Cheetham Hill Shopping Centre

Waste Strategy 2017

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1. Cheetham Hill

Cheetham Hill Village is situated 2-3 miles from Manchester City Centre, located off the main high-street through Cheetham Hill. The centre is within a large residential area and has good transport links with metrolink, busses, and car and on foot.

The scheme is anchored by Tesco which has abundant free car parking which also services the rest of Cheetham Hill Village. The scheme was redeveloped in 2008 and comprises one and two story adjoining buildings with flat roofs and two service yards.

JLL are the managing agents for the scheme and contact details can be located below.

In addition to Tesco's Service yard the centre has two separate service yards the location of each is shown on the plan below



The two yards are not open to the public and made be accessed direct from each of the units within the centre without the need to carry any waste along routes / footways accessible by members of the general public. Both of the service yards are the subject of an active management regime and inspected and monitored by the onsite centre management personal. Both of the yards are monitored using CCTV

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Each of the service yards contains a dedicated bin store area as shown in the photographs below

Bin store to service yard 1 (services unit 1-12)



Bin store to service yard 2 (services unit 13-26)



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All of the bins are emptied using standard refuse collection vehicles in the service yard in in a controlled location which is not accessible by members of the public. The design of the service yard is such that a standard refuse collection vehicle is able to manoeuvre off the public highway.

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2. Waste

2.1 Current Overview

The waste services have been procured in 2016 by JLL and the appointed contractor, Bagnall and Morris (B&M) facilitate this. The complete waste service will be managed as part of the wider service charge allowing control to the Landlord which JLL as managing agents will maintain the highest service levels.

2.2 Service Provider

B&M, An independent, family owned and operated waste management specialist with over a decade of waste management and recycling expertise and who recently opened a Refuse Derived Fuel Processing facility at their Trafford Park site provide a sustainable approach to this service.

This sustainable approach is noted as part of their current accreditations, which include;

- ISO9001 (Quality), ISO14001 (Environmental), OHSAS18001 (Health and Safety)
- Carbon Footprint Approved
- PAS2060 Carbon Neutral

In addition to this, ISO14001 accreditation has been provided to Cheetham Hill Village.

2.3 Service Levels Current

The waste services are split over both service yards to effectively allow the tenants to utilise this service

Service Yard 1 (rear of Lesters)

- 6 x 1100 ltr mixed recyclables - emptied 1 x per week (service level is capable of being be increased as required)
- 4 x 1100 ltr cardboard – emptied 2 x per week (service level is capable of being be increased as required)

Service Yard 2 (rear of Manchester Plaza)

- 5 x 1100 ltr mixed recyclables – emptied 2 x per week (service level is capable of being be increased as required)
- 1 x 8 cardboard – emptied 1 x per week (service level is capable of being be increased as required)
- 3 x 240 ltr Organic Waste – emptied 2 x per week (service level is capable of being be increased as required)

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The waste strategy is managed with the tenants and Waste contractor in line with the Environmental Protection Act 1990. Our contractor is of the view that the level of service is sufficient to ensure timely and appropriate levels of collection, however the frequently of collection can be increased as required should the need arise.

2.4 Service Levels Alternations

Changes to service levels can be implemented rapidly with additional bins and frequency of lifts adjusted quickly to ensure that service is not effective by occupancy changes within Cheetham Hill Village.

We strive to ensure that there is no mistreatment of this service, that the correct waste is being distributed to the correct bins allowing our contractor to recycle/dispose sustainably.

We are always monitoring the waste service and ways to improve and deliver an effective service. Future plans include additional greener methods of waste disposal. Additional tenants who operate A3 uses will increase the need to food waste to be dealt with.

Steps are in place to review the WasteStation Dewaterer and Macerator. This turns any food waste that can be disposed of sensibly into water and disposed through the drainage system. The left over sediment is removed via manual lifts but vastly reduces the need for bin collections and therefore improves services.

Our waste provider, B&M have confirmed that onsite training can be provided to our tenants which will allow better understanding of splitting of waste, correct distribution and management of their own waste and transferring waste from occupied space to the correct bins.

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3.Appendix A – Supplier Confirmation

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19th January 2017

Dear Mr Kelly,

Re: Food waste service, The Market Centre, Crewe

Further to your recent enquiry, I can confirm that we are able to provide on-site waste management training to tenants for all waste streams that are being produced on site as necessary. I understand that a dedicated food waste collection service is of particular interest and we could provide specific training to these waste producers. We can support any training with ongoing awareness literature such as posters, that can be displayed in appropriate areas around site.

When introducing a new service such as this, it is often necessary to adjust the initial waste capacity as true waste output is established. With this in mind I can confirm that we would be able to increase/decrease waste capacity as necessary, adjusting either number of containers or frequency of collection, until the correct service balance is established. Each change of this nature can usually be completed in approximately five working days.

I hope this is helpful but if you need any further information please feel free to contact me.

Yours sincerely,

Paul Newton
Corporate Account Manager

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Registered in England: 3473370 VAT No: 733 1774 37
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