DELIVERY, SERVICING AND WASTE MANAGEMENT PLAN

Lidl, Fallowfield Retail Park, Manchester

Lidl Great Britain Limited

November 2024

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INTRODUCTION

1. This Delivery, Servicing and Waste-Management Plan (DSWMP) has been prepared in relation to Lidl's planning permission for foodstore development at Fallowfield Retail Park, Manchester.

2. Planning permission for this site was granted in July 2024 (ref: 139751/FO/2024) for the erection of a new foodstore (Use Class E) and 1no. retail unit (Use Class E) and 1no. hot food delivery unit (sui generis) with associated car parking and landscaping at Fallowfield Shopping Centre, Birchfields Road, Manchester.

3. The following conditions contained in the decision notice was imposed in relation to deliveries, servicing and waste management:

Condition 11 – Delivery Times

11) Deliveries, servicing and collections, including waste collections shall not take place outside of the following hours:

- *07:30 to 20:00 hrs Monday to Saturday*
- *No deliveries / waste collections on Sundays or Bank Holidays.*

Condition 20 – Deliveries & Servicing Strategy

20) Notwithstanding details submitted, prior to the first occupation of the foodstore (Class E) hereby approved, a Servicing Strategy shall be submitted to and agreed in writing by the City Council as Local Planning Authority. The strategy shall include details of the number and frequency of deliveries/collections, vehicle sizes, delivery times, noise management, access and safety arrangements. The agreed Strategy shall be implemented as part of the development and remain in use so long as the approved use is operational.

4. This report outlines such an approach to the management of deliveries. It is based upon experience gained nationwide in the servicing of over 900 stores across the UK where for the vast majority of them, deliveries are taken via the customer entrance and through the store car park.

LIDL SERVICING STRATEGY

5. Servicing for the foodstore will take place via an on-site dedicated servicing bay at the rear of the store accessed from the existing retail park service yard via the site access on Birchfields Road.

6. The servicing area has been designed to accommodate the entry, manoeuvre, reverse onto the loading bay ramp and exit in forward gear of a 16.5m long articulated lorry. All manoeuvres take place within the dedicated Lidl service yard.

7. A comprehensive swept path analysis has been undertaken for a 16.5m articulated vehicle, this is provided at drawing numbers SCP/200272/ATR22.1 Rev A & SCP/200272/ATR22.2 Rev A within **Appendix 1.** This assessment demonstrates that the manoeuvres can be conducted satisfactorily with the vehicle entering and leaving the site in a forward gear.

8. The swept paths demonstrate that there is sufficient room for the HGV to manoeuvre without risk of vehicle or building strikes. In the case of the proposals for Fallowfield Retail Park, the HGV manoeuvres are serviced from within the dedicated service yard and not within the customer car park, there is therefore no risk to pedestrian safety. Nonetheless, delivery vehicles will be enabled with reversing alarms and the infrequency of such movements mitigates heavily against any perceived risk to customers.

Delivery Times

9. Lidl routinely schedule deliveries for those periods outside peak-trading hours or when the store is closed to customers completely. Logistically this makes their own operation much more efficient as staff can re-stock more easily when there are fewer customers in the store and deliveries arriving over night or during the early hours of the morning are less susceptible to delays on the network.

10. It is anticipated that there will be just one dedicated delivery per average day and up to two deliveries during seasonal peak periods, such as Easter and Christmas. The number of deliveries required to service a Lidl store is significantly fewer than other supermarket operators due to the comparatively lower number of product lines. Furthermore, refuse and packaging is taken away from the store by the same delivery vehicle on departure which negates the requirement for an additional visit from a refuse collection vehicle, reducing the number of vehicles visiting the store per day.

11. Condition 9 provides confirmation of the store opening hours. As stated in Condition 9:

9. The retail units (Class E) hereby approved shall not be open outside the following hours:

- *07:00 to 23.00 hrs Monday to Saturday;*
- *10.00 to 17.00 hrs Sundays and Bank Holidays*

12. Condition 11 of the Decision Notice states:

11. Deliveries, servicing and collections, including waste collections shall not take place outside of the following hours:

- *07:30 to 20:00 hrs Monday to Saturday*
- *No deliveries / waste collections on Sundays or Bank Holidays.*

TYPICAL DELIVERY CONCERNS

13. The following concerns are typical of those that have been expressed by local planning and highway authorities across the UK over recent years who are relatively new to the Lidl format.

- Concern 1

  How will the arrival of the HGV be communicated to the site?

