

03549

Mrs Aleem Akhtar
141 Northmoor Rd
Manchester
M12 5RT

00256
002253\322



Attendance Allowance

Your reference is SR1163898
Please tell us this number
if you get in touch with us

Attendance Allowance Unit
Mail Handling Site A
Wolverhampton
WV98 2AD

Phone 0800 7310122

TEXTPHONE for the deaf/hard of
hearing ONLY 0800 7310317

Date 06 Apr 2023

Dear Mrs Akhtar

ABOUT THE AMOUNT OF MONEY WE PAY YOU

Please keep this letter safe, as it is proof of your entitlement to benefit.

The amounts of most benefits have been increased. This means that your Attendance Allowance will go up from £92.40 to £101.75 a week from 10/04/2023.

You are entitled to:

higher rate for help with personal care from 31/05/2019 indefinitely.

How much money we can pay you

From and including 10/04/2023 you will be paid:

For help with personal care 101.75

The total each week is £101.75

How you will get your money

We will pay £378.95 into your account.

This is for your Attendance Allowance from
20/03/2023 to 16/04/2023.

This is the first payment which includes the increased rate.

The increase is only for the period from 10/04/2023.

Your future payments will be £407.00.

We will pay the money into the account that you have told us about by 14/04/2023.

If you do not receive your payment by the expected date please contact us on the number at the top of this letter.

We will continue paying your Attendance Allowance into your account every four weeks.

Changes you must tell us about

The changes that you must tell us about are shown on a separate page.

Help and advice

Please get in touch with us if you :

- want to ask us about anything in this letter, or
- want to know more about Attendance Allowance.

If English is not your first language and you want to talk to us in another language, please phone and tell us. We will arrange to talk to you through an interpreter.

The phone number and address are at the top of the front page of this letter.

To make sure you receive a good standard of service from the Disability Living Allowance and Attendance Allowance Helpline, our Managers may monitor or record phone calls without warning.

If you need to get in touch with us please tell us :

- the reference number at the top of the front page of this letter
- this reference AA/PYT

If you want to know more about other Social Security benefits you can:

- get in touch with your Jobcentre Plus/Pension Centre/ Social Security Office.
- get in touch with an advice centre like the Citizens Advice Bureau.

You will find their phone number and address in the telephone book.

If you have any comment about our standard of service please write to the Customer Service Manager at the above address.

The changes you must tell us about

These are just some of the changes that may happen to you.

You must write straight away if any of these changes happen to you. They may make a difference to how much money you get or how long you get it for. **Remember** if you are writing to us for someone else, you must tell us about the changes that happen to them.

Your illness or disability

We must know if anything you told us changes about how your illness or disability affects you. You must tell us if things get easier or more difficult for you. And you must tell us if you need less help or more help. If your doctor tells you your illness or disability will last for a longer time or a shorter time, you must tell us that as well.

Dialysis

You must tell us if the amount of time you spend having dialysis changes. If the type of dialysis changes, you must tell us that as well.

Transplant

You must tell us when you have had a transplant.

Change of address

You must tell us straight away if you change your address.

Hospital, care home or similar establishment

By hospital we mean a hospital or hospice.

By care home or similar establishment we mean:

- a care home or independent hospital in England and Wales or
- a care home service or independent health care service in Scotland or
- somewhere similar

If you are getting Attendance Allowance and you go into hospital, a care home or similar establishment, you must tell us the date you go in.

If you are already in hospital, a care home or similar establishment, you must tell us the date you come out.

You must tell us if the local council start paying for you to live in a care home or independent hospital in England and Wales or a care home service or independent health care service in Scotland. Even if you pay the council back, or they do not pay all the cost, you must still tell us.

You must tell us if the local council stop paying for you to live in a care home or independent hospital in England and Wales or a care home service or independent health care service in Scotland.

Leaving the country

You must tell us if you are going to leave Great Britain for more than 4 weeks. Great Britain is England, Scotland and Wales. You must tell us which country you are going to and how long you will be staying there.

Prison

You must tell us if you go into prison and if paid by cheque you must send any cheque to us straight away.

If someone dies

You must tell us if someone getting Attendance Allowance dies. If paid by cheque you must send any cheque to us straight away.

These are not all the changes we must know about. There may be other changes that you want to tell us about. If you are not sure what to tell us, just ask our advice.

When you write to us, tell us:

- your name and address
- your National Insurance (NI) number. If you are writing to us for someone else, tell us their name and their National Insurance (NI) number
- what the change is
- the date the change happened or the date the change is due to happen.

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