RE: Hoist Condition **Malmaison Manchester Deansgate**
23 Princess Street – Manchester – M2 4EB

In relation to the above, we would not have such a piece of equipment on site so there would be a requirement for the guest to bring it themselves. Given the team would not have had any specialised training on the individual device's operation, it would not be appropriate for them to support with its use.

The team would however support the uest in the same way as any other such as assisting with luggage to the room etc. In addition to the this, we would also facilitate the guest bringing a carer by offering a discounted second room, adjoining room, reserving a drop off area outside etc.

Should you need any further information, please do not hesitate to reach out.

JEFF HANDYSIDE
General Manager
+44 (0) 7778141418

Manchester Deansgate
23 Princess Street – Manchester – M2 4EB
MALMAISON.com @MalmaisonHotels

A member of the Frasers Property Group