

**BUNSIK**

**Unit 1A “The Pavilion”**

**1 Piccadilly Gardens,**

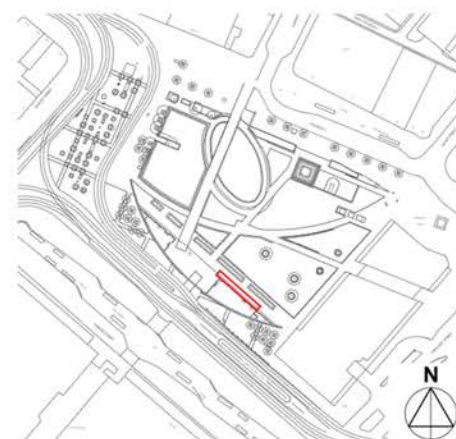
**Manchester, M1 1RG**

## **MANAGEMENT PLAN STRATEGY**

### **Proposal:**

**Use of the external area for placing tables, chairs, and barriers in connection with the BUNSIK restaurant at Unit 1A “The Pavilion”.**

**JULY 2023**



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## 1.0 INTRODUCTION

### 1.1 THE STATEMENT

This statement seeks to provide sufficient detail to demonstrate the safe and efficient management of the proposed outdoor seating area adjoining the

**BUNSIK restaurant at**

**"The Pavilion" 1 Piccadilly Gardens, Manchester, M1 1RG.**

The Management Plan is broken down into key areas to demonstrate how the outdoor seating area will operate safely and how these measures ensure that nearby residential amenity is not harmed

### 1.2 THE BUNSIK RESTAURANT

BUNSIK represents authentic Korean Street Food offering a wide range from Original "Corn Dog" to Ddukbokki, Korean Style Chicken, Cup Bap & Cup Noodles to Tuna Kimbap.

**BUNSIK분식**

## 2.0 LOCATION & CONTEXT

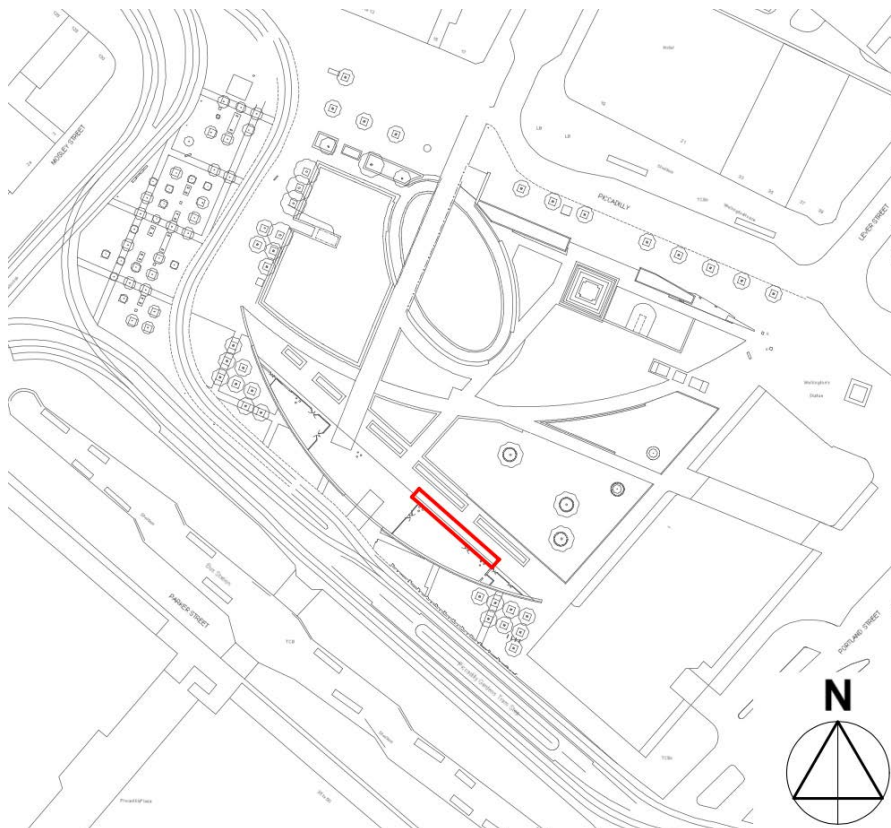
### 2.1 THE APPLICATION SITE

The application relates to a pavilion-style structure within Piccadilly Gardens.

Piccadilly Gardens is a major public open space within Manchester City Centre, bounded by Mosley Street to the west, Parker Street to the south, Portland Street to the east and Piccadilly to the north.

