



Noise Management Plan

Skate Manchester 2025-2026

This Noise Management Plan outlines the sources of noise and measures taken to reduce the impact of noise on the environment and public areas throughout the Skate Manchester Event.

- 1.0 Skate Manchester utilises two playlists that are active while the public are onsite 10:30-21:00 every day, from 24th October 2024 – 1st January 2025. After the public have left and the event is finished each evening music will not be played. DJ Music will be played the evening of the 24th October 2025 for Launch Night up until 9pm.
- 1.1 The event has speakers located inside the structure, around the ice rink and one on the skate path. The Skate path area is the only part of the ice rink that is situated outside the tent and not covered. It is crucial we have a speaker here for announcements to be heard by customers in the event of an emergency.
- 1.2 A public announcement (PA) system will be installed in the Rink Managers office. This will be used to inform customers 15 minutes before a session ends, when a session ends and where to exit the ice rink. This system will be used as a tool in the event of an emergency, to inform customers where to exit the rink. The Skate Manchester Event Management Plan includes a script for this event.
- 1.3 During all 'Quiet and Calm' sessions the music volume is lowered and calmer music is played. The Rink Manager is responsible for monitoring noise levels daily and adjusting where required.
- 1.4 All playlists are designed to uplift the venue atmosphere and enhance customer experience. The music level is appropriately set by our electrical contractor and presets are put in place to ensure staff are not increasing the music volume. The volume is set at a level that allows all Staff and customers to communicate without raising their voice.
- 1.5 The surrounding areas are city centre restaurants, museums, shopping centres and hotels. There are no residents in the immediate area. From November – January the Skate Manchester is surrounded by Manchester Christmas Markets. The Christmas Markets have separate sound system to the ice rink.
- 1.6 We have industrial plastic curtains around the ice rink attached to the roof cover that are drawn, when necessary, to reduce impacts of wet weather and minimise noise travelling.
- 1.7 All AV equipment will be kept in a locked Managers office so the public cannot access this area. The rink has Security onsite for any issues with the public attempting to gain access to any unauthorised areas.

- 1.8 All presets on the AV system can be overridden, volume can be increased or decreased, immediately at any point.
- 1.9 Any onsite complaints would be immediately handled and actioned by the Rink Manager. If this occurs, noise levels will be closely monitored for the remainder of the day and Senior Tamarisk Management will be informed. All complaints are logged and filed.
- 1.10 Tamarisk have active communications with Manchester City Council in the event any of the presets need to be changed.