# Servicing Plan for Takeaway Restaurant at 16 Oldham Street, Manchester

## Overview of Servicing Operations

The servicing of the proposed takeaway restaurant has been updated to ensure compliance with Manchester City Council's servicing and waste management standards. The plan addresses requirements for deliveries, maintenance, waste management, and compliance with noise and odour control measures, with a focus on minimising disruption and maintaining operational efficiency.

## Deliveries

- **Scheduling**: Deliveries will occur during early morning hours (6:00 AM – 8:00 AM) on weekdays and weekends to minimise traffic and operational impact.
- **Vehicle Size**: Small to medium-sized vans (up to 3.5 tonnes) will be used for deliveries, ensuring accessibility.
- **Route and Access**: Deliveries will be conducted via the rear entrance on Spear Street, avoiding disruption to the public highway and neighbouring properties.
- **Justification for Use of Rear Access**: The proposed takeaway will utilise the rear entrance for operational activities, retaining the shopfront for alternative or ancillary purposes.

## Ad-Hoc Maintenance

- **Routine Maintenance**: Maintenance will follow a planned schedule based on best practices for similar systems.
- **Frequency**: Quarterly routine maintenance will be conducted, with additional servicing arranged as needed for urgent repairs.
- **Procedure**:
    - Maintenance personnel will operate within health and safety standards, including the use of appropriate PPE.
    - All activities will occur during off-peak hours to minimise disruption to residents and businesses.
- **Vehicle Size**: Small service vehicles (up to 3.5 tonnes) will be used for all maintenance activities.

## Waste Collection and Management

- **Frequency**: Waste collection will occur twice weekly during non-peak hours to prevent waste accumulation and maintain hygiene standards.
- **Procedure**:
    - Staff will transfer waste bins to the designated collection point on Spear Street and return them promptly after collection.
    - All refuse will be stored internally, ensuring that no waste is left on the public highway outside collection times.
- **Vehicle Size**: Small refuse vehicles (up to 3.5 tonnes) will be used.
- **Compliance**: Waste management aligns with the guidance provided by Manchester City Council, including adherence to a completed Waste Management Proforma.

### Servicing Vehicle Management Plan

- **Vehicle Requirements**:
    - All servicing vehicles will adhere to a maximum weight of 3.5 tonnes to ensure compliance with access and loading constraints.
- **Operational Plan**:
    - A coordinated schedule will be maintained to prevent overlap between deliveries, maintenance, and waste collection.
    - Routes and procedures will be documented and updated regularly.

### Additional Considerations

### Health and Safety:

- All servicing and maintenance activities will include comprehensive risk assessments in compliance with current regulations.

**Documentation and Training**:

- Staff training will ensure familiarity with waste management, servicing protocols, and health and safety measures.
- Maintenance logs and waste management records will be kept for inspection.

By incorporating detailed servicing and maintenance practices, the proposed takeaway restaurant ensures compliance with regulatory standards while minimising its impact on the surrounding community and urban context.