



One Manchester Social Value Requirements

We're more than just a landlord. We have one vision – to create inclusive, connected, and sustainable places where people can thrive and live well.

We're working towards a brighter future, during times of unprecedented challenges amid growing inequalities, poverty, the rising cost of living, and the impact of COVID. We want those who live in our homes and in our communities, both now and in the future, to prosper and live well as part of a thriving Manchester.

- **We Invest** in new homes for rent and sale, community facilities, and public space
- **We Provide** advice on money, wellbeing, employment, and training.
- **We Build** partnerships to support inclusive growth and to build a brighter future.

For more information, please take a look at our Corporate Plan; [one_manchester_corporate_plan_3_2.pdf\(onemanchester.co.uk\)](https://onemanchester.co.uk/one-manchester-corporate-plan-3-2.pdf)
We are a sector leader in embedding social value and our aim is to make a contribution to the economic, environmental and wider social wellbeing of our communities whilst supporting the delivery of One Manchester's value for money strategy.

One Manchester prioritises spend with suppliers who share our vision of creating social, environmental and economic value for our customers and our communities and who embed social value activities into their operating model.

One Manchester is particularly interested in working with suppliers who are addressing the social value measures and associated outcomes highlighted below.

In North Manchester we are aligning our social value priorities with **Manchester City Council's North Manchester Social Benefit Framework** and team, to ensure a joined up, strategic and meaningful approach in the area.

We ask suppliers to think innovatively, meaningfully but also realistically for sustainable outcomes for the benefit of customers and communities in this locality and to make a commitment to a range of measures in more than one of the highlighted themes and in reflection of the size of contract.

One Manchester

Lovell House, 6 Archway, Hulme, Manchester M15 5RN

One Manchester Limited is Registered in England and Wales, Registered Society Number: RS0007018.
We are Registered with the ICO under Registration Number: ZA111141. One Manchester is Authorised and Regulated by the Financial Conduct Authority, Firm Registration Number: 843226

Tel: 0330 355 1000
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Please indicate your chosen Social Value pledges from the menu below in Units or £ as applicable			Comments on how these outcomes will be achieved?
THEMES	PLEDGES	Units/ £	
Education Employment & Skills	NT1 Number of local people into employment (FTE) on contract for one year or whole duration of the contract, whichever is shorter		
	NT3 Number of long-term unemployed [for at least 12 months](Number of people FTE)		
	NT4 Number of employees taken on who are NEET (Number of people FTE)		
	NT4a No. of 16-25 year old care leavers who are hired on the contract as a result of a recruitment programme – (Number of people FTE)		
	NT11a No. of hours of 'support into work' assistance provided to unemployed people in targeted areas through career mentoring, including mock interviews, CV advice, and careers guidance		
	NT10 No. of apprenticeships or T-level weeks (level 2, 3 or 4) Provide a minimum of one apprentice person week, for each week of the contract length, per £1m of contract value (completed		

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	or supported by the organisation). <i>(No of weeks& also how many people)</i>		
	NT8 No. of hours spent on local school and college visits supporting pupils e.g. delivering career talks, curriculum support, literacy support, safety talks.		
	NT13 Number of meaningful work placements that pay Minimum or National Living wage according to eligibility - 6 weeks or more (internships) Provide a minimum of two work placement opportunities, in connection with the [Project] per £1m of contract value.		
Community Resilience	NT26 Initiatives or support to engage the community in health and wellbeing interventions <i>(£ invested including staff time, please also provide number of sessions)</i>		
	NT27 Initiatives to support older, disabled and vulnerable people to build stronger community networks (e.g. befriending schemes) <i>(£ invested including staff time, please also provide number of sessions)</i>		
	NT14		

	Total amount spent within the VCSE supply chain in the locality (£)		
	NT15 Expert business advice to VCSEs in the locality (number of staff expert hours) in locality. Targeting no less than the equivalent of 0.5 days per £1m of contract value		
	NT29 No. hours volunteering time provided to support local community projects. Targeting no less than the equivalent of 0.5 days per £1m of contract value.		
	NT16 Equipment or resources donated to VCSEs in the locality (£ equivalent value)		
Zero Carbon	NT86 Voluntary time dedicated in the locality to the creation or management of green infrastructure, to increase biodiversity, or to keep green spaces clean – (number of staff volunteering in hours)		
	NT88 Reduce waste through reuse of products and materials (tones recycled)		
	NT67 Donations or investments towards local initiatives aimed at environmental and biodiversity conservations and sustainable management projects (£)		
	NT90		

	Activities to influence staff, suppliers, customers and communities in locality to support environmental protection and improvement. (No of Staff Hours)		
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The following are considered PASS/FAIL requirements:

