KING'S CHURCH

King's Church in Greater Manchester: Homes of Hope for the Homeless

- ## History & Overview

King's Church in Greater Manchester has been meeting as a church in Central Manchester since 1984 and has owned its current property and meeting place since 1986. The Church has an average Sunday attendance of 750 people which includes 200 people under 18 and draws from people from across Greater Manchester from over 40 different nations.

The Church is active in various ways in the wider city through its work, ministry & outreach with the Homeless, People in Debt, Children and Young People, Students and Families.

We run a Debt Advice Centre from King's Church in Partnership with Christians Against Poverty (CAP); who have 150+ debt advice centres based in Churches all over the UK.

- ## Legal and Financial Structure

King's Church is a Registered Charity and a Company Limited by Guarantee. The Church also has a trading company which is limited by shares with the Church / Charity being the single share-holder under the name of King's House Conference (Greater Manchester) Ltd which operates and runs a conference business during the week from our church building. All profits go back into the Charity to help with our outreach and ministry in the City; including our work with those that are homeless and in need.

The annual income for the Charity as a whole was £1.25 million to Year 31st August 2011.

Draft accounts for Year End 2012 are also available with annual income showing a similar income revenue amount of £1.17 million.

The Charity has a board of Trustees that oversee and govern the work of the Charity. The Charity employs 15 full time staff who help lead, manage and oversee the main areas of the operation of the Charity as whole.

- ## Affiliations and Links

King's Church is a member of the Evangelical Alliance (www.eauk.org) which is an umbrella organisation representing over a million Christians in 1,000s of Church all over the UK.

King's Church also works closely with other Christian Charities in Manchester such as Barnabus, Mustard Tree and the Greater Manchester Community Chaplaincy (GMCC) in relation to their work with those that are in homeless and in need. We also have links with hostels and day centres such as The Limes, Cornerstone and Salvation Army.

- **Services and Outreach to the Homeless in Manchester**

The Church has a long history of work with the homeless and those living rough on the streets since it started in the 1980s. It owned and ran a house for women who were homeless or seeking rehabilitation from addictions in Prestwich, Bury in the 1990's in conjunction with Christian Charities YWAM and Barnabus. This house was called Cedar House and was a great success.

King's Church started running VIP Nights for the homeless and those living on the streets at its central meeting venue of King's House in 2004. Over the last 8 years it has run 4-6 VIP Nights per year where homeless men and women can come and be treated as VIPs for the evening with a waitress served 2 course meal, take away clothes, take home toiletries, have their haircut and receive pampering (Nails Painted etc) at the Ladies Night. On average, we get between 50 and 60 people at each of these events from various hostels in the City.

We have linked and worked with the following hostels & daycentres for these nights:

1. Men's Cirect Access, Ardwick
2. Women's Direct Access, Ardwick
3. Cornerstone Day Centre, Hulme
4. Manchester Foyer
5. Booth Centre, Cathedral
6. Life Matters Cafe
7. The Limes, Victoria Park
8. Salvation Army: Wilmott Street
9. Victoria House, Openshaw
10. The Beeches, Fallowfield
11. Stopover, Victoria Park
12. Red Bank, Collyhurst
13. Brydon Court, Ardwick
14. Contact, Whalley Range

- **Management & Staffing Model**

The church has employed Gary Stretton (See Attached CV) full time from Monday June 25th 2012 onwards as the full time manager and worker for the provision we are looking to deliver from the house for the homeless. He will be supported by teams of volunteers from the church to help with various aspects of the management, operation and support for those who live in the house.

- **Management Group**

There is a management group in place which consists of various members of King's Church with expertise and experience in the following areas, the group meets every 6 weeks to look at the various aspects of our vision and service provision in this area of the church:

1. Gary Stretton; Former Manager with Stockport Homes Temporary Accommodation
2. Kate Hancock; Social Worker with Bolton Council specialising in safeguarding issues
3. Mat Irwin; Support Worker with Men's Hostel for Stockport Homes
4. Tim Nelson; Probation Officer
5. Jacqui Nelson; Works in the Criminal Justice System for the CPS
6. Gavin White; Trustee & Director for King's Church and Chartered Architect

7. Mark Lawrence; Chief Operations Officer for Appsense; IT Security Company
8. Mark Clayton; Trained in Mentoring and Active in Prison Visits and Ministry
9. Graham Aves; Director of King's House Conference Ltd and Qualified Engineer

The management group will be responsible with Gary for the day to day operational aspects of the service provision through the house for the homeless. The legal and financial governance of the house will be with the Trustees of King's Church in Greater Manchester. The management group will report periodically to the Trustees on how the service provision and delivery is going; financial reports, accounts and management will be with the Trustees.

