Customer Dispersement & Smoking Policy

- Clear & legible notices shall be displayed at exits & other circulatory areas requesting patrons to leave the premises having regard to the needs of local residents and in particular, emphasising the need to refrain from shouting, slamming car doors, sounding horns & loud use of vehicle stereos & anti-social behaviour.
- The activity of persons leaving the premises shall be monitored & they shall be reminded by door staff to leave quietly where necessary.
- Door staff shall take reasonable steps to prevent the removal of glasses & bottles from the premises.
- A nominated taxi company will be recommended to patrons leaving the premises & taxis called as required on behalf of customers. Customers will be encouraged to wait within the reception area of the premises until their taxi arrives.
- The nominated taxi company will be instructed not to sound their horns upon arrival, but instead operate a 'ring back' service to notify the club of their arrival.
- No more than 4 patrons shall be allowed to smoke outside the premises at any one time. The smoking area will be to the front of the premises on Princess Street & will be subject to monitoring by a member of staff who will be expected to ensure that no noise nuisance arises from the smoking activity.
- Signage will be displayed in the smoking area requesting patrons to keep noise to a minimum out of respect of local residents. Patrons will be advised that if they ignore the warning they may not be re-admitted.
- Any patrons wishing to use the smoking area will not be permitted to do so with any glasses or bottles.