  - The manager of each Lidl store is aware of the scheduled delivery time for each day and as a result prepares accordingly. In addition, the driver can telephone the site 20-30 minutes before arrival or in case of delay or any other alteration to the delivery schedule.

- Concern 2

  What is the length of time deliveries are likely to take?

  - Lidl deliveries are completed within a period of about 30 to 60 minutes depending on the size of the store. They are manoeuvring within the car park for only a fraction of this time.

- Concern 3

  Can vehicles enter and leave the main site in forwards gear minimising reversing?

  - The route for Lidl's delivery vehicles into the site, through the servicing area, onto the loading bay and out again has been carefully designed around a maximum legal articulated HGV. The HGV only reverses from the point at which the vehicle completes its path to the bottom end of the servicing area. This minimises the extent the vehicle needs to reverse to just that section onto the loading bay ramp itself.

- Concern 4

  How will noise from reversing horns / sirens be controlled (as this could disrupt neighbours)?

  - Lidl's delivery vehicles will either be fitted with standard reversing beepers or with white-noise reversing bleepers. The driver has access to the warehouse and does not need a Lidl employee to open up. In terms of the white noise alarms, the white sound is emitted directionally and is therefore instantly locatable. White sound reversing alarms work effectively at lower decibel ratings containing any noise to the area behind and immediately around the rear of the reversing vehicle.

- Concern 5

  Is the loading bay at same level as the back of the vehicle (i.e. no need to roll cages up / down slopes rattling around)?

  - Lidl's loading bay is ramped allowing the vehicle to reverse down directly onto the warehouse doors at finished floor level. A dock leveller eliminates any differential between the floor of the trailer and the warehouse doors. There is therefore minimal transitioning of cages between the HGV and the warehouse and as soon as the cages leave the lorry they are inside the warehouse;

- Concern 6

  Are engines turned off when stationary during deliveries?

  - Yes, Lidl's HGV drivers are instructed to turn off their engines during the entire time that the vehicle is stationary against the loading bay doors.

- Concern 7

  Are refrigeration motors turned off during deliveries (or plugged into local electricity supply)?

  - Yes, Lidl's HGV drivers are instructed to turn off refrigeration units during the entire time that the vehicle is stationary against the loading bay doors.

- Concern 8

  Are drivers instructed to keep all other noises to a minimum?

  - Yes, Lidl's HGV drivers are instructed to turn off all stereo equipment and be careful not to slam vehicle doors.

WASTE MANAGEMENT STRATEGY

14. Lidl's waste is stored within the building close to the servicing bay, to enable easy collection by vehicles servicing the site. There is no external storage of either stock or waste.

15. Lidl operates a policy of reloading empty delivery HGVs with store waste to return to the depot for recycling. This reduces the number of on-site vehicle movements required. Empty pallets and TKT boxes along with waste and recycling are returned to the warehouse on the same HGV.

16. Lidl are committed to developing innovative ways to effectively manage waste streams to ensure that packaging requirements are reduced, more is recycled, and surplus food is redistributed to charity.

17. Lidl boast an award-winning recycling and waste management programme. In-store and warehouse waste management concepts are integral to Lidl's Zero Waste Commitment. Through the commitment of Lidl's logistics and procurement teams and all store and warehouse employees, Lidl achieved Zero Waste to Landfill and are working hard to maintain this. Much of Lidl's waste is cardboard, which is reused for paper and packaging. Segregation is key to the programme's success by increasing Lidl's recycling streams and reducing their environmental impact.

SUMMARY

18. Lidl's Delivery, Servicing and Waste-Management Plan for this site will conform to their own stringent standards applied across their UK estate. This plan has been prepared in relation to the proposed Lidl foodstore development at Fallowfield Retail Park, Manchester.

19. The Lidl foodstore will be serviced by a 16.5m HGV from the site access on Birchfields Road. Prior to leaving the depot, drivers are given precise instructions about how to access the store and manoeuvre through the car park towards the segregated manoeuvring area for access onto the loading bay.

