

SMOKING POLICY

AIMS

To minimise the impact of smokers on other premises within the locality.
Encourage customers smoking outside the premises to behave in a responsible manner.
Ensure that no litter is created by smokers.
Ensure that non-smokers are affected as little as possible.

Objectives

Smokers will be allowed out of the premises and encouraged to smoke in a designated area located on Ashton Old Road.

Smokers will be requested by door staff to smoke only in the designated area.

Smokers will be requested by door staff to act responsibly and respect the right of neighbours to a quiet environment.

Smokers misbehaving will be informed they will not be allowed to stay outside otherwise no further admission to the premises and will be asked to leave or to come inside the premises.

Litter bins will be available in the defined area.

Staff will ensure that the smoking area is cleared of smoking debris at close each day.

Notices will be displayed inside the premises that the premises are a no-smoking environment and that a smoking policy is in force.

DISPERSAL POLICY

AIM

The aim of the dispersal policy is to achieve the quiet and efficient movement of customers away from the premises when leaving.

OBJECTIVES

To:-

1. Dispersal of customers to be priority for the Premises Licence Holder
2. Prevent customers congregating outside the premises.
3. Minimise disturbance caused by taxi's arriving to collect customers.
4. Exclude from the premises any customer identified as having acted without consideration for local neighbours.

Objective 1

- No person who is drunk to be allowed to enter the premises;
- Staff to be vigilant to ensure that alcohol is not served to any person who is drunk;
- Where a person is refused service of alcohol in the belief that he/she is drunk, staff to offer to arrange for a taxi to collect the customer to be taken home;
- Clear legible notices to be placed near the exits requesting customers to respect neighbours and to leave the premises and the area quickly and quietly;
- Door staff when engaged to remind customers to leave the premises quietly
- 30-minute drinking-up time to allow for the gradual dispersal of customers at the end of the evening.

Objective 2

- Staff to be vigilant and to prevent customers congregating outside the premises;
- Staff to request any customers waiting outside the premises to move away from the area quickly and quietly.
- Staff to direct customers to leave the area using Ashton Old Road, and avoiding in particular Bartlett Street and Greenside Street.

Objective 3

- Clear notices to be displayed giving details of local taxi companies;
- The premises to promote only those taxi companies which use a "ring back" scheme;
- Any taxi driver identified as being responsible for disturbance at the premises will be reported in the first instance to the taxi company operator. Any further disturbances will be reported to the City Council.

Objective 4

- Where a person is identified as having caused a disturbance on leaving the premises, the customer will be excluded from the premises on future occasions;
- All staff to be given appropriate instructions.
- The telephone number of the Designated Premises Supervisor / Management to be available to local residents in case of any complaints.