DIVERSITY AND IMPACT ASSESSMENT
GREGGS CONCOURSE KIOSK, VICTORIA STATION, MANCHESTER, M3 1WY

Greggs Plc recognises the need to provide a fully accessible service to all customers together with employment opportunities without prejudice in a non-discriminatory manner as defined under the provisions of the 2010 Equality Act.

Greggs are to refit their existing shop within the existing row kiosk shops on the Concourse within Victoria Station. It is designed in the comfortable and recognisable style of Greggs for food on the go, with its signage and quattro dot motif. The shop and sales area are formed within the station concourse and already provide a remote prep/storage area. The sales counter and back bar servery are positioned centrally to the demise with the customer area set to the front section of the demise. Here are located the self-selection units where our customers can choose items they wish to purchase at their own convenience or hot drinks and freshly baked items from the counter.

The unit is available for all who wish to use the services of Greggs regardless of their health, age or back round. Ample space will be provided to allow ease of access for wheelchair users, prams, pushchairs and those ambulant disabled. The design and layout has been considered suitable for all, young and old alike.

The shop will not have any toilet provision for customers as space is limited. Though they will be able to use those facilities close by within the station. There are staff facilities within the shop.

Opening times are not affected by this application; Greggs already open early in the morning and late in the evening to suit the requirements and benefits of our customers and in line with the station operating times. It will offer the Greggs range of quality products to meet the needs of all from vegan approved foods, low calorie foods together with our other long time favourites.

This is shop already trades as Greggs and complements the existing providers. The shop already offers employment opportunities in the station and surrounding area alike.

Greggs recognises their responsibilities under the Equality Act and Health and Safety Legislation. These areas of employment legislation requires that employees are located within safe working environments and follow adopted policies and procedures in relation to their employment duties. Our Health and Safety policy provides guidance on the competencies and physical requirements of individuals in certain working environments where working practices contain a degree of risk. This policy is intended to reduce this risk for all employees. Greggs Plc will endeavour to provide employment to persons with disabilities in locations where their disability will not put themselves or their colleagues at risk. Where feasible staff facilities will be adapted to suit the needs of the individual following an assessment of their needs by a competent person with the individual's involvement.

Greggs Plc look forward to continuing their long and fruitful working relationship with Victoria Station, its visitors, employees and the local community.

Greggs plc
7 January 2023