



Northspring, Suite 1C, 70 Spring Gardens, Manchester, M2 2BQ

## Neptune Mill

### Quality Control / Management

We approach quality management as a continuous process, from design through procurement, pre-construction, mobilisation and construction to defect free handover and beyond.

Quality will be a main consideration during choice of the supply chain. Our supply chain's history of delivering the quality we expect and their culture and enthusiasm for quality that matches our own will be a key consideration. Chosen suppliers will be fully briefed on the quality standards and requirements of the project during our post tender review meetings, with the knowledge that we are creating a quality finished environment.

Our experienced project team manages the day-to-day quality control on site. It is important that every activity is checked on a regular basis as the works proceed to ensure they comply with the agreed quality samples and specification. This ensures that defects are not being built into the project, which may surface at a later date.

Our objective is to provide all of our clients with an outstanding service. We have an uncompromising commitment to achieving high standards of quality and service and we pledge to complete projects professionally, to the highest standard, to an agreed programme and within budgetary constraints.

Please refer to our Quality Assurance Policy for more information.