

Supported Needs – Request for further information

All sections of the form must be fully completed in order for the application to be fully considered. Please note that incomplete information may lead to delays in assessing your application or in your application being rejected.

If you have queries about this form or about Supported Housing in Manchester please contact the email sender of this application form.

Name of applicant MEMORY NYAHUNZWI
Telephone Number 07735236748
Email memory@rainbowpersonnel.co.uk
Please detail the relationship of the applicant to the building owner and/or proposed support provider Unrelated Tenant- Leasing the property
Where is the proposed property? (Address, postcode, ward) 6 Kempsford Close Baguley Manchester M23 1LH Please provide details of the type and size of the proposed accommodation, including number of floors, rooms and number of residents and facilities 4 bed - detached property, with all 4 spacious bedrooms upstairs. One of the upstairs bedroom is an ensuite. There is also a separate bathroom with a bathtub, toilet and shower unit upstairs. Downstairs has large lounge, dining area, separate staff office, kitchen, utility area, a large and well layed back and front garden and a double garage, with off road parking for two cars on drive . Maximum of four (4) residents.
Please select from the options below the type of building that permission is being sought for: Existing building ☐ Land site with demolition approval for an existing building ☐ Land site cleared for development ☐ Other ☒ If you have selected other then please provide further details below: Change of use from normal dwelling to a Residential Care Home
Do you have capital funding arrangements for the building?

Yes ☐ No ☐ Not applicable ☒

If yes, Where is it proposed that payment for the building will come from and is it in place?

If no, what plans do you have to identify funding?

Please describe your service delivery model, explain how and what kind of support and interventions people will receive and what kind of outcomes will be delivered as a result.

Who will residents be supported by, at what staff to client ratio, and for what hours each day/week

Residents will be supported by Registered Manager, Team Leader and Support Workers. However, staff ratio and hours of support will be determined by the assessed risk and needs of the residents.

Our aim is to effectively work in collaboration with Manchester Council Learning Disability Commissioners, carers, families, other stakeholders and in-line with the National Service Model, Building The Right Support, Transforming Care Model implemented by NHS England, NICE Guidelines on Learning Disabilities and Behaviours that Challenges: Service and Delivery, and support the re-shaping of care provision of services for Service Users with Learning Disabilities and /or with Autism.

Our main focus is to provide a service that reduces the reliance of out-of-area placements and will also support the return of some of the Service-Users currently placed out-of-area, far from home, their families and friends with a service which incorporates the following:

- Closer to home
- Local Community links
- Right Support
- Named Keyworker
- Meaningful and Therapeutic Activities
- Community Trips
- Access to Volunteering opportunities
- Access to Local colleges
- Access to Specialist Healthcare services
- Skilled Staff in Learning Disabilities and / or Autism
- Multi-Disciplinary-Team (MDT)

Rainbow Personnel Limited will take full responsibility, accountability, show commitment and ensure that all referrals and admissions will be conducted carefully and in-line with our Pre-Assessment and Pre-Admission Process to ensure meticulous planning of the Service-Users care package. In addition to above, the following therapeutic interventions are implemented as part of the service: -

- Positive Behaviour Support (PBS) Model
- Active Support Model
- Person-Centred Care Approaches
- Robust risk assessment and risk management.
- Support with personal care needs.
- Consistent, compassionate and continuity of care.

- Collaborative working and effective communication with other Multi-Disciplinary Team members (MDT's) and the service-users, carers, and family members.
- Safe and secure environment.
- Support towards independent living.
- Support with medication compliance.
- Empowerment and support towards improvement and development of new activities of daily living (ADL's) skills.
- Home friendly and therapeutic environment
- Promotion of healthy living and overall well-being
- Access to the local community amenities and facilities
- Accommodation for Individuals with Learning Disability and/or Autism with Comorbid Diagnosis

Please explain how your service supports the Council's objectives and Our Manchester. Our service supports Manchester Council objectives as we intend to create jobs for citizens seeking support workers roles therefore, intending to advertise jobs locally through local papers, online adverts with the aim of attracting and recruiting local citizens. In addition, all employed staff who be paid at least a living wage, provided with training paid for by the organisation, equip them with necessary skills and support them through their personal career development. Our objective is to meet the growing needs of the most vulnerable residents and ensure that the right staff are carefully recruited, checks conducted, trained and able to safeguard and provide an outcome focused effective care through our robust systems such as policies and procedures, risk and need assessment and risk management plans.

Who are the proposed client group (age group, gender, condition if applicable). What experience do you have in supporting this client group?

Proposed client group will be: Male or female, aged 18-65, with a primary diagnosis of Learning Disability and with or Autism, Challenging Behaviours and Complex needs.

Our organisation, Rainbow Personnel is currently providing similar specialist services in Manchester and other local authorities such as Stockport and Bolton. We are providing community services such as specialist outreach, supported living and supported tenancies in Stockport and Manchester. In Bolton, we have a Specialist Residential Care Home; providing accommodation and support to four adult females diagnosed with learning disability, mental health and other complex needs.