Mandatory Compliance Required		Tick to confirm Compliance ✓
Modern Slavery Act 2015	The [Contractor/Developer] agrees to comply with the requirements of the Modern Slavery Act 2015 and have a program or system to ensure human trafficking and slavery does not exist in their operations and supply chain	
Real Living Wage	<p>The [Contractor/Developer] agrees to ensure that ALL staff working on this contract will be paid at least the current real Living Wage.</p> <p>Further details on the 'Living Wage' can be found on the Living Wage Website https://www.livingwage.org.uk/what-real-living-wage</p>	
Minimising Environmental Impact	The [Contractor/Developer] agrees to: Maximise opportunities for re-use and recycling within the supply and procurement of materials and goods	

Value to Society

To align with **Manchester City Council's North Manchester Social Benefit Framework** we will aim to measure the social value investment using the National TOMS framework. This will capture the financial proxies of the social value investment as a result of this development.

An example of how this may be used can be highlighted using the ICN framework. On a contract of £5,000,000 the total value to society is circa £460,000 of economic and social value. This is adjusted higher or lower depending on the final contract value through the framework but is an indication of the potential social value investment pledged.

In addition to the TOMS measurement we are keen to measure the outcomes and impact of delivery, which we will do using qualitative measures such as case studies, testimonials and photographs, as applicable.

Example of Recent Delivery in North Manchester

One Manchester is experienced at delivering meaningful and impactful social value delivery as part of their development investment. Recent examples in the locality include:

- ✓ Apprenticeship weeks on site including new, and part apprentices
- ✓ Placements hosted with Manchester colleges on site for a variety of skills, including joinery
- ✓ Secured employment for long term unemployed
- ✓ Local employees employed on site from immediate locality and Manchester and GM wide
- ✓ Employment & skills expert time with local homeless charity; The Mustard Tree
- ✓ Charitable donation to local homeless charity; The Mustard Tree
- ✓ Donation to Moston community group; Miners Community Association
- ✓ Expert hours for Moston community group; Miners Community Association
- ✓ Architect expert hours for community hub in Openshaw; Max Trax

We also have a number of initiatives in progress including but not limited to; a tree planting project with a local school and a student visit to the Green Skills academy.

One Manchester Support:

One Manchester is dedicated to working in partnership to deliver your social value commitments in a meaningful way and to meet the needs of the community and its' stakeholders.

The agreed social value commitments will form part of the contract KPIs and will be managed by your One Manchester Contract Manager and reported to One Manchester Senior and Executive Leadership Teams as well as identified stakeholders.

We have a range of support to work with you to ensure the best outcomes for all involved, please contact the following One Manchester teams for information, advice and support:

- For all community resilience and investment pledges including VCSE and community groups, youth involvement, including schools and community green spaces please email; communityinvestment@onemanchester.co.uk.

Customer voice is key to everything we do. One Manchester invests in communities with a Community Investment team who work closely with Community stakeholders and groups to review gaps in provision and to support investment in an impactful way. The team work with each contract to support social value delivery.

- For all employment vacancies, apprenticeships, work placements, volunteering, careers and employability support please email; employmentandskills@onemanchester.co.uk

One Manchester are committed to improving the prosperity of the Manchester communities within which we work and the wider City region. We invest in an Employment & Skills team of highly experienced professionals supporting customers and communities in to sustainable employment. Social value is integral to this delivery.

We request that One Manchester employment and support team are notified of every vacancy in relation to the contract, including those with sub-contractors, at least one month prior to closing deadline and ensure that candidates identified by One Manchester have an equality of opportunity in the selection process.

- For further information our dedicated One Manchester Social Value Lead can be contacted on: carys.roberts@onemanchester.co.uk

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Reporting and Monitoring

Nominated Social Value Lead	The [Contractor/Developer] agrees to: <ul style="list-style-type: none"> - Nominate an internal lead for delivery and reporting of the social value measures agreed and communicate the contact details to the One Manchester Contract Manager before work starts. (Provide details if known) 	Tick to confirm.
Reporting and Monitoring of Social Value	The [Contractor/Developer] agrees to: <ul style="list-style-type: none"> - Maintain records of all social value measures and KPIs pledged, along with reasonable evidence to substantiate claims. - Using One Manchester's reporting templates, report to One Manchester Contract Manager on a quarterly basis, progress of Social Value KPI's and to produce a summary of all social impacts achieved on completion of the contract. 	Tick to confirm

Declaration

I declare that to the best of my knowledge the answers submitted and information contained in this document are correct and accurate.

I declare that my organisation will work proactively to support the delivery of the social value commitments outlined in our response.

Contact Name		
Job title		
Bidding organisation		
Signature		Date:

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