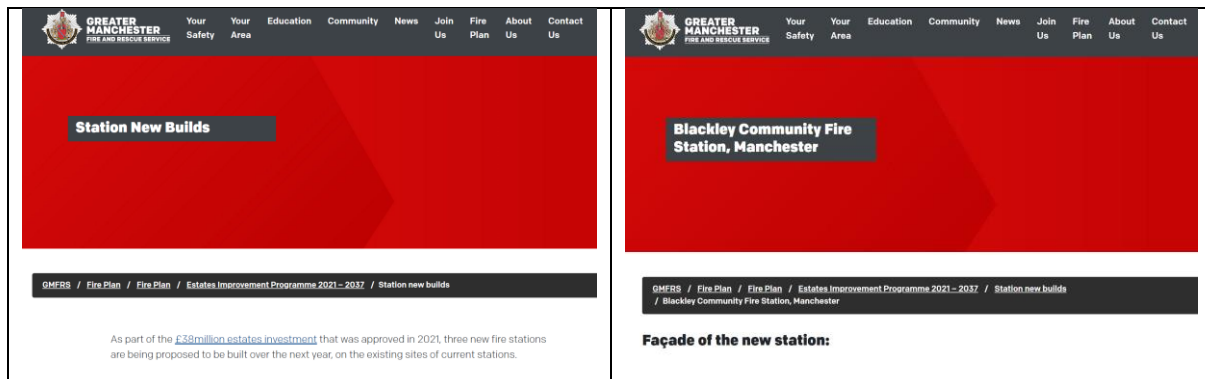
There was also a free text box for people to contribute other feedback.

The survey also included other demographic based questions to help us to direct our targeted engagement as the consultation period progresses.

<i>Overview page for the survey</i>	<i>Example page from the online survey</i>
Overview Greater Manchester Fire and Rescue Service are having a major overhaul of some of its fire stations to make sure that they are fit for the future. One of the stations that is being improved is Blackley. We are proposing to build a brand new fire station on the existing site over the next year. If you want to know more before you complete this survey, then come to our drop-in session between 4.30pm - 7pm on Monday 6th March, at the current station in Blackley. (Alternatively, there's more information on the GMFRS website - Station new builds - Greater Manchester Fire Rescue Service)  Closes 13 Mar 2023 Opened 24 Feb 2023 Contact consult@greatermanchesterfire.org.uk	Page 1 of 4 Your thoughts on the proposal Floor and Site plan of the proposed new Blackley fire station Closes 13 Mar 2023 This service needs cookies enabled. 1. Do you support our plan to demolish and rebuild the fire station in Blackley? ☐ I strongly support the proposal ☐ I support the proposal ☐ I oppose the proposal ☐ I strongly oppose the proposal ☐ I don't have a view either way

www.manchesterfire.gov.uk – We developed the webpages on the GMFRS website so that they gave up to date information and where all of the information is downloadable, as well as linking to the wider estates programme.

<i>Landing page for the proposed new stations -</i>	<i>Detailed information and downloads for Blackley</i>
Station new builds - Greater Manchester Fire Rescue Service	Blackley Community Fire Station, Manchester - Greater Manchester Fire Rescue Service



Stakeholder pre-engagement

Dissemination of information for the engagement was important to make sure that we prepare for as far a reach as possible. We used established channels and networks to gather interest and momentum before the engagement period started. For example, we contacted the comms and engagement team at Manchester City Council in advance, so that they could invite local Councillors to the drop-in event and use their own internal networks to spread the word and make people prepared to respond.

Activity

Social media

Facebook

A promoted Facebook post ran from Friday 24th February to Monday 13th March 2023 from the GMFRS page. The post reached 9,012 Account centres and there were 1,497 post engagements in the form of reactions, comments, shares, and clicks. Two other posts were also shared on the GMFRS page on 1st March and 4th March 2023.

