



OUTGOING

Outgoing Ltd

1st August 2023

To whom it may concern,

RE: Statement of Fact: 3 The Stables, M20 5PG

I am writing to you as the Managing Director of Outgoing Ltd who had been the owner occupiers of: 3 The Stables, Wilmslow Road, M20 5PG from 2008 until we sold the premises in July 2021.

Over this period the staff based in the building suffered with extremes in temperatures between the winter and summer months so much so that it affected productivity, morale and lead to staff complaints.

At our busiest we would have 30 plus staff in the building at any one time.

During the winter months we would often go several days during cold snaps that staff had to wear coats to work at desks and have blankets on laps. This was despite having the wall mounted heaters around the building but due to the size of the premises they were ineffective.

We would have the reverse of the winter months during the summer with conditions getting far too hot to work with the lack of adequate ventilation due to limited window openings, especially on the top floor. It was impossible to control temperatures internally. We did try to remedy the extremes in heat by bringing in mobile air conditioning units and fans but we found them not to be practical due to the noise created by them, the high moisture and them being potential H&S hazards with the wires plus vents out of windows causing us extra challenges.

The extremes in weather had been felt by all in the office across both floors and it was often cited in exit interviews as one of the negative points about being based at Stables office in Parrswood. We did try to rectify the issues we had with temperatures across the office but we found all the measures to be ineffective and the temperature extremes created an uncomfortable working environment that is not appropriate for a modern day office.

I firmly believe that there would have been a huge public benefit, particularly for the staff concerned if there had been adequate temperature maintenance within the building. They would have been happier in their environment, would have remained in our employment longer and we would have been able to create more employment for the local community.

If you require any more information please do not hesitate to contact me on ian.boulger@outgoing.co.uk or 07714 759 712.

Regards

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