The public square is partially built upon, with an office building (No.1 Piccadilly Gardens) located at the square's southeast corner.

The application specifically relates to **"The Pavilion"** feature towards the southern boundary of the gardens and the public space in front of the "The Pavilion".



### 3.0 EXTERNAL SEATING AREA

In coordination with Building Control, the existing side access will be permanently kept shut. The main entrance opposite the lawn area of Piccadilly Gardens will be the only entrance point of the property.

From this main entrance, everything is within 18m travel distance, so a single escape route combined with the normal fire-risk area is sufficient, as declared by Building Control.

The single entrance area will support crime prevention and gives better control and an overview of the outdoor seating area.

### 3.1 OPERATION

The external area comprises moveable tables, chairs, and no. 3 retractable awnings and textile barriers to form the boundary, improving the overall experience of customers and the operational arrangements at the premises.

The proposed outdoor area will measure 25 m x 2.55 m and 28 no. Table-covers. The proposed outdoor space will utilise the restaurant's existing customer entrance and exit points.

**The outdoor area will not be served but controlled by the staff.**

**Customers take their food and soft drinks by themselves outside. The staff will permanently observe the area, and tables will be regularly cleaned.**

## 3.2 OPENING HOURS

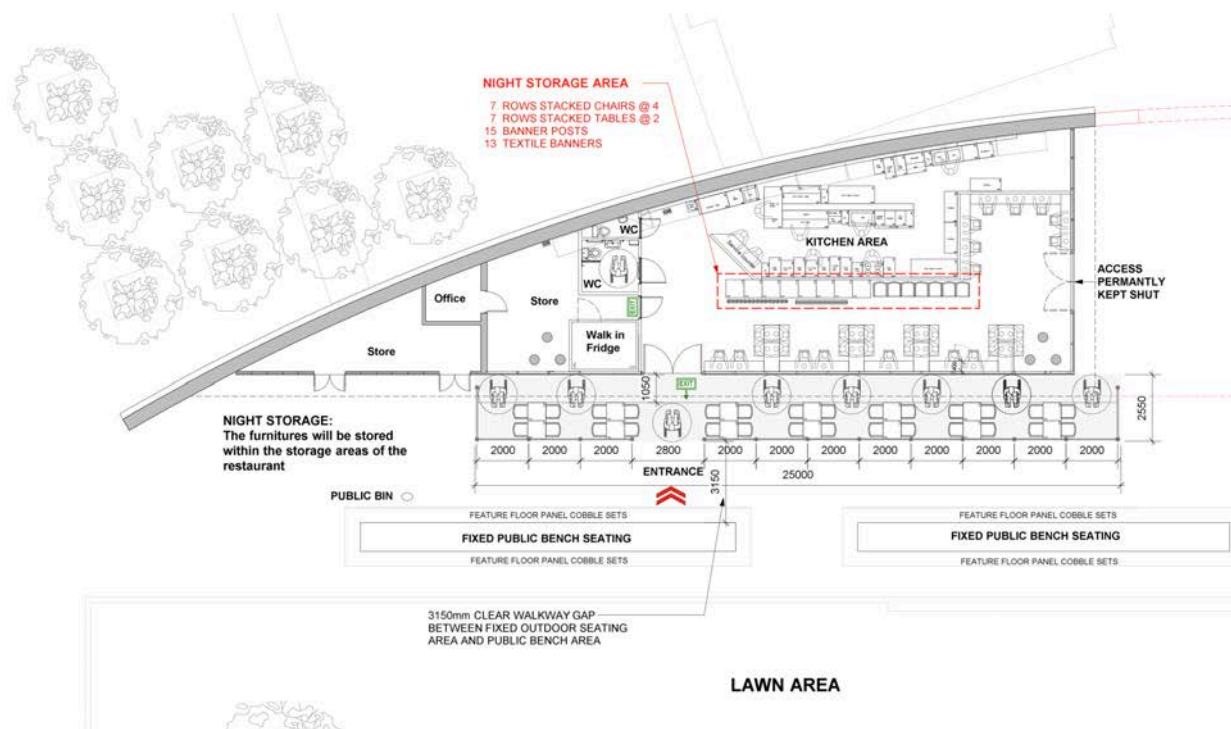
All staff will be aware of the authorised operational hours.

The hours of operation are as outlined below:

- **Monday to Thursday**                      **11:00 to 20:00**
- **Friday and Saturday**                      **11:00 to 21:00**
- **Sunday**                                              **11:00 to 20:00**

The hours for the outdoor seating area include a 30 minute ‘drinking-up time’, whereby the patrons using the outdoor seating area will be notified of the need to leave by the authorised closing time.