Promoted post:



Overall Facebook reach and engagement:

Post	Accounts centres reached	Engagement (reactions, comments, shares, and clicks)
Ad 24/02/2023-13/03/2023	9,045	1,511
01/03/2023	1,522	74
04/03/2023	1,061	47
Total	11,628	1,632

Instagram

A promoted Instagram post ran from Friday 24th February to Monday 13th March from the GMFRS account. The post reached 5,898 Accounts Centres and received 184 likes. An additional post was made on the 3rd March 2023. As well as stories that were shared throughout the engagement period.

Promoted post:



Stories:

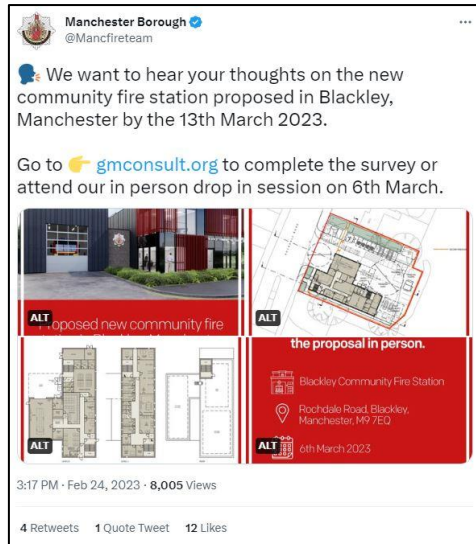


Overall Instagram reach and engagement:

Post	Accounts centres reached	Engagement (likes and comments)
Ad 24/02/2023 - 13/03/2023	5,898	190
03/03/2023	1,541	60
Total	7,439	250

Twitter

Posts were shared on the borough account for Manchester and retweeted from the GMFRS and Deputy Mayor accounts. These accounts have a combined following of 91,265. Four additional posts were made from the Manchester Borough account between 24th February and 13th March 2023.



Overall Twitter engagement:

Post	Views	Engagement (likes, retweets and comments)
24/02/2023	8,013	23
28/02/2023	1,824	6
03/03/2023	491	6
06/03/2023	1,812	6
09/03/2023	1,960	6
Total	14,100	47

Total reach and engagement across social media platforms

Platform	Reach/Views	Engagement
Facebook	11,628	1,632
Instagram	7,439	250
Twitter	14,100	47
Total	33,167	1,929

The planned social media engagement had a total estimated audience of 33,167 across Facebook, Instagram and Twitter. With 1,929 engagements with these posts in the form of likes, shares, reactions, comments and clicks.

External social media engagement

Tweet from Cllr Hannah Priest after attending the drop-in session on the 6th March 2023:



Webpage and consultation portal engagement

The consultation was launched on www.GMconsult.org on 24th February 2023 as a featured consultation. The consultation appeared on the homepage of the GMconsult site between Friday 24th February and Monday 13th March 2023. During this time the site was viewed 5,761 times.

The cumulative proposed new fire station in Blackley consultation site pages were viewed 993 times between Friday 24th February and Monday 13th March 2023.

Visitors to the consultation came from:

Source	Total percent
Facebook	40.1
Direct	32.6
Instagram	7.8
Twitter	6.3
Manchester Evening News	1.5
Other	11.7

The webpages for the consultation on www.manchesterfire.gov.uk were launched on 24th February 2023. The consultation appeared on the home page of the site between Friday 24th February and Monday 13th March 2023. During this time the site

was viewed 32,560 times. The news article for the consultation was viewed 216 times.

The cumulative proposed new fire station in Blackley site pages were viewed 561 times between Friday 24th February and Monday 13th March 2023.

Visitors to the site came from:

Source	Total percent
Google	25.7
Facebook	22.2
Twitter	15.3
Direct	14.5
GMconsult.org	11
Other	11.3

Established comms channels

The engagement was also promoted via the weekly Equality Panel bulletin which goes to the 7 facilitating organisations of the [GM Equality Panels](#) who disseminate information to over 100 organisations representing a range of people and communities.

It was also included in the external GMCA newsletter which updates self-selecting partners and residents about activity that is going on in Greater Manchester Combined Authority and GMFRS. This has a circulation of over 4,000 people.

