

Revised Events Management Strategy

For BMHC & My Lahore

Submitted to: Manchester City Council Planning Department Date: [01/06/2025]

Prepared by: British Muslim Heritage Centre (BMHC) in partnership with MyLahore

1. Executive Summary

This revised strategy is submitted in support of our request for an extension to our current planning permission. It reflects our commitment to being a responsible community organisation and responding decisively to concerns raised by local residents. The British Muslim Heritage Centre and its partners, including MyLahore, take seriously the well-being of our neighbours and the reputation of our community institutions.

2. Summary of Concerns

We acknowledge and regret the instances that have given rise to community complaints. These include:

- Events exceeding permitted hours.
- Disturbance from high-performance vehicles and unauthorised flares.
- Ineffective real-time response to emerging issues.
- Perception of inconsistent enforcement.
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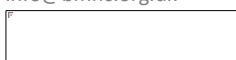
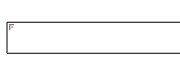
3. New Strategic Commitments

A. Tightened Noise and Behavioural Controls

- Live Decibel Monitoring with real-time logs and alerts.
- Acoustic Oversight Team to ensure volume remains compliant.
- PA Auto Cut-Off programmed for 10:30 PM.
- LIMITED ANNOUNCEMENTS during event. Sound system will only be used by management to control noise
- End of event no gatherings will be allowed in car park.
- Reception area or front of marquee will be decorated with elegant tunnel concept to keep bride/groom car inside that tunnel so that they can do final goodbye to bride and groom from that beautiful decorated tunnel because it will absorb noise.
- Also we will introduce planting trees to control noise in car park and around boundary wall. Plants act as sound barriers by absorbing and deflecting sound waves. An ideal sound barrier plant will have thick, dense, evergreen foliage to provide year-round sound reduction.

B. Nuisance Vehicle and Flare Prevention

- Ban on hiring super cars, they will only be allowed to hire 1 car for each event from our recommended supplier which will restrict them to freely use the vehicle as we will have our strict terms and conditions with our recommended supplier. For example they can switch off car from back end in case of revving
- Event contract updates with stricter penalties.
- ANPR system to identify repeat offenders.
- Vehicle clamping protocol for loitering or anti-social vehicles.
 - We will impose a fine **£1000** for excessive engine revving in residential areas. That will go to local neighbourhood community
 - Revenue from noise-related penalties will be reinvested in community amenities and maintenance
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C. Community Assurance Measures

- Monthly Residents Forum for direct feedback.
- Dedicated Liaison Officer for all major events.
- Live Complaints Log on the BMHC website.

D. Robust Event Tiering and Licensing

- Risk-based event tier system with stewarding requirements.
- Third-party accredited stewards with bodycams for high-risk events.

E. Traffic & Dispersal Strategy

- One-Way traffic maintained with timed gate locks at 10:30 PM.
- Taxi drop-off points managed by marshals.
 - We will deploy security stewards on college road. To avoid queues on college road.
 - Staff will direct them to park all cars inside premises, Notification will be sent in advance to both parties about their parking spots

4. Legal and Operational Safeguards

- All event bookings require compliance agreements and guest conduct acknowledgment.
- Escalation Policy: 1st Warning, 2nd Suspension, 3rd Permanent Ban.

5. Monitoring and Evidence for Council Review

- CCTV retention for complaint review.
- Monthly performance reports submitted to the Council.
- Annual Independent Acoustic Review.

6. Conclusion

The British Muslim Heritage Centre and MyLahore are committed to being exemplary custodians of community space. We respectfully ask for a renewal and extension of our planning permission based on the above enhancements and the leadership we are taking to foster a peaceful, inclusive, and respectful environment for both visitors and our neighbours.