After hours the tables and chairs will be stacked and secured in the designated area, as shown on the ground floor plan.



## 4.0 MANGAMENT PLAN

### 4.1 THE OUTDOOR AREA

All staff will be provided with a copy of this Management Plan.

All management team members will have full training about the management plan. Refresher training will be held with all management members every six months.

The Management Plan relates to the outdoor seating area, but the measures will also apply to the restaurant.

A manager or supervisor will always be on site. The staff will remain on site and circulate the outdoor area throughout the opening hours from 11:30 am to 10:00 pm.

The tables, chairs and barriers will be put out at 11:30 am, back inside the restaurant, and stored in the indicated area as shown on the ground floor plan.

The outdoor seating area will not be used for live events. Recorded music will not be played outside at any time. There will be no external loudspeakers fitted outside.

**Generally, there will be no use of amplified sound or music within the external seating area.**

### 4.2 BARRIER FREE ACCESS

The outdoor area has been designed **to be fully accessible to disabled** people. An accessible WC is provided within the premises close to the entrance.

### 4.3 NON-ALCOHOL POLICY

No alcohol will be served or allowed on the premises.

Customers bringing their own alcohol will be banned from the premises and reported if necessary.

**A 25-proof-of-age scheme is therefore not necessary for the premises.**

All staff will be made aware of the authorised operational hours, the non-alcohol policy and the entrance shall be managed inside and outside of the premises.

### 4.4 NON-SMOKING POLICY

Manchester has above-average smoking rates in all age groups and the highest premature mortality rate in the country for the three major smoking-related conditions: lung cancer, heart disease and stroke.

Smoking is the single largest cause of health inequalities in Manchester.

**Smoking will not be allowed on the premises.**

Non-Smoking signs will be displayed on the premises.

The overwhelming majority of BUNSIK customers are young people in the age group of 14-30 years old.

**The BUNSIK wants to support Manchester City Council and the Tobacco Control Plan for England ‘Towards a Smoke-free Generation.**

## 5.0 SAFETY MEASURES & CCTV

The outdoor seating area will be fitted with a CCTV system covering all public places, including entry and exit points. CCTV will be advertised to customers with screens visible by staff when working in the service area. For crime prevention and possible documentation of crime, the comprehensive CCTV system shall continually record whilst the premises are open. Subject to Data Protection guidance and legislation, the management of the premises will ensure that key staff is fully trained in the operation of the CCTV.

**All CCTV recordings will be stored for a minimum period of 31 days.**

Viewing of recordings shall be made available upon the request of the Police or an authorised officer of the Licensing Authority, subject to data protection legislative requirements.

Notices shall be prominently displayed within the premises stating that CCTV is in operation.

### 5.1 INCIDENT LOG

An incident log shall be kept at the premises and made available on request to an authorised officer of the Licensing Authority or the Police.

**Details to include:**

- All crimes reported to the venue
- All ejections of patrons
- Any complaints received concerning crime and disorder
- Any possible incidents of disorder
- All seizures of drugs or offensive weapons
- Any visit by a relevant authority or emergency service.
- Any attempts by children and young persons to gain access to the premises to gamble

## 5.2 DISPERSAL POLICY

The following steps will always be taken:

Legible signs shall be displayed at the exit requesting that patrons respect their neighbours when leaving. Towards closing time, customers shall be politely reminded that the premises will soon close.

Staff will encourage customers leaving the premises to respect adjoining neighbours and not generate noise when exiting the premises.

Using the external seating area for non-customers will be discouraged.

Customers found to be loitering near the building will be politely encouraged by staff to move on. Staff, on request, will provide relevant information to customers who require a taxi or directions to the nearest station or bus stop.

## 6.0 CONCLUSION

This Management Plan and Strategy sets out the measures to alleviate noise pollution or safety concerns.

The separate accompanying **NOISE IMPACT ASSESSMENT REPORT 26828.NIA.01** shows that the calculations indicate that the worst- case noise emissions from the proposed outdoor seating area would have

**no significant impact** on the nearest identified receivers.

In other words the report demonstrate that the requirements of Manchester City Council will be met and **no further mitigations are required** to protect the amenity of the nearby residential receivers.

It is considered that every reasonable step has been taken to ensure that customers will use the proposed outdoor seating area to enjoy their food and not be used for any other kind of event.

The measures set out within this document demonstrate how the capacity of **28 customers** that use the outdoor seating area will be managed safely and efficiently.

This will ensure that the proposal positively contributes to the Piccadilly Garden area and its environment by contributing to this diverse and vibrant part of Manchester.

July 2023