Face to face session

An in-person drop in session was held at the current Blackley Community Fire Station on 6th March 2023 between 4pm and 7pm. The session offered the opportunity for the community to view the plans and discuss their views on the proposal.

The project team were available at the session, including the project manager and the architect involved in the development of the scheme, so that specific questions could be considered.

The first half an hour of the session was reserved for invited guests such as local Councillors who might have specific concerns from their electorate. 4:30pm-7pm for local residents. The session was attended by the Councillor for the Charlestown Ward and by four members of the community.

Media coverage

A press release was shared with media outlets on 24th February 2023 and added to the news page of the GMFRS site. The release featured details of the proposed Blackley Community Fire station and statements from the Deputy Mayor of Greater Manchester, Kate Green and Chief Fire Officer, Dave Russel. The story featured in Manchester Evening News, About Manchester and Yahoo! UK and Ireland.



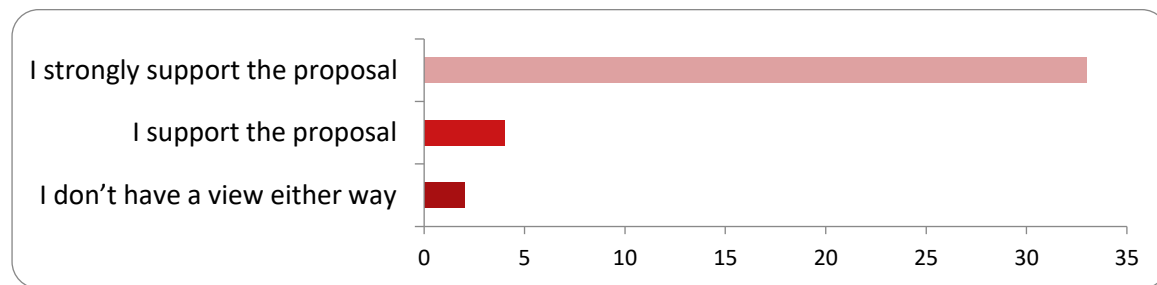
Results

All responses to the consultation were received via the online portal on www.gmconsult.org. One response for Blackley was received through email. No other responses were received through other routes advertised on the GMFRS website, such as through a drop-in.

Between Friday 24th February and Monday 13th March 2023, 39 people responded to the consultation.

1: Do you support our plan to demolish and rebuild the fire station in Blackley?

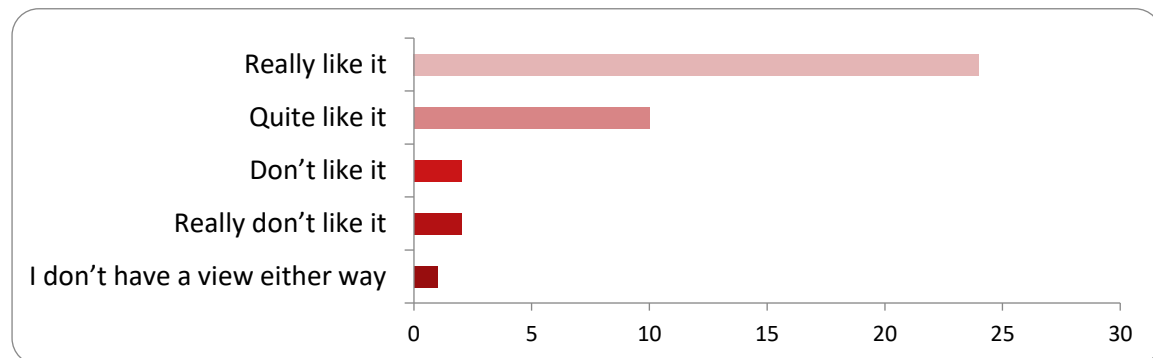
There were 39 responses to this part of the question.



Option	Total	Percent
I strongly support the proposal	33	84.62%
I support the proposal	4	10.26%
I oppose the proposal	0	0.00%
I strongly oppose the proposal	0	0.00%
I don't have a view either way	2	5.13%
Not Answered	0	0.00%

2: Do you like the design of the proposed new fire station?

