

Introduction

- 1.1** This Statement has been prepared to support an application to create a new café bar (Class A3 and/or Class A4) at Sunlight House.
- 1.2** To assist the Council's consideration of the proposal for external seating at the Site, this Statement provides details of the proposed security / management procedures that will be in place including:
- Measures to manage noise disturbance;
 - Measures to manage movement and dispersal; and
 - Measures to remove litter.
- 1.3** As part of the planning application and premises licenses, the landlord and tenant will agree to conditions to ensure safe management of the premises and ensure no public nuisance issues are created by dispersal of its Property and supervision of smokers outside the Property. A dispersal operation will be enforced to ensure that minimum disturbance or nuisance is caused to neighbours and to ensure that the operation of the premises makes the minimum impact upon the neighbourhood in relation to potential nuisance and anti-social behaviour.
- 1.4** When leaving the premises, staff members will encourage patrons to leave the premises in a quick and quiet nature to respect neighbours. Staff will also discourage people from congregating outside.
- 1.5** Notices will be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents/ adjoining premises. Customers leaving the premises to smoke will exit and enter via the main entrance doors. Staff will be trained to manage smokers outside of the Property and there will be a regular clean-up of cigarette butts left outside. Free standing cigarette butt disposal bins will be located externally during operating hours only, to ensure associated litter is kept to a minimum.
- 1.6** All staff will be briefed and aware of their responsibilities and relevant Company operating procedures. Any person who appears to be intoxicated or who is behaving in a disorderly manner will not be allowed into the Premises or professionally removed from the Property.
- 1.7** Bar staff will ask any customer who appears to be under the age of 21 to prove that they are 18 or over in accordance with the 'Challenge 21' policy. Those who fail to provide acceptable ID will be refused drinks. If a potential customer appears to be drunk or under the influence of



drugs they will be refused entry. Schofield's will risk assess the need for door supervisors and where necessary will use SIA registered door supervisors at the Premises.

- 1.8** In accordance with UDP Policy DC10, a Noise Impact Assessment has been undertaken by Cundall. This demonstrates the proposed use can be operated in this location without any significant impact on amenity by virtue of noise. No amplified sound or music will be played from the external seating area.
- 1.9** The noise assessment concludes that plant noise and music played within the café/bar will have a negligible impact on the existing noise environment and no mitigation measures are needed. The noise survey demonstrates that the proposal will not have an adverse impact on office or residential amenity, complying with Core Strategy Policy DM1, and supporting the objectives of Policy CC7.