



Black Sheep Coffee Management Plan for External Seating Areas

Black Sheep Coffee – 2 St Peters Square, Manchester. M2 3LQ

July 2021

The outdoor seating area will take the form of tables, chairs, bench seating, parasols and planters located directly outside the main shop as shown on drawing 9551-P-07 during specified hours only. It will be operated in the same successful manner as the Black Sheep Coffee premises at various other locations in Manchester and around the UK.

Food and drink will be purchased within the adjacent Black Sheep Coffee shop and customers will be able to consume their goods within the outdoor facilities under the control of Black Sheep Coffee. There will not be table service and no amplified sound or music will be played within the external areas. Based on Manchester City Councils Planning and Noise technical guidance information received from the Environmental Health department the proposals will be subject to the hours of 7.30am - 8.00pm Monday to Saturday and closed on Sundays.

In accordance with Design for Security in association with Greater Manchester Police outdoor seating guidance and recommendations, defined boundaries have been incorporated into the main layout in the form of fixed planters. The furniture will cause minimal loss of space for passers-by as the site benefits from a substantial pedestrianised area. Tables chairs and benches are suitable heavy to resist movement by the wind and will incorporate bag clips, the circular table and chair design will also prevent bags being hung on corners. The layout of the site is such that the external seating areas are highly visible to the staff members within the shop allowing them to be alert to non-customers approaching the tables and any litter to the area. CCTV will be incorporated into the shop and monitor the external seating area as well. The free-standing furniture will be stored inside the shop during non-trading hours, with the larger bulkier items remaining outside and suitably secured.

Black Sheep Coffee will manage and monitor the seating areas to ensure that litter does not accumulate upon tables. This management will be in the form of Black Sheep Coffee staff who will have direct responsibility for the outside areas. The staff will also be responsible for the collection of any Black Sheep Coffee drinks, food or packaging which has fallen or blown off the tables. In addition, a mobile bin unit will be made available for the outdoor customer use and stored within the shop during non-trading hours.

Black Sheep Coffee staff will also be available to assist those with disabilities or pushchairs should they require help to ensure the area is accessible to all members of

the public. Wheelchair and pushchair access are helped by the mix of non-fixed furniture and generous demised area. Staff are also on hand to rearrange or remove chairs allowing a wheelchair user better access where necessary.

Black Sheep Coffee staff will have direct responsibility for the location, removal (where appropriate) and management of the furniture. At the end of each day, the movable furniture will be stored within the Black Sheep Coffee unit and the fixed furniture secured, parasols will be retracted and secured also. The removable furniture will be stackable or foldable and light weight to assist removal. The furniture will be frequently inspected and maintained and fixed or replaced if broken or unsafe.