

Statement of purpose

Health and Social Care Act 2008

Part 1

**The provider's name, legal status, address
and other contact details**

Including address for service of notices and other documents

Statement of purpose, Part 1

Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

1. Provider's name and legal status

Full name¹	Daisy-Fieldz Care Services Limited					
CQC provider ID	1-488593503					
Legal status¹	Individual	☐	Partnership	☐	Organisation	☒

2. Provider's address, including for service of notices and other documents

Business address²	1139 Hyde Road
Town/city	Manchester
County	Lancashire
Post code	M18 7LN
Business telephone	01613204915
Electronic mail (email)³	Info@Daisy-Fieldzcare.co.uk

By submitting this statement of purpose, you are confirming your willingness for CQC to use the **email address** supplied at Section 2 above for service of documents and for sending all other correspondence to you. Email ensures fast and efficient delivery of important information. If you do not want to receive documents by email please check or tick the box below. We will not share this email address with anyone else.

I/we do NOT wish to receive notices and other documents from CQC by email	☐
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¹ Where the provider is a partnership please fill in the partnership's name at 'Full name' in Section 1 above. Where the partnership does not have a name, please fill in the names of all the partners at Section 3 below

² Where you do not agree to service of notices and other documents by email they will be sent by post to the business address shown in Section 2. This includes draft and final inspection reports. This postal business address will be included on the CQC website.

³ Where you agree to service of notices and other documents by email your copies will be sent to the email address shown in Section 2. This includes draft and final inspection reports.

Please note: CQC can deem notices sent to the email or postal address for service you supply in your statement of purpose as having been served as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents.

3. The full names of all the partners in a partnership	
Names:	Please read the guidance document <i>Statement of purpose: Guidance for Providers</i> .
	Aims and objectives <i>What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose?</i> Our care pathway involves working in partnership with service users and their consultant psychiatrists, local GPs and community health services such as local pharmacists, district nurses, dieticians, podiatrists, psychologists, speech and language therapists, Occupational therapists, opticians and dentists. This range of services will enable our service users to benefit from the best care treatment possible. Daisy-Fieldz management and staff will aim to: (a) Provide service users with a homely, comfortable and safe environment where their care and needs could be met. (b) Promote the development of each individual within their potential and empower them to make informed choices were applicable about matters that affect their life in a person-centred approach. (c) Promote behaviour that enhances service user opportunity for social participation and inclusion. (d) Promote within each individual the fact that his life and activities are as valuable and as valid as those of the rest of the population and enhance their sense of dignity, self-esteem and self-fulfilment. (e) Promote an environment that ensures all service users are treated with Dignity and respect

These aims will result to the following objectives:

- (1) Promoting useful social contacts with other members of the local community in and around Manchester area to enable and enhance service users' social inclusion.
- (2) Providing a variety of constructive, stimulating activities for all service users.
- (3) Provision of outreach services in the community with care packages that is tailored to individual needs in the comfort of their own environment.
- (4) Providing person centred care plan for each service user, inclusive of issues relating to leisure activities and social development with appropriate support arranged to ensure that their opportunities to participate in community life are maximized.
- (5) Assisting service users in securing appropriate medical care that includes their physical and mental health through good liaison with the community GP, hospitals and local pharmacy in providing the care standards and quality required to effectively meet their identified needs and expressed wishes. To always promote service users informed choices regarding the range of services available to them. Where capacity is lacked, to ensure that processes are in place for any care, support and decision-making is in the person's best interest of the individual in line with mental capacity act and deprivation of liberty safeguards.
- (6) Provision of a comprehensive Physical Health Care Pathway delivered by highly trained and competent staff members in collaboration with the GP which includes an Initial Physical Health Care Check and the development of a Physical Health Care Plan which includes agreed interventions from individuals Health and Well Being Program
- (7) To ensure service user's voices are heard through monthly resident meetings and good liaison with Mental Capacity Advocates, Families, Social workers and Care Managers through regular Care treatment reviews (CTR).
- (8) To ensure the provision of regular staff meetings, supervision and staff training which must include communication skills, learning disability and Autism awareness to ensure good professional practice that will enhance our ability to meet our service users' needs effectively.
- (9) Daisy-Fieldz Care does not engage in physical restraint/Intervention. However, we understand there are times when a service user may pose a challenge that would require physical intervention which may be due to relapse or unforeseen circumstances. At such instances Positive behaviour intervention plan may be needed specifically for the resident whilst assessments are carried out to ascertain risk and suitability of residency within Daisy-Fieldz Care environment.