Our organisation, operates through robust systems to ensure effective service delivery to all our service-users. Due to the nature and cohort group of service-users we support; diagnosed with learning disabilities, autism, aspergers, challenging behaviors, complex needs and forensic history; we have in place various policies and procedures which includes Positive Behavior (PBS) policy and procedure in line with the PBS competency framework, standards and core principles and it acts as guidance to our staff.

Our model of care focuses on PBS, Person-Centered care and Active Support. We use PBS as a proactive and preventative measure. We use Active Support a person-centred approach which enables and promotes service-user social inclusion, encouragement, motivation, engagement and participation in meaningful activities of their choice; and learning new skills and enhancing existing skills. We aim to ensure that each and every service-user is treated with respect, dignity, equality, fairness, as a unique individual at all

times and to be supported according to the identified needs. Our staff team is able to assist service-users with skills building, as we mainly focus on the service-user's abilities rather than what they cannot do, and this is achieved through active support model which involves and promotes service-users participation in any task.

Our staff acknowledges and demonstrates a good understanding of the organisational values, principles and culture and this is reflected through their day-to-day practice, performance at work, feedback and compliments we have received from service-users, families and other professionals. Our staff performance is monitored through regular monthly supervision and staff are constantly reminded of their duties, responsibilities, good practice, to adhere to organisational policies and procedures and any training needs are identified and equally addressed.

Our staff are provided with PBS training through Positive Response; a reputable and accredited by BILD. All staff are trained in mandatory training, physical interventions training as well; which enables staff to understand the service-user's needs, communication frustration which most often result in behaviors that challenges and to find positive solutions that can meet identified needs and replace the behaviors that challenges. As much as this training helps and enable staff to have a good understanding of challenging behaviors and learn how to address them, through that it promotes retention as staff gain an understanding and ability to build good relationships with the service-users they support. In addition, we carefully plan and monitor the staff rotas closely to ensure that staff are not burnt-out and promote work-life balance.

Our governance system ensures and monitors the service-users progress, service effectiveness through regular service audits, collated and audited data from incidents reports, ABC Charts, physical interventions record forms, handovers, CQC notifications, complaints, compliments, safeguarding alerts, strategy meetings, staff meetings minutes and review meetings with families and professionals, hence, to ensure identified issues from findings are addressed accordingly and effective service-delivery. We commit to work collaboratively with various Multi-Disciplinary Teams, Commissioners, Professionals, the Voluntary Organisation Disability Group (VODG), Skills for Care, British Institute for Learning -Disabilities (BILD), families and carers to ensure best care delivery. We recognise and acknowledge the support that we can access and utilise through our training provider Positive Response and other agencies that promotes and support individuals with learning disabilities and behaviors that challenges.

Please detail if you have or will involve people who use the services in the design and delivery of the service? The service design has been influenced by the identified needs from the profiles of the individuals in need of residential placements whom we have received from the CLDT so far.

Do you have support funding agreed?

Yes ☐ No ☒

If yes, Where is it proposed that payment for the support will come from and is it in place?

If no, what plans do you have to identify funding?

Where will referrals for the service come from?

Manchester City Council- CLDT
Do you have any plans in place to use local contractors or to employ staff from the local area for either the building or the support? Please specify on which? We have plans to engage the local job-centre, indeed job adverts to recruit and employ staff from the local area, support them through the recruitment process, provide them with the relevant training, induction and offer them employment.
Have you had any discussions with either Manchester City Council or other public bodies such as GMP about your proposals? Yes ☒ No ☐ If yes please provide further information about these discussions including details about any support for your proposals I informed the learning disability developemental commissioing team about our intention to set up a specialist residential care home and provided them with a draft service design proposal, property specifications and local amenities and were advised to complete this form as part of the process.
Please provide details of any needs analysis carried out and/or information on why this type of supported accommodation is required in Manchester As an organisation we conducted a feasibility study through Market Statement Position document and looked into ongoing placement requests which we have been and still recieving from the Community Learning Disability Team (CLDT) and identified that there is a need for a residential accomodation as some for the individualds with Learning Disability and or with Autism require emergency placements and if none available within Manchester area they end up placed out of area which then contradicts the transforming care agenda principles which empasis on people living closer to home and nearer to their families.
Please provide details of any proposed engagement with the surrounding community. We intend to inform, discuss, share ideas and plans for our proposed service with the Local Councillor, Member of Parliament (MP) and neighbours and encourage comments, suggestions, recommendations and opinions. We will recruit local residents and create employment in the community. In addition, we will invite the local residents to our service launch; share our flyers and website for them to have more information and an understanding about our service. We intend to enocurage service-users to utilise the local facilities such as daycentres, social clubs, healthcare centres and attend to community events and sourcing for local paid and updaid volunteering opportunities.

Please return your completed form by email to the original sender.