



Greenheys - Servicing Hours

September 2023

This note aims to provide rationale and a management strategy to support the request to amend Condition 20 due to operational requirements from the pre-let customer UK Biobank.

Condition 20 'Deliveries, servicing and collections associated with the management of the building and ancillary uses within it including waste collections shall not take place outside the following hours:

***07:30 to 20:00 Monday to Saturday
10:00 to 18:00 Sundays and Bank Holidays***

The approved details shall be implemented and remain in place for as long as the development is in use (and any subsequent permitted changes of use under Class E).'

The request is to amend the servicing hours to the following for all occupants of the building:

*07:00 to 20:00 Monday to Saturday
10:00 to 18:00 Sunday and Bank Holidays*

*For UK Biobank specifically:
07:00 to 10:00 Sunday and Bank Holidays*

This change to the servicing hours do not impact any conclusions reached in the Transport Assessment, nor will there be any impact to the servicing strategy for the building.

UK Biobank is a large-scale biomedical database and research resource, containing in-depth genetic and health information from half a million UK participants. Their new home and funding from UKRI will enable them to increase the number of samples collected and therefore the data gathered. As such UK Biobank will, once in occupation at Greenheys, be collecting an increased volume of samples from participants to enhance the resource for health research.

UK Biobank already has imaging centres open seven days a week and will be opening re-assessment centres across the UK that are open seven days a week in order to achieve the collection rate required and ensure participants who work during the week are able to participate on the weekends.

Samples collected from UK Biobank's participants typically need to be processed within 24 hours of collection so will be receiving daily deliveries of samples from around 7:00 every day of the week, including Sundays and Bank Holidays.

UK Biobank have confirmed that in order to minimise any potential disruption, they will consolidate offsite to minimise the number of deliveries to the site, deliveries that would occur on Sundays and Bank Holidays will be at no earlier than 7:00 in transit-style vans (not larger, or articulated vehicles).