

Visitor Clarification

- **Types of visitors to the property and their frequency (e.g., once a month, once a week, etc.)?**

OFSTED undertake one visit to the children's home per year. Local social services visit every four to six weeks and there will be one independent monitoring visit/Regulation 44 each month.

Usually, one social worker would visit all the children, although it may be more than one if the children are from different local authority areas. Depending on the needs of the individual children, there may be occasional visits by other social workers.

In addition, there may be visits by family members and friends, although these are carefully managed in advance, subject to child's individual care plan. These visits are no more frequent than those to a typical family by friends or relatives.

- **Are there specific protocols or guidelines in place for visitors?**

To ensure the safety and well-being of children in a home, all visitors will be required to provide advance notice of their visit. They will be vetted to ensure they are authorized to enter the home. Visitors' identities will be verified, and all visits recorded with names, reason for visit and entry/exit times. Staff will adhere to the home's policies and procedures and ensure all visitors are aware of policies and procedures which will be available at home.

- **Where will visitors park or would they use public transport?**

It is encouraged that visitors use public transport where possible by the company. In instances where this is not possible, the property can accommodate up to 2 vehicles on the drive. 1 space will be always reserved for visitors.

- **Change overtime**

At capacity up to three children would live at the house, with three carers/manager working on a rota basis. The carers would operate on a shift pattern of 12 hours. Changeover times will last around ten minutes. The changeover of the care staff will occur at 09.30 am and 09.30 pm each day. A manager would be at the premises most days between 9.30 am to 5.30 pm."