



MANAGEMENT AND OPERATIONS STATEMENT

Jimmy's Restaurant

27 Blossom Street
M4 6AJ

OCTOBER 2019

JIMMY'S RESTAURANT MANAGEMENT AND OPERATIONS STATEMENT

The proposed hours of opening are ;

- Mon- 12.00-23.30
- Tue- 12.00-23.30
- Wed- 12.00-23.30
- Thur- 12.00-23.30
- Fri- 12.00-00.30
- Sat- 12.00-00.30
- Sun- 12.00-23.30

Alcohol serving times are as follows ;

- Mon- 12.00-23.00
- Tue- 12.00-23.00
- Wed- 12.00-23.00
- Thur- 12.00-23.00
- Fri- 12.00-24.00
- Sat- 12.00-24.00
- Sun- 12.00-23.00

These hours are in conjunction with the licence granted 20.09.2019.

DISPERSAL POLICY

The purpose of this Dispersal Policy is to ensure, so far as it is possible, that minimum disturbance or nuisance is caused to our neighbours and to ensure that the operation of the premises makes the minimum impact upon the neighbourhood in relation to potential nuisance and anti-social behaviour.

By ensuring that this Dispersal Policy document is brought to the attention of Management and Staff we will seek to encourage the efficient, controlled and safe dispersal of our patrons during our closing period.

1. At the end of the evening management and staff will assist with the orderly and gradual dispersal of patrons.
2. Staff Members (including door personnel when employed) will advise patrons to leave the premises quickly and quietly out of respect for our neighbours.
3. Notices will be displayed requesting our customers to leave quietly and in an orderly manner out of consideration to neighbours and their attention will be drawn to these notices by members of staff.
4. We will ensure the removal of all bottles and drinking receptacles from any patron before exiting the premises.
5. We will actively discourage our customers from assembling outside the premises at the end of the evening.

Further to this, Jimmy's will implement their own policies;

- Suitable receptacles shall be provided for smokers to dispose of cigarette butts. This area will be cleaned regularly.
- Signs will be displayed externally requesting customers keep noise to a minimum.
- Patrons who disregard signage and verbal instructions regarding noise will be asked to move inside and/or leave the premises.
- CCTV will be installed internally & externally.
- Staff are to clear tables of bottles, cutlery & crockery as soon as customers vacate a table. Any spillages will be quickly cleaned, to prevent floors and tables becoming a slip hazard.
- Bottle / rubbish bins will be kept in a secure area away from the public.
- Stock / store cupboards will be in a secure area, away from the public.
- Jimmy's will not accept responsibility for lost & stolen items, and the best efforts will be made to return items to the correct owner.
- Staff training will be provided and the challenge 21 policy will be implemented.