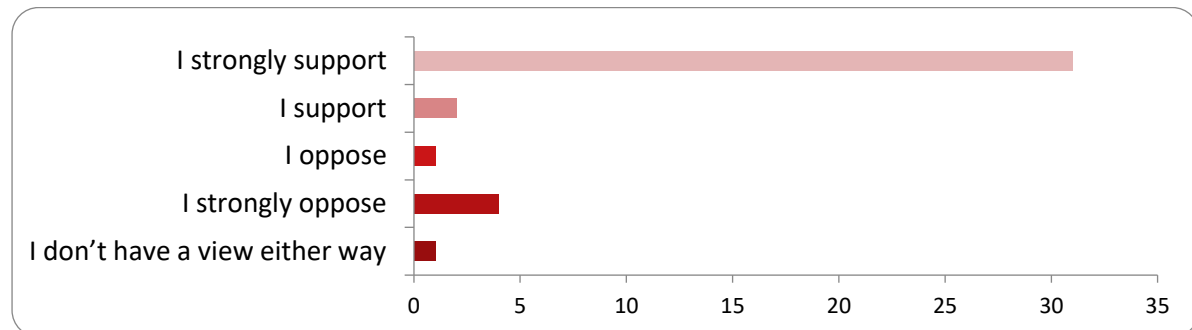
There were 39 responses to this part of the question.



Option	Total	Percent
Really like it	24	61.54%
Quite like it	10	25.64%
Don't like it	2	5.13%
Really don't like it	2	5.13%
I don't have a view either way	1	2.56%
Not Answered	0	0.00%

3: Do you support our plans to include and enhance the community facilities at the new fire station?

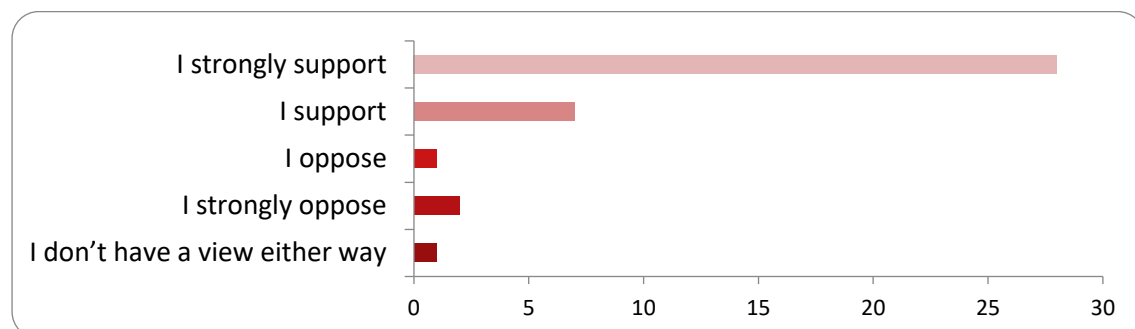
There were 39 responses to this part of the question.



Option	Total	Percent
I strongly support	31	79.49%
I support	2	5.13%
I oppose	1	2.56%
I strongly oppose	4	10.26%
I don't have a view either way	1	2.56%
Not Answered	0	0.00%

4: Do you support our plans to make our new fire stations more environmentally friendly to help us to meet Greater Manchester's target for being net zero by 2038?

There were 39 responses to this part of the question.



Option	Total	Percent
I strongly support	28	71.79%
I support	7	17.95%

I oppose	1	2.56%
I strongly oppose	2	5.13%
I don't have a view either way	1	2.56%
Not Answered	0	0.00%

5: Any other comments about what you like / dislike about the plans?

