

LOL Bingo Harpurhey, North City Shopping Centre, Rochdale Rd, Mcr. M9 4DH.

Local Area Risk Assessment

Trading Name:	LOL Bingo.
Premise Address:	49 North City Shopping Centre, Rochdale Rd, Manchester, M9 4DH.
Local Authority:	Manchester City Council.
Premise License No:	New application
Operator License No:	Currently pending with the Gambling Commission. (Application number 58243). Case officer assigned.
Company Details:	LOL Entertainment Ltd, Company No 13328929. Registered address: Church Corner Cottage, South St, Normanton on Trent, Newark, NG23 6RQ.
Name and Title of Assessor:	Michael Smith (Director) LOL Entertainment Ltd (T/A LOL Bingo).
Date of Assessment:	Monday 5 th July. (Date assessment completed).
Review Date:	6 months from date above.

Local Area Profile Risk Factors

Local Risk Profile:	The LOL Bingo club is located on the outskirts of the North City Shopping Centre on Lee Rd, Harpurhey. The site was previously a Coral bookmaker shop. The area is predominantly retail and includes shops such as Lidl, B&M, Poundland, Asda & Wilkos. The centre is popular with shoppers & there are low number of units available for lease. The centre attracts children on occasions through fairground rides however these tend to be located centrally and away from the proposed site. The site is close to both a McDonalds restaurant, a KFC and two education facilities, Holy Trinity C of E Primary School & The Manchester College.
Establishments of note:	Within the shopping Centre there is one Adult Gaming Centre (Admiral) and there are two Bookmakers which are Bet Fred & William Hill currently operating. The Buzz Bingo, (which was in the heart of the Shopping Centre) closed down in 2020 following a lease surrender.

Adjoining premises:	The Bingo club is located at the end of a row of shops. The unit adjacent to LOL Bingo is a well-established school uniform shop which trades under the name of Ziggys. On the other side of the proposed LOL club are council offices.
Crime statistics:	Crime breakdown July 2019-Apr 2021 Drugs - 0 Criminal Damage and Arson – 0 Other theft – 0 Public order – 1 ASB – 1 Robbery – 0 Burglary – 0 Vehicle Crime – 0 Violent Crime – 11 Data taken from www.ukcrimestats.com/postcode_districts/M9/
Population:	Harpurhey has a residential population of circa 39,343 with a population density 37.90 persons per Hectare. Land Area 1040.53 Hectares. Daytime population 33,301. 49.4% Females – 50.6% Males. 0-17 years old – 29.2% 18-64 years old - 61.1% 65+ years - 9.7%
Culture:	Ethnicity - White (72%) Non-White (28%). According to census records, 9% of people here have a social grade of AB (highest), compared to the national average of 27%.
Unemployment:	Harpurhey unemployment rates are currently 80% working with 20% unemployed. 20% of people in the M9 post code are unemployed or full-time students. The average UK unemployment rate is currently 4%.
Deprivation:	Harpurhey has a lower rate of home ownership (via mortgage or owned outright) than the national average, which suggests that Harpurhey is an economically deprived area. Since all ownership is lower than the national average and all rented accommodation levels are higher than the national average, this also suggests an area of economic deprivation.
Local Police:	Harpurhey policing team are a group of Greater Manchester police officers dedicated to serving the community by focusing local crime, disorder, and quality of life issues. The team is made up of dedicated neighborhood officers based in the community, supported by additional police officers from the wider area. They work closely with local authorities, partner agencies, community leaders and residents to decide on policing priorities for the neighborhood.

The Gambling Act 2005 sets out the three licensing objectives (LO), which are:

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime.
- Ensuring that gambling is conducted in a fair and open way.
- Protecting children and other vulnerable people from being harmed or exploited by gambling.

Localised Risks to the Licensing Objectives

This Local Area Risk assessment considers Manchester City Council local authority Statement – Gambling Policy Statement 2019-22, A Responsible Approach to Gambling in Manchester, Fifth Edition.

Environmental Factors

In preparing this assessment LOL Entertainment Ltd has considered the relevance of environmental factors. In this context, environmental factors include the physical location of schools, playgrounds, residential areas, other retail premises and locations (bus stations) which have an effect on footfall.

