Operating Statement – Solita Restaurant, 37 Turner Street, Manchester

Objective

This Statement reflects operating practices which are already established at Solita Restaurant and will cover the outside seating area as well as the internal restaurant.

A licence application has been granted for the premises (ref 133620).

Operating Objectives

Hours of operation for the Outdoor Seating Area

The outdoor seating area will operate between 12pm and 10pm Monday to Sunday.

The restaurant has a license to operate between 11am and midnight Sunday to Thursday and 11am until 1am on Friday and Saturday.

Noise and Disturbance

There are no outdoor speakers as existing or proposed.

Staff will encourage patrons to leave quickly and quietly.

Staff will monitor behaviour outside the premises within the seating area, including smokers. Staff will discourage people from congregating outside. If necessary, nearby door staff from The Abel Heywood will intervene.

Notices will be situated inside the premises and at the entrance requesting customers leave quietly and in an orderly manner. Staff will draw customers' attention to such notices.

All these measures are already in place and will be maintained across the outdoor seating area.

Security and Safety

The bar already has a digital CCTV system covering all areas of the premises, including outside. The cameras have night vision capability and recorded footage is, and will continue to be, kept for a minimum of 28 days.

Comment [VS1]: Simon: Can you confirm?

If a potential customer appears to be drunk or under the influence of drugs they will be refused entry including to the outdoor seating area.

This is already Solita policy, and is actioned by staff during current opening times.

Access

Access for customers and staff is and will continue to be through the front entrance.

All deliveries and servicing will continue to take place as existing.

Waste Collection

Waste and recycling will continue to be collected by a specialist refuse contractor.

Refuse, glasses or glass bottles from the building will be disposed of in outside receptacles in a way as to ensure limited disruption is caused to any neighbours. Inside these times, refuse will be stored within the building. This is already Solita policy.

Local Environment

The operators will maintain the premises to the highest standard, ensuring that the premises are clean, tidy and kept in good repair.

Staff and Training

All staff will continue to be trained in licensing law and health and safety.