There were 19 responses to this part of the question. These are written verbatim below -

Comment	Response where necessary
Wow all I can say is amazing. Looks nice and has that new vibe to buildings looks more modern. Can't wait to hopefully be working in these facilities when taster days are available looks amazing and support all the way GMFRS ❤️	<i>Noted (supportive)</i>
I dislike the change of turning Blackley Fire Station from having 3 available bays for appliances to one single bay. This fire station needs to be future proofed for minimum the next 50 years or so. In that time operational demand for appliances could change to a degree an additional, or special appliance may be well suited out of Blackley.	<i>We are confident that the proposed plans will meet our needs for the future. Through our recent strategic assessment of risk around Blackley, we don't anticipate any large amount of growth of housing or commercial development in the area. We are confident that by keeping a single fire engine at Blackley, we will be able to maintain our current attendance times to incidents. This is monitored regularly through our KPI's.</i> <i>We have also recently carried out a special appliance review (non-regular fire engines) and whilst we anticipate that there might be some changes or additions to our overall fleet in the future, we have enough spare capacity in other stations across the borough of Manchester – and wider, to accommodate these.</i>
About time it got a facelift it's proper dated I've lived near this for 50 years and always remember it the same	<i>Noted (supportive)</i>
I think the new plans look great 👍	<i>Noted (supportive)</i>

Please move the water fountain from the appliance bay to somewhere less hazardous for drinking water. Having it in the same place where exhaust fumes are is not ideal	<i>The reason that this is in the proposal, is so that crews have immediate access to drinking water if they need it when they return from an incident.</i>
I like that our community will still have a local fire station. The new design is sleek and modern and giving our fire fighters a well deserved better environment to work in.	<i>Noted (supportive)</i>
All good. Passed that fire station since I was a kid, bringing it up to date will be good for everyone, including the firemen/firewomen that work in it saving peoples lives.	<i>Noted (supportive)</i>
I an 36 years old, and I have lived in Blackley my whole life. The fire station has been an ever present feature in a much changed Blackley. To see this fire station given an uplift and not vanish into memory, as we have sadly seen other fire stations over recent years, would be great to see. They give a great service to Blackey and the surrounding areas and they are a pillar of the community. I look forward to seeing the uplift and hope it will be open for a community day once completed, so i can bring my kids down for a visit. Good luck and stay safe...	<i>Noted (supportive)</i>
Its absolutely fantastic that there are plans to build a new fire station. I actively support this to make our community safer and improve the facilities for our fantastic firefighters and support staff!	<i>Noted (supportive)</i>
Fantastic news that this site at Blackley will be improved. It's great that the community will be welcomed in.	<i>Noted (supportive)</i>
Do we really need brand new buildings? will the community use these rooms that are being proposed for them? i'm not sure about that and will quite possibly contribute to other local community centre closures. our 4 community centres are at risk of closure already.one in particular. but maybe Blackley need community centres. but i don't know the area. i'm a bit on the	<i>Fire stations across Greater Manchester have community spaces. These are often used by partners or local organisations to host events, sessions or engagement activities from them.</i> <i>This provides a good opportunity for us to talk to new people about fire safety.</i>

