



PRODUCT & WORKMANSHIP GUARANTEE CERTIFICATE

MEASURE INSTALLED:-

External Wall Insulation System - Up to 4 Storeys High

Customer Name:	Owner/Occupier
Address:	25 Woodland Avenue Manchester M18 7HT
System Manufacturer:	Wetherby Building Systems Limited
Start Date of Guarantee:	30/10/2021
Length of Guarantee:	25 years

THE GUARANTEE

The Installer (named below) hereby guarantees that for the length of the guarantee (above) commencing on the start date of the guarantee (above), any defect in materials or workmanship in connection with the installation in the above property shall be rectified without charge and this guarantee covers the costs of any remedial or replacement works plus materials subject to the terms and conditions set out below.

MAINTENANCE & SERVICING

All products installed under this guarantee must be serviced and maintained in accordance with the manufacturer's Instructions, Guidelines and Servicing Periods. Please ensure that you have received a copy of the manufacturer's instructions for servicing the product. It is the responsibility of the holder of this guarantee Certificate, to ensure that the maintenance and servicing has been followed and completed. Failure to do so will invalidate this guarantee.

HOW TO COMPLAIN

In the event that you have a problem that you believe to be caused by a defect in materials or workmanship relating to the measure installed:-

1. Please check (as far as is practical) that there is no obvious cause for the problem.
2. Contact the Installer (named below), explaining the nature of your problem/s.
3. Following this contact, the Installer (named below) will arrange to investigate the matter and if required rectify any necessary remedial work free of charge.

CONDITIONS

1. All defects must be reported to the Installer (named below) as soon as practicable possible.
2. The guarantee is invalidated if the installation has been altered or disturbed after the installation was completed.
3. Your statutory rights are not affected by this guarantee.
4. The guarantee remains valid for subsequent owners of the property and/or, where the present occupant is only the lawful tenant of the property, for the benefit of the Landlord and the Superior Landlord of the property and their respective successors as well as the lawful successors of the said tenant.
5. These conditions set out the entire financial liability of the Installer (named below) in respect of the guarantee. The Installer (named below) shall have no liability if the terms of this guarantee are not complied with or for any indirect loss, damage, costs or expenses. Nothing in these conditions shall limit or exclude the Installer (named below) from any liability to the extent that such exclusion or limitation is prohibited by law.
6. Any dispute arising, out of or in connection with this guarantee which cannot be settled by negotiation shall be referred to a single arbitrator, paid for by the Installer, to be agreed upon by the parties or in absence of agreement within 21 days, to an arbitrator reasonably determined by the Installer (named below) and the decision of the arbitrator shall be final and legally binding on both parties.

Installation completed by:

Everwarm Ltd
3 Inchcorse Place
Whitehill Industrial Estate
Bathgate
West Lothian
EH48 2EE