

The Washhouse Manchester

Operational Management Plan

This plan has been prepared to support a planning application for the Washhouse Manchester

19 -23 Shudehill Manchester M4 2HF

Proposed Hours

Hours of operation as per our already licensed hours are 12noon till 3am Daily

Noise

All staff and door security will be made aware of the need to ensure customers keep their noise levels to an absolute minimum on entry and leaving the venue. Internally our venue operates a seated only table service system and as such advocates and encourages an intimate restaurant style environment with only background music levels.

Smoking

In order to reduce the impact of smoking on the street, no shelter is available and our staff will limit it to a maximum of 3 people at any time outside smoking. We will ensure that all smokers deposit any smoking waste in the smoke bin provided

Crime and Disorder Prevention

Our venue operates pre bookings only entry system so all customers details are taken and held securely before arrival. As we are a small intimate venue, the largest group we can do is only 8 people so that reduces instantly any issues that can arise from big groups as we can't accommodate them. As per our licensing recommendations we will operate with door safe security as and when directed. We also operate with a door host team the whole time we are open.

Our concept is a secret bar which the entrance is hidden. Our main entrance door is mag locked so only access is allowed when the door host has let you in. This makes our venue extremely secure, stops any unwelcome guests from entering and ensures a safe and pleasant environment for all our customers