

Mrs Bethan Evans
19 Highbank Drive
Manchester
M20 5QR

Floodline Warnings Direct – cancellation of service

Dear Mrs Evans

You have previously been registered to receive messages through our free flood warning service, **Floodline Warnings Direct**.

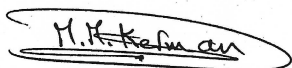
We regularly review where we provide our flood warning service. Our latest review shows that your area is at low risk of flooding.

As we don't normally provide our flood warning service in areas at low risk of flooding, we have cancelled your registration to Floodline Warnings Direct. However, if you would still like to receive direct warnings for your area, please call our Floodline service on 0345 988 1188 or 0845 988 1188³⁰¹⁹ to re-register.

It is important to remember that while the risk is low, we can never eliminate all flooding so you still need to be prepared.

You can get the latest information about flooding in your area or advice on what you can do to prepare, by calling Floodline or visiting our website www.environment-agency.gov.uk/flood.

Yours sincerely



Manoch Kerman
Floodline Service Manager
Environment Agency

³⁰¹⁹ Customers should check the cost of calling 0845 and 0345 numbers with their phone service provider, as 0845 numbers are free to call with many landline packages. Calls to 03 numbers cost no more than a national rate call to an 01 or 02 number and must count towards any inclusive minutes and discount schemes in the same way as 01 and 02 calls.

0090811/1/1