Fill in a separate part 3 for each location

The information below is for location no.:	1	of a total of:	1	locations
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Name of location	Brook House
Address	376 Slade Lane, Burnage
Postcode	M19 2BU
Telephone	07483225361
Email	Info@daisy-fieldzcare.co.uk

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Brook House is located at 376 Slade Lane M19 2BU.

The Service is a 6 bedded residential care home that offers individualised care and support for adults with diagnosis of learning disability or mental health, in a homely environment which promotes good health and wellbeing conducive to reablement, independence and social inclusion.

Brook House is situated in the heart of Manchester with easy access to local bus routes and train stations. There are shops and amenities within walking distance such as GP surgery, local shops and park, pubs as well as fitness centres. We work in partnership with the local authority and community mental health and learning disability teams to ensure an enhanced package of care is provided for those service users who require a helping hand in the comfort of their own environment.

Brook House has a large garden at the rear, all bedrooms are en-suites with large windows. The ground floor has a reception area, x2 en-suite bedroom, Kitchen, Communal and dining area, visitor's toilet. The top floor has 4 en-suite bedrooms. There is a big staff room/office on the second floor.

Each bedroom is furnished with a single bed, wardrobe, a lockable bedside cabinet and easy chair with a television set. All medications will be stored in a locked cupboard and administered in each individual bedroom. A call alarm system is installed in each bedroom and throughout the building. Service users are encouraged to personalise their bedroom if they so wish.

The service provides a great deal of privacy, and all staff are trained to ensure residents' human rights and dignity are maintained always.

All adaptations will be based on individual needs following thorough assessments of needs, however standard disability adaptations form part of an on-going provision of facilities.

The property has a driveway for up to 2 Cars (1 if ambulance bay is provided) There is also a lot of street parking available for visitors and staff.

Our General and Clinical waste is managed by Direct 364 (a waste management company for general and Clinical waste)

Brook House has provision for educational needs of our residents either in a group or 1:1 session through our local community liaison should any resident want to embark on achieving social skills in education which includes numeracy and other subjects of their choice.

All activities will be person centred in consideration with our resident's choices, likes and dislikes as well as their strength in achieving their set goals.

There is a training/educational suite separate from the care home, specifically for staff face to face trainings and for supporting up to 6 service users we currently support in the community during the day with educational activities, when not in use for training.

Staffing:

Brook House will endeavour to provide meaningful activities, safety environment and providing quality standard of care with our team of staff at the forefront of making this possible. This will comprise of a team of

- A full-time manager (40 hours a week 9-5 and on call)

Our manager is a registered Mental health nurse by profession who also has qualifications in level 5 registered managers award and a Master's degree in psycho-social and family intervention. Our Manager also has extensive experience as a registered manager, working with people with learning difficulties as well as mental health problems, a very enthusiastic and caring individual who goes the extra mile to ensure a quality care and safety for those she cares for.

- A deputy Manager with a qualification in level 5 Leadership and Management
- 3 support workers on days (36 hours a week 8:00-20:00)
- 2 support workers on waking nights (36 hours a week 20:00-08:00)
- Activities and Wellbeing Coordinator (40hrs a Week 09:00-17:00)
- Occupational Therapy input (On a need basis)
- Psychology Input (On a need basis)

All our staff will be trained up to NVQ level 3 in health and social care and continuous professional development programme will be available for all staff including medication management and administration.

All staff will receive regular supervision and will participate in regular team meetings.

Supervision will focus on both staff management issues and Professional Practice.

All staff will receive annual appraisals which will include the identification of training needs.

The Service will aim to maximize the quality and expertise of its staff through comprehensive mandatory and specialist training for all.

Input from other multi-agencies

Daisy-fieldz care as a service Provider, will ensure all residents have access to the following:

- Registration with the GP of their choice (within this locality)
- Access to a Consultant Psychiatrist as appropriate
- Regular visits by a Registered podiatrist
- Regular visits to the dentist of their choice
- Regular eye examination by a Registered Ophthalmologist
- Referral to Dietician as appropriate and any other health required care facilities.
- Referral to community speech and language therapist as required.
- Referral to community psychologists as required.
- Access to pharmacological services.
- Regular visit to and from their General Practitioner (GP) if required.

- Access to transport amenities
- Access to community activities education and wellbeing
- Access to advocacy services

Meeting Ethnic, Cultural and Spiritual Needs

We fully respect the ethnic, religious and cultural diversity within our Services and will act in a pro-active manner to actively ensure that resident's religious, ethnic cultural and spiritual needs are met.

