

100 Barbirolli Square Bar and Restaurant

PopCity and Vocation Seating Area Management Strategy

Background

PopCity is a company formed by Nick Gregory and Richard Sweet. We aim to re-invigorate existing spaces into a food and drink led community hubs. The aim is to provide a platform for small, independent businesses that can provide a high quality and diverse range of food and drink offers. We believe that our model enables those small businesses to trade and thrive in environments where costs would usually be prohibitive. For the customer, we believe we offer a dynamic and eclectic mix of offers at a price that cannot be matched by more traditional and corporate 'high street' food offers. An important aspect of what we do is to reflect the local community and to provide an interesting cultural mix of film, art, events and music.

Vocation Brewery is the bar partner, a responsible and mature operation. It has two outlets at present, in Hebden Bridge and one in Leeds and is an experienced bar and pub operator. They also have a brewery that supplies directly to some major supermarket chains. The DPS for the site will be Richard Stenson who is one of the directors of Vocation Brewery.

Strategy

1. Hours of opening for the outside seating area:

Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	11.00	11.00	11.00	11.00	11.00	11.00	11.00
Finish	22.00	22.00	22.00	22.00	22.00	22.00	22.00

2. Measures to keep noise and disturbance low

There will be signage for customers to show consideration to neighbours;

We will be constantly monitoring the flow of customers and any noise issues at busy times and will make sure that management are constantly monitoring the outside either in person or via CCTV monitored internally;

We will not tolerate any anti-social behaviour in relation to the water area and will ban any customers abusing this area;

We will keep all people away from Chepstow House side of the building. Any customers here will be asked to move;

We will monitor any external loud noise emanating from within on an ongoing basis by the managers and control the sound levels accordingly;

Signage directing customers to stay in the seating area and to leave via steps when leaving the premises.

3. What security measures will be in place e.g. CCTV/ door staff

CCTV covering the inside and outside;

We will review any noise or disturbance issues at busy times and will employ door staff if this is deemed to be necessary - all door staff will have a SIA License and comply with any local council directives.

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4. How will the outside area be serviced?

All orders will be made internally;

There may be some food delivered externally on a number tabled system but predominantly orders for food and drink will be picked up internally;

At busy times we will have the appropriate number of staff to ensure that all food and drink items are cleared away promptly and efficiently.

5. What measures will ensure that litter is appropriately managed?

Litter picking carried out by the wider estate management, though during service we will ensure that the area is monitored and kept clean.

6. How will the furniture be stored when not in use? Where, if in the building, will it be stored? At what times will the furniture be put into storage and when will it be put out?

Furniture will be put out by 11.00 and stored internally each night by 22.00 at the end of the building where there is a storage area - planters may be stored externally in place.

7. Is the area accessible for disabled persons?

Yes it is by ramps and a lift.

Summary

We are extremely conscious that our street food concept is situated in close proximity to residents and as a result need to take particular care and attention in regard to noise and disturbance issues. To this end will be constantly reviewing all of our processes so the site can operate as a harmonious addition to the area. We wish to work with the residents to this end and will actively seek ongoing constructive dialogue so that any issues are solved and we become an intrinsic and great addition to the community. We see this as a long term relationship with local residents and businesses that will ultimately be beneficial to all parties.