

mule

COFFEE + COOKING

This note sets out details of the proposed operation of the new commercial unit on the corner of Gun Street and Blossom Street. The proposed unit is intended to be occupied by Mule Coffee. I can hereby confirm the following operating hours, and details of the proposed operations to ensure the unit does not impact on the existing + future occupiers of the surrounding area.

— Operating hours;

08.00 to 23.30 Monday to Thursday and Sunday
09.00 to 00.30 Friday and Saturday

— The following sets out how the unit will be managed:

- The operator will be serving food from opening until closing, and does not intend to attract an alcohol-only-consumption clientele.
- The operator has two year's experience in licensed trade in the area (The Cow Hollow Hotel), and has had a very harmonious relationship with neighbours and the council's licensing team since opening.
- On-street consumption will be wholly denied.
- Capacity will be regularly monitored to ensure a relaxed space with all diners sat at their seats when being served, as opposed to a busy, 'standing-only' environment for patrons where there may be potential for a breach in capacity numbers.
- Noise will be monitored by staff and management, with doors to the venue remaining closed at all times, and patrons prevented from congregating outside in large numbers.
- No live-music or performance entertainment. The unit will restrict 'bar' only activities, and there will be no amplified sound or music.
- A documented Smoking policy will be in place, and 24-hour digital CCTV inside and outside the venue (with a documented risk assessment being carried out pre-opening).
- The usual staff training for preventing underage sales, 'Challenge' identification, conflict, and emergency procedure.

Regards
Mr Mujtaba Rana and Mrs Amelia Hicks
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Mule Coffee LTD

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