- ## Service Model and Delivery of Provision

The vision is to purchase a house (3-4 bedrooms) which will become a home for the clients that we are helping. They will access a structured recovery programme by living in the house which will include volunteering, mentoring, life-skill training, job skill training, and many other programmes of activity. The vision is to help them help themselves in a structured and safe environment with lots of support and guidance as appropriate. A specific action plan of recovery will be drawn up and detailed for each client by agreement.

- ## Finance & Costings

The cost of running the home will be underwritten by the Church through the funds that are given to the Church for its charitable operation and ministry. This will be supplemented by housing benefit income from each tenant and client in the houses as detailed on the initial costings sheet.

- ## Policies and Procedures

We have paid for a Service Level Agreement with Life for the World Trust (www.lftw.org) who are helping us with volunteer training and set-up of our home through their experience of setting up and running Structured Day Recovery Programmes in the UK. They will help us set up, adopt and be trained with the following policies and procedures.

1. Code of Ethics
2. Admissions
3. Vulnerable Adult & Safeguarding
4. Lone Worker and Home Visits
5. Incident Reporting
6. Confidentiality / Sharing of Information
7. Data Protection
8. Drugs at Work
9. Alcohol at Work
10. Disciplinary
11. Grievance
12. Sickness
13. Health and Safety
14. Equal Opportunities

Homes of Hope House

Homes of Hope strives to provide a safe and comfortable environment for both residents, staff and volunteers.

This list of rules is not exhaustive and you should refer to the terms and conditions of your Licence Agreement for additional information.

- The home promotes a policy of **mutual respect and consideration** between residents staff and volunteers; residents are expected to demonstrate the same respect and consideration to each other.

- Homes of Hope a **ZERO TOLERANCE** policy with regard to **any form of discrimination on any grounds** including: , Race, Gender, Sexuality, Religion or Belief, Culture, Ethnic or social Origin, Disability

- Homes of Hope has a duty to ensure **Protection of Vulnerable Adults from any form of Abuse** including physical or verbal abuse, sexual abuse, financial abuse, emotional abuse or neglect

- **This duty operates on a Zero Tolerance level**

- Residents will be held responsible for the **behaviour and conduct of their visitors or guests** while they are on the premises and while they are in the vicinity of the home and it's grounds

- Homes of Hope has developed good relationships with neighbours and local residents, therefore residents are advised **that any form of anti-social behaviour** within the home, its grounds or within the vicinity of Restoration House will not be tolerated

HOUSE RULES

THE FOLLOWING BEHAVIOUR AND ACTIVITIES ARE STRICTLY PROHIBITED

- The possession and / or use of illegal substances

- The supply of illegal substances or prescribed medication

- Possession of a firearm, knife or other object perceived as a weapon

- Threats, or physical acts of: Verbal or other Abuse, Aggression, Violence, Bullying or Intimidation towards residents, staff, volunteers, visitors or local residents

- Any form of theft from the home, other residents, staff, volunteers, neighbours and local places of business
- Any form of anti-social behaviour which includes behaviour away from the house
- Changing supplier for the provision of Gas or Electricity
- The installation and or connection of telephone lines, cable or satellite television
- Lock changes to any door, cupboard or storage area

Failure to comply with the House Rules and the terms and conditions of your Licence Agreement may result in your exclusion from Homes of Hope and may adversely affect your re-housing options.

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Homes of Hope

Vision Statement:

Our vision is to bring hope (where there has been no hope).To work with the local church community and the full range of public services to achieve transformation in the lives of people suffering the effects of homelessness and exclusion.

Mission Statement:

Our mission is to house and support vulnerable and excluded people who either have been, or are at risk of, sleeping rough and homelessness. Our goal is to help our guests help themselves in a structured and safe environment with lots of support and guidance as appropriate with a view to them leading a more independent life whilst remaining healthily reliant on local support resources and the church community.

Our Aims

- To provide support within a safe, family-style home, where people feel accepted and valued.
- To equip people for sustainable living on a practical level, teaching life skills and supporting people in establishing positive friendships and support networks in the community.
- To help people to address life-controlling issues such as addictions, mental health issues and other problems, working closely with other professional and voluntary agencies providing individual support.

Core Values

- We recognise that as well as physical, social and emotional needs, people also have spiritual needs, and therefore as part of the support we provide we will share our belief in the Christian Gospel.
- To do everything with an underlying attitude of service, friendship and faith in God.
- To equip and empower people with the belief that they can be part of the solution and contribute something back to society.
- To show God's love for people by:

1. Helping all who are in need wherever we are able, regardless of their colour, race, sexuality, gender, religion or age.
2. Recognising and communicating the value of each individual.
3. Standing up for those we serve, challenging what is unjust and promoting what is just.
4. Doing everything to a standard of excellence