

2)

In terms of noise pollution, the levels of noise that will be generated from the premises will be minimal. The procedures that will be carried out require no heavy machinery and it does not generate a lot of noise. This shall not cause problems within the surrounding premises as it is a business area in which is not noise sensitive, due to the noise from traffic and from the public. Therefore, no acoustic insulation will be required.

3)

In terms of waste collection, our company will be having a third party waste management company called Initial Medical Services, they currently take care of our clinical waste management in our London and Romford branches. Our Manchester branch will be added to the same corporate account and we will be suing their services for Manchester also.

Our type of waste will be medical waste, a special yellow bin will be provided by Initial, which will be 1100 L in volume. This will be placed at the back of the building, where all other waste is stored. However, the bin supplied has a lock which means that it will not be accessible to anyone else which prevents any issues.

To access the waste area, it is very simple, the collection van will travel left onto St Anns street, I have provided photographs, it says no left turns, however below it there is a sign that says except for access, which has been covered by stickers. It then makes the first left onto Barton Square. It should continue on, until it arrives at the area in which the bins ill be kept. This will be accessible to the collection truck, and there will be a security guard who will provide access when required.

Attached are photographs of the streets, as well as of the area where waste will be disposed of.

The internal stores of the waste will be supplied by Initial, they will be Clinical Waste bins that will be provided in each surgery room. At the end of the day, these bins will be emptied, the staff will use the orange waste bags provided by initial, to take the internal waste from the bins, to the large bin in the back. This will be taken from the clinic, down in the lift, where they will take a right turn towards a fire escape door, this will lead them to the area at the back of the building where the larger clinical waste bin will be located. The waste will be disposed of, and the bin will remain locked until its required again.

Attached are photos of this, to show the route of transfer from internal to external bins.

There will be one 1100 L clinical waste bin located outside, as well as 4 rooms with clinical waste bins, which will be emptied every day. There will be at least 4 bags each day of waste, and the surgery will only be occurring 4 days a week, therefore there will be 16 bags of waste each week, and the large 1100L bin can hold around 20 bags. The collection will be weekly, on a Wednesday around 10 am.

4) In terms of delivery, our clinic will not require any large vehicles to provide us with deliveries. We will receive deliveries by DHL, however this generally is of small boxes, which will be delivered through our front door. The process will be simple, the post will arrive and it will be received at the security point in the reception of speaker house, it will be signed for and a member of our staff will collect the delivery. All of our deliveries and

collections will be recorded in a book at the reception in Speaker House. The vehicles that will collect our waste, will come once a week on a Wednesday. I have attached a screenshot from the Initial website, this shows that we will have a specialist vehicle that will be a rear end loaders which is specifically designed for the collection of medical waste. These vehicles will be efficient in reducing the risk of infection and will ensure safe manual handling of all waste.

5) When you arrive at the building, there is an intercom which you must press to call up to our office. Once you have been let in, you can push the door, or for those who are disabled, there is a button which will automatically open the door for them. Then, you will arrive at the reception desk, the Receptionist will ask clients what they are here for, once they tell him that they are here for our services he will direct them towards the lift and let them know which number floor to go up to. A disabled person would have full use of a stair lift, which is manually operated by the receptionist. There are 3 steps, which the stair lift removes for those that require assistance and then they are able to access the lift with ease. On the weekend, we will not be booking individuals who require disabled access due to the fact that there will not be a receptionist in the main entrance who can operate the stair lift. Once the clients reach the fourth floor, they exit the lift and then there is a fire door, which is shut, however there is a bell at a good height for them to press to reach and press to get our receptionists attention. Both abled and disabled clients are required to do this, once through the door, we are on the right and we have a rampway into the clinic where they will be greeted by our receptionist. The rest of our clinic is all on one floor, and so will be easily accessible to all persons. Therefore, the route to our clinic, is completely accessible for all persons. However, after reviewing our fire exit route, we will not be able to provide a safe service for disabled people due to the fact that our fire exit is only accessible through stairs, there is no way a wheelchair user, or anyone who is less abled could access it. Therefore, we will not provide our services to those who are less abled. However, we will provide them all with a chance to visit our London clinic, which is fully accessible for all persons.

I have attached photos of the entrance, stair lift, lift, ramp, fire exit and our clinic to further prove this.

6) We do not offer onsite parking attached to the premises, however there is a public car park located 1 minute from us, the post code is FQM3 G5. This parking is available to the public, and they will be able to access our clinic easily from there. In terms of other modes of transport such as cycling and public transport, we do not advise our clients who will be having a procedure with us to use a bike or public transport alone once it is over due to the use of local anaesthetic within the surgery.

I have attached a screenshot of the route to the local car park.

7) In terms of security, we have a Security guard who mans the reception from Monday to Friday 8 till 6. Also, whilst they are here, there is a special security system in place. To enter the building, you require either a fob, permission from the receptionist or from the clinic. Then once in, there is a code system which grants you access to the lift area. When the receptionist isn't here, then the doors are locked and to get further into the building you require either a fob, or a code. These are only granted to employees so when the receptionist isn't there, our receptionist has to go down and collect all clients and bring them up to our floor. We also have cameras within our clinic, and our receptionist is sat behind a desk which

is only accessible through a door. Therefore, the whole premises are very secure, there is not much chance of anyone who is not granted access, to access our facilities.

I have attached photos of the code systems also.

8) In terms of the Air Conditioning units, there are already AC units in place, therefore we will not be required to organise any more.

I have attached photos of the air conditioning units that are in each room.