



Noise Management Plan Skate Manchester Ice Rink 2023-2024

This noise management plan outlines the sources of noise and measures taken to reduce the impact of noise on the environment and public areas throughout the Skate Manchester Ice Rink Event.

- 1.1 Skate Manchester Ice Rink has two pre-purchased playlists that are active while the public are onsite 10:30-20:03 every day, from 26th October 2023 – 2nd January 2024. After the public have left and the event is finished the music will not be played
- 1.2 The event has speakers located inside the structure, around the ice rink and one on the skate path. The Skate path area is the only part of the ice rink that is situated outside the tent and not covered. It is crucial we have a speaker here for announcements to be heard by customers in the event of an emergency.
- 1.2 The music is set at a level by our electrical contractor and presets are put in place to ensure staff are not increasing the music volume too high. During all 'Quiet and Calm' sessions the music is turned down and calmer music is played.
- 1.3 The surrounding areas are city centre restaurants, museums, shopping centres and hotels. There are no residents in the immediate area. From November – January the Skate Manchester Ice Rink is surrounded by Manchester Christmas Markets. The Christmas Market has separate sound system to the ice rink.
- 1.4 We have industrial plastic curtains around the rink, attached to the roof cover, that are pulled and drawn, when necessary, to reduce impacts of wet weather and minimise noise travelling.
- 1.5 All AV equipment is kept in a locked managers office so the public cannot access this area. The rink has security on site for any issues with the public attempting to gain access to any unauthorised areas.
- 1.6 All presets on the AV system can be overridden, volume can be increased or decreased, immediately at any point.
- 1.7 Any onsite complaints would be handled initially by Rink/Duty Managers then passed to Senior Arena Management. All complaints are logged, actioned, and filed in an Arena spreadsheet.
- 1.8 Arena have active communications with Manchester City Council in the event any of the presets would need to be changed.