We have set out below our position on risk in this area:

Licensing Objectives	Local Risks	Control Measures												
Protecting children and other vulnerable people from being harmed or exploited by gambling	Unemployment: The figures below on the claiming of legacy benefits in Harpurhey are dated. They are the last published statistics of unemployment rates as a percentage of the population. Although outdated, these statistics can often be a good indicator of the prosperity of the town and how hard it could be to get employment in the area. The rate of unemployment in Harpurhey is both higher than the average for and higher than the national average, suggesting that finding a job in this area maybe hard. The rate of claiming any benefit (which includes in work benefits) is more than 25% higher in Harpurhey than the national average, suggesting that many people maybe under employed or on a low salary. <table> <tr> <td>BENEFIT</td><td>MCR</td><td>ENG</td></tr> <tr> <td>Jobseekers Allowance (only)</td><td>5%</td><td>3.3%</td></tr> <tr> <td>Incapacity Benefits (IB or ESA)</td><td>3.7%</td><td>2.4%</td></tr> <tr> <td>Any Benefit (includes in work benefits)</td><td>19.2%</td><td>13.5%</td></tr> </table>	BENEFIT	MCR	ENG	Jobseekers Allowance (only)	5%	3.3%	Incapacity Benefits (IB or ESA)	3.7%	2.4%	Any Benefit (includes in work benefits)	19.2%	13.5%	Age Verification Ensuring Under 18's do not have access to licensed premises. All Gambling (bingo) venues/lounges are strictly adult only (over 18’s only). Gambling is an age restricted product and LOL Bingo will operate a ‘Think 25’ policy. Age verification is embedded in training platforms and responsible gambling policies. Over 18’s notices are displayed on the entrance. Think 25 advertising is prominently displayed throughout the premises. Bingo Premise frontage will be of a style which obscures the interior with no advertising depicting images that may appeal to children. All Marketing and Promotional activity will strictly comply with LCCP and standards set by the Committee of Advertising Practice (CAP) and the Broadcast Committee of Advertising Practice (BCAP).
BENEFIT	MCR	ENG												
Jobseekers Allowance (only)	5%	3.3%												
Incapacity Benefits (IB or ESA)	3.7%	2.4%												
Any Benefit (includes in work benefits)	19.2%	13.5%												

Deprivation: Harpurhey has a lower rate of home ownership (via a mortgage or owned outright) than the national average, which suggests that Harpurhey is an economically deprived area. Since all home ownership is lower than the national average and all rented accommodation levels are higher than the national average, this also suggests an area of economic deprivation. Schools and Education Manchester College (Harpurhey Campus), North Manchester Sixth Form College Rochdale Rd, Manchester M9 4AF Harpur Mount Junior School, Oasis Academy Harpur Mount, Alfred Street, Manchester M9 5XR Holy Trinity C.E Primary School, Capstan Street, Manchester M9 4DU Other points to note: The Bingo club is located at the end of a row of shops. The unit adjacent to LOL Bingo is a well-established school uniform shop which trades under the name of Ziggys. Community Centres & Youth Centres Manchester Youth Zone, 931 Rochdale Road, Manchester M9 8AE Parks, playgrounds, and sports/leisure facilities Queens Park, Queens Park, Rochdale Road, Harpurhey, M9 5SH Vulnerable and addiction support services The Manchester and Salford Samaritans, 72-74 Oxford Street, Manchester M1 5NH Places of worship Christ Church Harpurhey, 811 Rochdale Rd, Manchester M9 5XD Homeless shelters and food banks Mustard Tree, 110 Oldham Road, Ancoats, Manchester, M4 6AG	Bingo Lounge operates a comprehensive Think 25 Policy, age verification checks are carried out and recorded, any person unable or unwilling to verify their age with appropriate ID will be told to leave, if they have managed to play machines, their staked money will be returned to them. Age verification test purchasing is carried out annually by 3rd party companies. Test purchase fails are reviewed within 48 hours by the site Manager, this involves reviewing CCTV footage of the incident and implementing appropriate training or where necessary disciplinary action. All age verification checks are recorded on the IHL SMART Tablet AV App, this data is collated centrally and regularly reviewed by an independent team. Results of age verification checks and third-party results are shared with the Gambling Commission. Proof of Age scheme in place with application forms available in the venue. Vulnerability Training and guidance are given to bingo staff on vulnerability (the inability or limited ability of people to control their actions). This includes addictive gambling, mental health, alcohol, or drugs issues. We use GamCare to support our training requirements. Marketing and Promotional activity complies with LCCP, and standards set by the Committee of Advertising Practice (CAP) and the Broadcast Committee of Advertising Practice (BCAP). All staff complete on-boarding and 6 monthly refresher training which includes Safeguarding Children and Vulnerable People and Customer Interaction. Staff are trained how to deal with vulnerable customers and how to make effective interactions, any difficult cases are referred to our compliance team for review and resolution. Customer Interaction
--	---