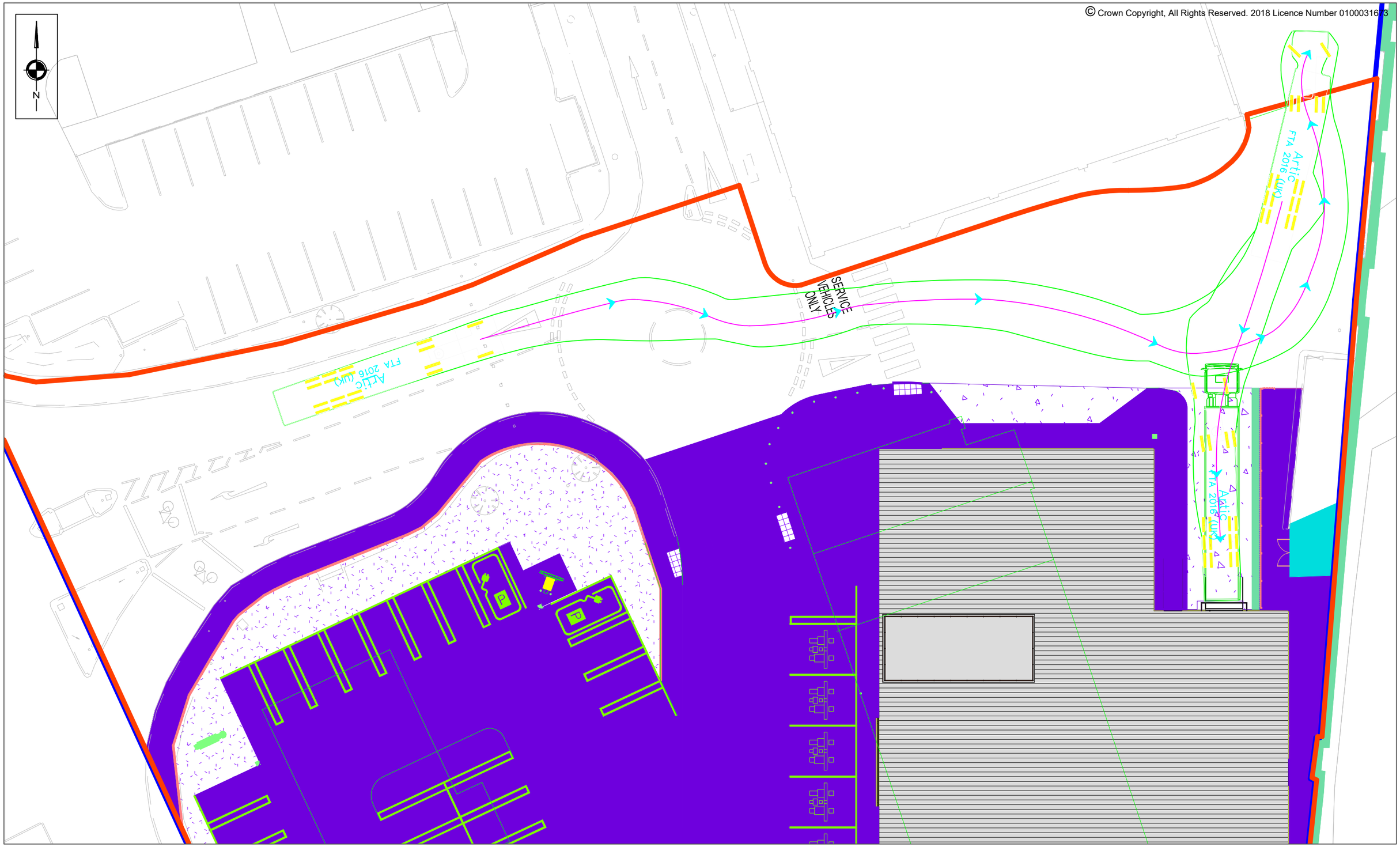
20. Deliveries and waste collection are part of the same operation as Lidl send delivery vehicles back to the depot loaded with recyclable waste. Deliveries and/or any waste collection will typically take place during the quietest time for the operator. Nevertheless, the store manager will manage the delivery slots, with clear instructions about delivery location and timing.

21. This Delivery, Servicing and Waste Management Strategy demonstrates that the proposed Lidl store can be adequately serviced without detriment to the safety of customers or staff.

S|C|P

APPENDIX 1

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Client: LIDL GREAT BRITAIN LTD