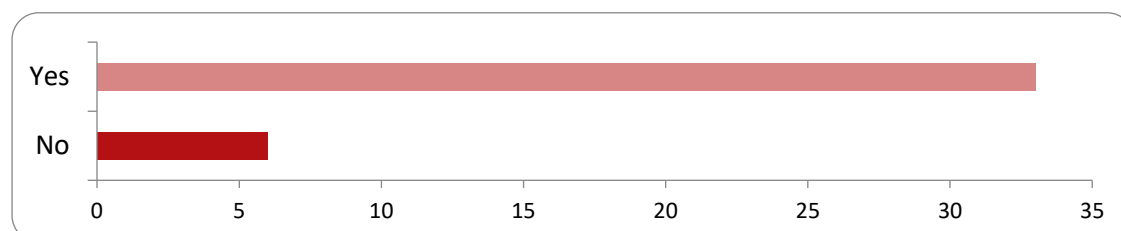
fence really about the issue.it seems like a lot of money to spend.	<i>The new room at Blackley will also double up as the training room for crews at the new station so will be used by firefighters on the station so making use of it for community engagement for other occasions, makes complete sense.</i>
Excellent plans, I look forward to visiting the new site	<i>Noted (supportive)</i>
Only one appliance bay?, what about spare WrL or special in the future..	<i>We are confident that the proposed plans will meet our needs for the future. Through our recent strategic assessment of risk around Blackley, we don't anticipate any large amount of growth of housing or commercial development in the area. We are confident that by keeping a single fire engine at Blackley, we will be able to maintain our current attendance times to incidents. This is monitored regularly through our KPI's.</i> <i>We have also recently carried out a special appliance review (non-regular fire engines) and whilst we anticipate that there might be some changes or additions to our overall fleet in the future, we have enough spare capacity in other stations across the borough of Manchester – and wider, to accommodate these.</i>
Why is it merging with a Community Centre?	<i>It isn't. Blackley Community Fire Station already has a room which can be used by partners and groups from the community.</i> <i>The new room at Blackley will also double up as the training room for crews at the new station so will be used by firefighters on the station so making use of it for community engagement for other occasions, makes complete sense.</i>
Will benefit the community well	<i>Noted (supportive)</i>
I notice that the trees that soften the current building will have to go, which is a shame. The design is awful and would benefit from tree planting which would enhance	<i>There are areas that will be planted are shown on the proposals, but more detail will come at a future stage in the process.</i>

any environmental plus points the final building has. There is no legend on the plan to identify what the landscaping provision is, and the area that used to be a garden only has the ghosts of trees past and no planting schedule. There's more to an environmentally positive location than just electric cars and solar panels, the nature surrounding work places is important and this tells me it isn't being considered.	
It would be good to know, should the project happen, what's the timeline of events, especially start and completion dates? Also, what's the cost? Finally, what social value will the build bring to local economy and environment?	<i>There are lots of contributing factors to the timescales of a new build</i>
Will there be open days annually? (response submitted via email)	<i>Across Greater Manchester's 41 stations, there are always open days happening – usually across the summer months.</i> <i>We promote all of these on our website and through our social media channels.</i> <i>When Blackley's new station is up and running, there will be an open day – but this won't be for a while yet!</i>
You're really restricting future demand by dropping down to one bay. These stations were cut back due to funding which was already a big hit to the safety of people in Manchester and now we're being left with stations that can never expand. Really sour choice.	<i>We are confident that the proposed plans will meet our needs for the future. Through our recent strategic assessment of risk around Blackley, we don't anticipate any large amount of growth of housing or commercial development in the area. We are confident that by keeping a single fire engine at Blackley, we will be able to maintain our current attendance times to incidents. This is monitored regularly through our KPI's.</i> <i>We have also recently carried out a special appliance review (non-regular fire engines) and whilst we anticipate that there might be some changes or additions to our overall fleet in the future, we have enough spare capacity in other stations</i>

across the borough of Manchester – and wider, to accommodate these.

6: Can we publish your response? (this will be kept anonymous)

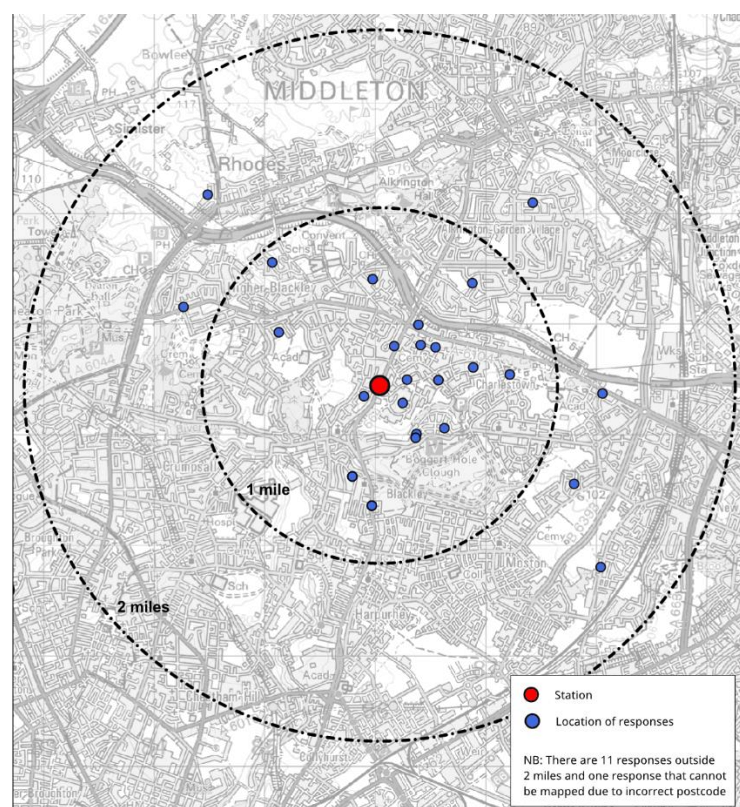
There were 39 responses to this part of the question.