Harpurhey Community Church, HCC, Carisbrook Street, Harpurhey, Manchester, M9 5UX Pawnbrokers and Loan Shops May Pawnbrokers & Jewelers', 192 Rochdale Rd, Manchester Medical Centre's, Care Homes and Mental Health facilities Harpurhey Health Centre, 1 Church Lane, Harpurhey, Manchester, M9 4BE Community Mental health team, North West, Macartney House, Beech Mount, Manchester. Elderly Persons Accommodation Oakbank care home, off Rochdale Road, M9 5YA Norlands nursing home, Monsall Road, Newton Heath, M40 8NQ Gambling premises Bet Fred Betting shop, Unit 15 North City Shopping Centre Lee Road, Manchester M9 4DH · Admiral Adult Gaming Centre, Unit 9 North City Shopping Centre, Harpurhey M9 4DH William Hill, Day Centre Church Lane, Manchester M9 4DH · Buzz Bingo (now closed), North City Shopping Centre, Lee Road, Manchester M9 4DH Residential Areas Moston Harpurhey Blackley Bus stops and other Transport links	LOL Bingo provide comprehensive customer interaction training, instruction and supporting policies to all staff in this area. Staff are provided with the training to enable them to provide guidance on safer and responsible gambling. Staff are trained on conducting effective customer interactions, identifying behavioral changes and how to identify and interact with players who exhibit signs of developing problems with their gambling. Staff are trained to monitor and record customer behaviour, spend and time spent gambling and customer interactions are used to assess customer source of funds/income where relevant. Customer interactions may result in the customer being guided to gambling support services such as Gamcare; encouraged to use a self-help tool to assist them with managing their gambling behaviour, such as the Bingo Association National Self-Exclusion. All customer interactions are recorded on the IHL SMART Tablet Interaction App, this data is collated centrally and regularly reviewed by an independent team. Player Protection To identify signs associated with problem gambling and people who may be at risk of gambling related harm. Staff are trained in this area. LOL Bingo is committed to providing information to customers on responsible gambling. LOL Bingo will maintain and administer the self-exclusion process, including breaches and reinstatement reviews. Staff are aware of the importance of social responsibility and are trained to advise customers on gambling responsibly and the identification of potential gambling harm.
--	---

	Rochdale Rd serving Manchester and Middleton routes. Buses 17, 18, 52, 53, 162, 163 & 17A No bus stops opposite proposed Bingo Club. Locally Identified Premises McDonald's, Harpurhey district center, Rochdale Rd, Manchester, M9 4DH KFC, 10 Moston lane, Harpurhey, M9 4AD Public Houses and Alcohol Licensed Premise Top Derby PH, 935 Rochdale Road, Manchester M9 8AE	'Stay in Control' Posters and Leaflets containing the Gamcare helpline number are located in prominent locations within the premise and in private areas, such as customer toilets. Socially Responsible messaging is implemented on all digital B3 and Cat C machines. All machines display Gamble Responsibly stickers with helpline contact details. Senior Management will be active members of the Bingo Association & will request active roles on Socially Responsible Committees. They take the opportunity to actively participate with these trade bodies, collaborating with other operators to promote responsible gambling initiatives including the development of an Accredited Gamcare training programme and the Machine Messaging trial and evaluation. Deprivation Whilst the premise may be near or in an area of relative deprivation, the LOL bingo lounge takes the view that individual customers must be treated holistically, and the information provided in this document are designed to identify individuals that could potentially be at risk of gambling-related harm. LOL Bingo operates on the basis that its controls and best practice is adopted at all times; therefore, it is not a question of degrees of vigilance being implemented in different areas. Under the index of Multiple Deprivation, the local area score is 50.9 on average within Mcr006 area. Homelessness Staff are trained to deal with vulnerable people in a sympathetic manner, any difficult cases are referred to the senior team for review and resolution. Staff are trained how to manage situations with homeless people seeking refuge. A line of contact will be created with local high-risk premises, homeless shelters, and foodbanks. Begging
--	--	--

