

FOMO Operational Management

Purpose:

- This Operational management plan (OMP) is of support of planning application 139008/FO/2024. It establishes the principles for the good management of the premises while having regard to the amenity of existing and future neighbours.
- The OMP will be updated and replaced with a more detailed OMP closer to the time of occupation if required to include any planning comments made with the council during the planning process.
- The principles within the OMP will apply regardless of whether the premises are used by the public or for private hire or functions.

Management of FOMO Snooker centre

- The following principles will be applied when the unit is operated
- The principal measures in the details OMP will be the following.

Alcohol

- This premises do not serve alcohol, it is a safe space for serious snooker players who wish to socialise and advance their game, and this is not a bar or a public house. Anyone seen consuming alcohol will be asked to leave respectfully.

Sound

- Noise arising from the premises will be kept within threshold levels determined by any planning conditions.

Hours of opening

- The hours of opening and closing are as permitted by any relevant planning condition

Servicing and delivery

- Servicing and delivery operations will be carried out in accordance with the current and standard delivery as per all other units in the area.

Capacity

- The capacity of the premises will be determined after fit-out and following a Fire Risk Assessment. The premises will be operated in line with associated requirements.

Management of external areas (e.g. of smoking areas)

- There will be no designated external areas for customer use at the premises.
- Disruption from informal use of areas in the immediate area of the site will be discouraged through the following measures:
- Customers will be discouraged by staff of the premises from congregating outside of the premises
- Ashtrays will be provided outside to prevent littering of the public realm.

Close down and dispersal policy

- The site managers would genially remind customers an hour before closer so they can be aware of closer time, as we do not serve alcohol a dispersal policy will not be produced unless specifically asked by the council as a planning condition.
- The dispersal method should focus on the final hour of operations. It should seek to disperse customers away from the premise and its immediate vicinity with minimal noise disruption to local residents. Measures to do so might include:
 - the use of gradual noise and lighting changes to encourage departure;
 - permanently placing visible notices including closing hours and encouraging customers to be respectful of local residents; and
 - training staff (Security, Front of House staff and Duty Managers) to encourage customers to leave the premises in small groups, to wait inside for taxis, to leave their drinks at the premise, and to take notice of the signage.

CCTV

- There are no CCTV existing currently on the site, new set of CCTV would be introduced to ensure security and safety of all customers and staff.
- Antisocial behaviour should be monitored and if a need for further CCTV is identified, it will be implement in relevant locations.

Additional lighting

- No additional lighting is currently proposed in addition to the existing on-street lighting provision. Should tenants subsequently identify a need for additional lighting for security or other purposes, the intensity and direction of light fittings will be selected to minimise disruption to local residents.