Option	Total	Percent
Yes	33	84.62%
No	6	15.38%
Not Answered	0	0.00%

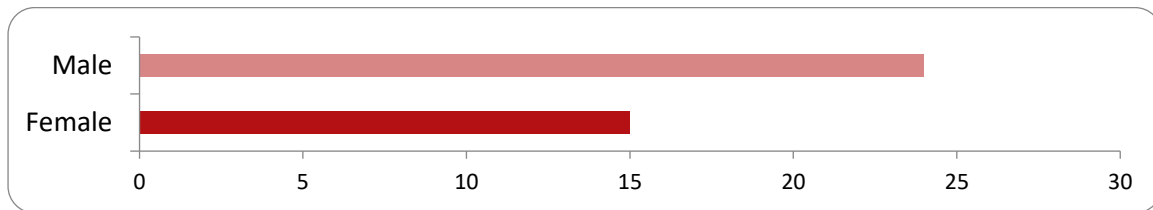
7: What is your postcode?

There were 39 responses to this part of the question.



8: What best describes your gender?

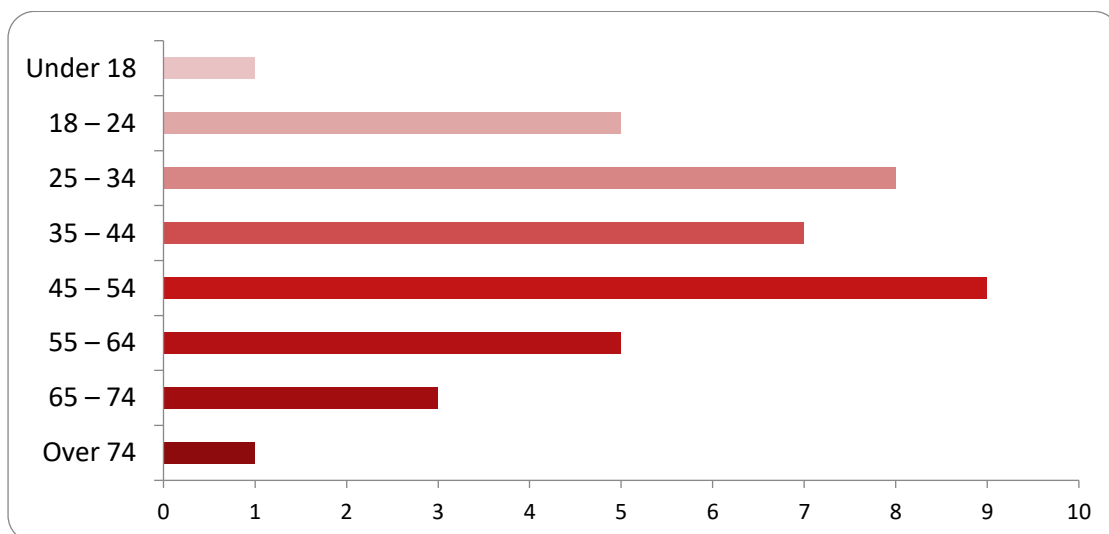
There were 39 responses to this part of the question.