We aim to forge links with local community groups and to assist service users in:

- Maintaining links with their ethnic, cultural or religious community.
- Maintaining a diet that meets their personal and ethnic needs.
- Accessing appropriate cultural events and media.
- Practicing their religion.
- Observing or celebrating events of a religious, ethnic, or cultural significance.

No of approved places / overnight beds (not NHS)	6 beds
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CQC service user bands				
The people that will use this location ('The whole population' means everyone).				
Adults aged 18-65	☒	Adults aged 65+	☒	
Mental health	☒	Sensory impairment	☐	
Physical disability	☒	People detained under the Mental Health Act	☐	
Dementia	☐	People who misuse drugs or alcohol	☐	
People with an eating disorder	☐	Learning difficulties or autistic disorder	☒	
Children aged 0 – 3 years	☐	Children aged 4-12	☐	Children aged 13-18 ☐
The whole population	☐	Other (please specify below)		☐

The CQC service type(s) provided at this location	
Acute services (ACS)	☐
Prison healthcare services (PHS)	☐
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	☐
Hospice services (HPS)	☐
Rehabilitation services (RHS)	☐
Long-term conditions services (LTC)	☒
Residential substance misuse treatment and/or rehabilitation service (RSM)	☐
Hyperbaric chamber (HBC)	☐
Community healthcare service (CHC)	☐
Community-based services for people with mental health needs (MHC)	☒
Community-based services for people with a learning disability (LDC)	☒
Community-based services for people who misuse substances (SMC)	☐
Urgent care services (UCS)	☐
Doctors consultation service (DCS)	☐
Doctors treatment service (DTS)	☐
Mobile doctor service (MBS)	☐
Dental service (DEN)	☐
Diagnostic and or screening service (DSS)	☐
Care home service without nursing (CHS)	☒
Care home service with nursing (CHN)	☐
Specialist college service (SPC)	☐
Domiciliary care service (DCC)	☐
Supported living service (SLS)	☐
Shared Lives (SHL)	☐
Extra Care housing services (EXC)	☐
Ambulance service (AMB)	☐
Remote clinical advice service (RCA)	☐
Blood and Transplant service (BTS)	☐

Regulated activity(ies) carried on at this location		
Personal care	☒	
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care	☒	
Registered Manager(s) for this regulated activity: Laureen Akaegbu		
Accommodation for persons who require treatment for substance abuse	☐	
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector	☐	
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	☐	
Registered Manager(s) for this regulated activity:		
Assessment or medical treatment for persons detained under the Mental Health Act	☐	
Registered Manager(s) for this regulated activity:		
Surgical procedures	☐	
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures	☐	
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc	☐	
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely	☐	
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	☐	
Registered Manager(s) for this regulated activity:		
Termination of pregnancies	☐	
Registered Manager(s) for this regulated activity:		
Services in slimming clinics	☐	
Registered Manager(s) for this regulated activity:		
Nursing care	☐	
Registered Manager(s) for this regulated activity:		
Family planning service	☐	
Registered Manager(s) for this regulated activity:		

Please first read the guidance document *Statement of purpose: Guidance for providers*

The information below is for manager number:	1	of a total of:	1	Managers working for the provider shown in part 1
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1. Manager's full name	Laureen Chinyere Akaegbu
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2. Manager's contact details	
Business address	376 Slade Lane
Town/city	Manchester
County	Lancashire
Post code	M19 2BU
Business telephone	01613204915
Manager's email address¹	
Info@daisy-fieldzcare.co.uk	

¹ Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

Please note: CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.

3. Locations managed by the registered manager at 1 above (Please see part 3 of this statement of purpose for full details of the location(s))	
Name(s) of location(s) (list)	Percentage of time spent at this location
Not Applicable	

4. Regulated activity(ies) managed by this manager		
Personal care	☒	
Accommodation for persons who require nursing or personal care	☒	
Accommodation for persons who require treatment for substance abuse	☐	
Accommodation and nursing or personal care in the further education sector	☐	
Treatment of disease, disorder or injury	☐	
Assessment or medical treatment for persons detained under the Mental Health Act	☐	
Surgical procedures	☐	
Diagnostic and screening procedures	☐	
Management of supply of blood and blood derived products etc	☐	
Transport services, triage and medical advice provided remotely	☐	
Maternity and midwifery services	☐	
Termination of pregnancies	☐	
Services in slimming clinics	☐	
Nursing care	☐	
Family planning service	☐	

5. Locations, regulated activities and job shares Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below. Please also describe below any job share arrangements that include or affect this manager.
None