

Cloudwater Unit 9 Operating Schedule

Premises licence number 203423

Granted 14/12/2017

1. Where necessary, entry to and from the premises shall be controlled via a queuing system.
2. The premises shall be fitted with intruder alarms and security lights, and any other equipment deemed necessary in order to deter crime or breaks ins.
3. Documented records shall be kept of; lost/found property, refused alcohol sales; thefts; banned/ejected persons; injuries; and complaints and any remedial action taken.
4. Staff shall be provided with comprehensive training in preventing drunkenness; managing and resolving conflict; emergency procedures; complying with the licence conditions; and obligations and offences under the Licensing Act that apply to the sale of alcohol.
5. A glass collection policy shall be in force at the premises.
6. A personal licence holder shall be on site at all times during alcohol sales.
7. A first aid kit shall be kept on the premises at all times.
8. Staff shall request customers leave the premises in a quiet and orderly fashions, so as to respect local residents.
9. Regular litter picks shall be carried out.
10. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
11. There shall be a documented smoking policy for the premises agreed with the relevant responsible authorities and a copy lodged with the Licensing Authority.
12. The premises shall install and maintain a comprehensive digital [colour] CCTV system.
13. All areas to which the public have legitimate access must be sufficiently illuminated for the purpose of CCTV.
14. All public areas of the licensed premises, including all public entry and exit points and the street environment will be covered, enabling facial identification of every person entering in any light condition.
15. The CCTV cameras shall continually record whilst the premises are open to the public and recording shall be kept available and unedited for a minimum of 28 days with the date and time stamping.
16. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public and must be able to produce / download / burn CCTV images upon request by a police officer or an authorised officer of the licensing authority.
17. Any footage must be in a format so it can be played back on a standard personal computer or standard DVD player.
18. Where the recording is on a removable medium (ie compact disc, flash card etc), a secure storage system to store those recording mediums shall be provided.
19. Staff training will include the Challenge 25 policy and its operation. In particular staff will be trained to take such action as is necessary to prevent the sale of alcohol to persons over the age of 18 where those customers are engaged in the distribution of alcohol to persons under the age of 18.
20. The training will be given to a new member of staff before they commence paid employment and all

staff will be retrained quarterly. Training also to include drugs and drunkenness.

21. Incident book to be implemented and open to inspection by any authorized officer of GMP or Manchester City Council.

22. All sales of alcohol for consumption off the premises shall be in sealed containers only, and shall not be consumed on the premises.