Option	Total	Percent
Male	24	61.54%
Female	15	38.46%
Prefer to self-describe (please state below)	0	0.00%
Not Answered	0	0.00%

9: Age range

There were 39 responses to this part of the question.



Option	Total	Percent
Under 18	1	2.56%
18 – 24	5	12.82%
25 – 34	8	20.51%
35 – 44	7	17.95%
45 – 54	9	23.08%
55 – 64	5	12.82%

65 – 74	3	7.69%
Over 74	1	2.56%
Not Answered	0	0.00%

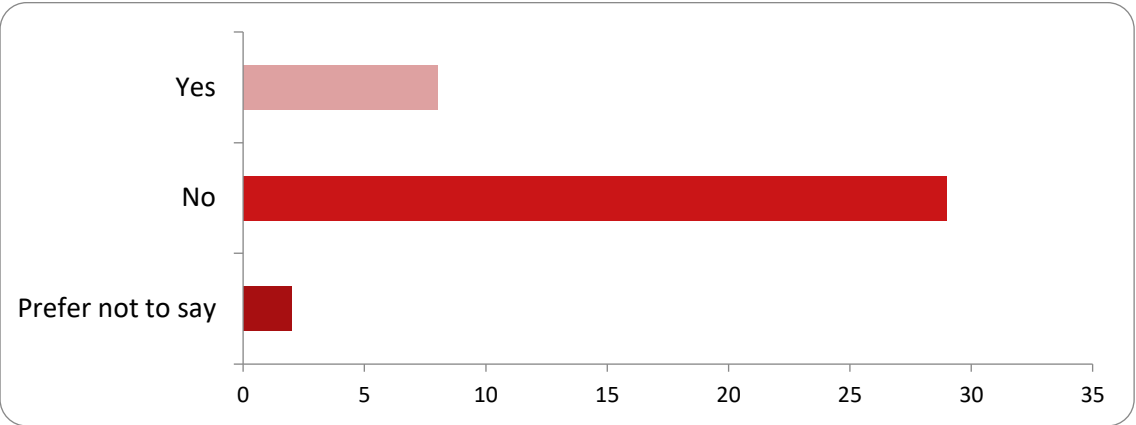
10: Ethnicity

There were 39 responses to this part of the question.

Option	Total	Percent
Asian or Asian British – Indian	0	0.00%
Asian or Asian British – Pakistani	0	0.00%
Asian or Asian British – Bangladeshi	0	0.00%
Asian or Asian British – Chinese	0	0.00%
Asian or Asian British - Any other Asian background	0	0.00%
Black or Black British – Caribbean	1	2.56%
Black or Black British – African	1	2.56%
Black or Black British - Any other Black background	0	0.00%
Mixed - White and Black Caribbean	0	0.00%
Mixed - White and Black African	0	0.00%
Mixed - White and Asian	0	0.00%
Mixed - Any other mixed background	0	0.00%
White – English/Welsh/Scottish/Northern Irish/British	34	87.18%
White – Irish	2	5.13%
White - Gypsy or Irish Traveller	0	0.00%
White - Eastern European	0	0.00%
White - Any other White Background	1	2.56%
Other ethnic group – Arab	0	0.00%
Other ethnic group – Other	0	0.00%
Prefer not to say	0	0.00%
Not Answered	0	0.00%

11: Do you consider yourself to have a disability?

There were 39 responses to this part of the question.



Option	Total	Percent
Yes	8	20.51%
No	29	74.36%
Prefer not to say	2	5.13%
Not Answered	0	0.00%

Impact

Whilst the response rate through the engagement period isn’t excessive, the reach of the engagement through partners, digital means and local information distribution shows that there has been a significant effort into reaching different parts of the local community in a relatively short period of time.

The impact of this engagement shows that the respondents are largely in support of the proposals, with some reoccurring comments around the longevity of the proposed fire station by permanently reducing the size of the appliance bays. These comments have been responded to and the organisational review into our resources has been referenced.