RE: Hoist Condition **Malmaison Manchester Deansgate**
23 Princess Street – Manchester – M2 4EB

In relation to the above, we have partnered with an external medical equipment company to supply such a piece of specialist equipment should a guest require it. Upon learning of a guests additional support needs, we would work with this partner organisation in collaboration with our internal Health & Safety Manager to ensure the guests needs were met in an inclusive way. O'Flyn medical are best place to advise on the most appropriate piece of equipment to use in addition to the required types of harness specific to the guest and their additional support needs.

Furthermore the team would support the in the same way as any other such as assisting with luggage to the room etc. In addition to the this, we would also facilitate the guest bringing a carer by offering a discounted second room, adjoining room, reserving a drop off area outside etc.

Should you need any further information, please do not hesitate to reach out.

JEFF HANDYSIDE
General Manager
+44 (0) 7778141418

Manchester Deansgate
23 Princess Street _ Manchester _ M2 4EB
MALMAISON.com @MalmaisonHotels

A member of the Frasers Property Group