Project Title: NEW LIDL AT FALLOWFIELD RETAIL PARK, BIRCHFIELDS ROAD, MANCHESTER

Drawing Title: SWEPT PATH ASSESSMENT OF MAXIMUM LEGAL ARTICULATED HGV INBOUND TO LOADING BAY

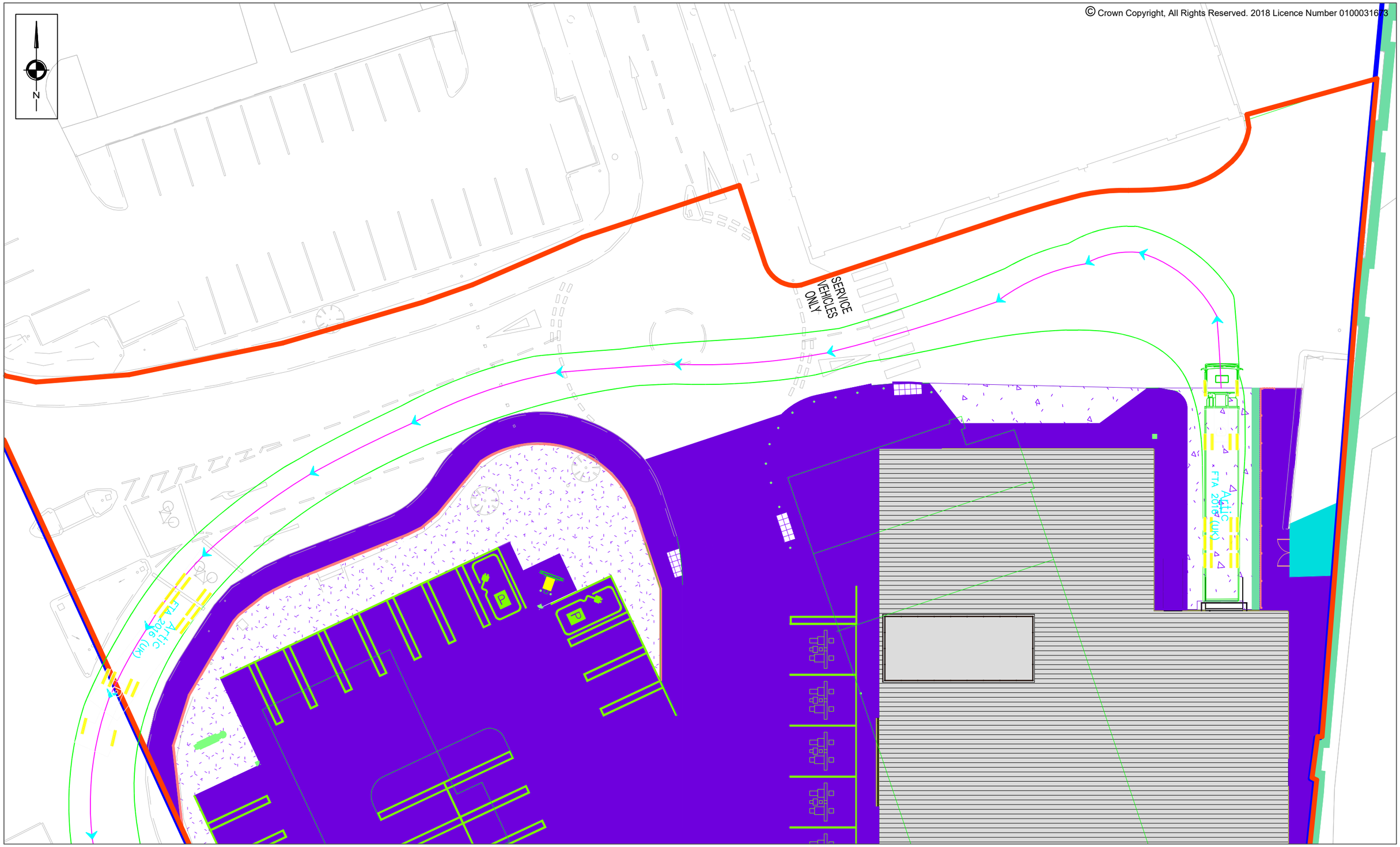
Scale	1:250 @ A3
By	JRB
Date	26.10.2023
Checked	JRB
Approved/ Unapproved	-
Status	PLANNING

Rev	Description	Date	By
A	– NEW SITE LAYOUT UNDERLAID	09.02.24	LD
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Drawing No.: SCP/200272/ ATR22.1

Revision: A

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Project Title: NEW LIDL AT FALLOWFIELD RETAIL PARK, BIRCHFIELDS ROAD, MANCHESTER

Drawing Title: SWEPT PATH ASSESSMENT OF MAXIMUM LEGAL ARTICULATED HGV OUTBOUND FROM LOADING BAY

Scale	1:250 @ A3
By	JRB
Date	26.10.2023
Checked	JRB
Approved/ Unapproved	-
Status	PLANNING

Rev	Description	Date	By
A	– NEW SITE LAYOUT UNDERLAID	09.04.24	LD
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Drawing No.: SCP/200272/ ATR22.2

Revision: A