		Only genuine customers are permitted to remain in the premise and those that are merely there to beg are asked to leave. All customers are treated with dignity, but where appropriate, known street beggars will be refused service and in extreme cases banned.
Preventing gambling being a source of crime or disorder, being associated with crime and disorder or being used to support crime.	Crime statistics: Crime breakdown July 2019-Apr 2021 Drugs - 0 Criminal Damage and Arson – 0 Other theft – 0 Public order – 1 ASB – 1 Robbery – 0 Burglary – 0 Vehicle Crime – 0 Violent Crime – 11 Data taken from www.ukcrimestats.com/postcode_districts/M9/ Local Police: Harpurhey policing team are a group of Greater Manchester police officers dedicated to serving the community by focusing local crime, disorder, and quality of life issues. The team is made up of dedicated neighborhood officers based in the community, supported by additional police officers from the wider area. They work closely with local authorities, partner agencies, community leaders and residents to decide on policing priorities for the neighborhood. Public Houses and Alcohol Licensed Premise Top Derby PH, 935 Rochdale Road, Manchester M9 8AE Pawnbrokers and Loan Shops May Pawnbrokers & Jewelers', 192 Rochdale Rd, Manchester Gambling premises Bet Fred Betting shop, Unit 15 North City Shopping Centre Lee Road, Manchester M9 4DH ·	Premise Security and violence in the workplace Poor security control measures which may increase vulnerability to crime. Failure to protect employee and customers from harm during the hours of late-night opening. LOL Bingo is subject to a separate security risk assessment, local factors are considered, and proportionate control measures/physical security measures are installed. LOL Bingo will be fitted with a HD CCTV system with coverage of all public areas including all entry and exits points, CCTV will be clearly advertised to customers with screens visible by staff when working in the service area. Ability to review CCTV remotely and provide footage to relevant parties when required. Floor layout will be designed to avoid blind spots to enable the active management and observation of customers entering and leaving the premises, from the central service area the entrances, machines and toilets can be observed, and staff will regularly patrol the gaming floor to supervise and interact with customers to identify underage or vulnerable persons. General Crime and Disorder To identify aggressive customers to prevent crime and disorder. Awareness of local crime issues in the local area We have reviewed the Police.UK hot-spot mapping for Harpurhey and are aware of the areas of Recorded Crime, Vulnerable People and Vulnerable Places and are very mindful of the potential damage associated with problem gambling. We will make every effort to liaise with the local police over reducing our involvement in any incident.

	Admiral Adult Gaming Centre, Unit 9 North City Shopping Centre, Harpurhey M9 4DH William Hill, Day Centre Church Lane, Manchester M9 4DH · Buzz Bingo (now closed), North City Shopping Centre, Lee Road, Manchester M9 4DH Residential Areas (potentially impacted by Anti-Social Behaviour) Moston Harpurhey Blackley	Staff are trained to identify suspicious activity and have the ability to interrogate real-time machine data to identify criminal activity and fraudulent incidents which are logged and escalated where appropriate. All incidents are recorded on the IHL SMART Tablet Incident App inc. crime reference number where applicable. Staff are trained on how to deal with aggressive customers and situations which may also require police assistance. The company operate an internal security alert system and are registered with trade associations for crime bulletins (Bingo Association). Machine data is captured in real-time and full secure cash reconciliation is completed on a weekly basis, the machine exceptions are monitored by a centrally based income protection team and all exceptional cash losses are investigated by the senior team. LOL Bingo will participate with any local/town centre scheme and actively seek to support and be involved with any local initiatives targeted at reducing crime and/or disorder and will engage in the sharing of information with other businesses to support the local community. Anti-social behaviour outside the premise Whilst Public Nuisance is not a Licensing Objective and the Gambling Commission has made clear that ‘disorder’ means serious disorder, LOL Bingo recognise that public nuisance can escalate in certain circumstances and as a corporate citizen, it has a responsibility to work in partnership with local residents and authorities to reduce environmental impacts. Staff are aware to monitor the outside of the premise and surrounding area for anti-social behaviour and take appropriate steps within reason to minimise the risks. Incidents of anti-social behaviour are recorded on the IHL SMART Tablet Incident App.
--	---	--

		Staff are trained to be extra vigilant where there is clear evidence of continued anti-social behaviour occurring in the vicinity and encourages a partnership approach with local authorities. Where short term risk is created by young people congregating nearby or attempting to enter the premise staff are trained to closely monitor the entrance. We intend to operate a maglock system to control entry. Money Laundering Failure to identify the occurrence to launder money on our premises (e.g., dyed stained notes, fake notes, foreign coins) and to adhere to reporting policies and procedures. LOL Bingo has AML policies with clear escalation and reporting processes. Ref the pawnbrokers and loan shop in the vicinity, staff are trained to monitor and record customer behaviour, spend and time spent gambling and customer interactions are used to assess customer source of funds/income where relevant, enhanced scrutiny will be implemented where concerns of criminal activity or association of are suspected. Any suspicious activities are reported to the nominated officer who will report to NCA where appropriate. IHL SMART Tablet AML App is used to record AML incidents with emails alerts sent directly to the senior team. Security alerts and photos of suspects are shared with other operators. CCTV systems available for additional monitoring of activity and MARS (machine data capture system) provides individual transactions and fraud alerts for suspicious activity. Anti-fraud analysis on MARS (machine data capture system) identifies suspicious gaming activity. Adequate staff will be maintained at all times and subject to regular review and risk assessment. Any emergency periods of single-staffing are managed by the lone-working policy, locked door policy, remote monitoring of CCTV and keeping in touch policy.
--	--	---

		LOL Bingo will operate TiTo machines with a central redemption change machine GeWeTe, the GeWeTe is fitted with a duress code facility and built-in time delay. Staff will only carry a small cash float and only management can open the machines and change machines. Venue and machine keys are secured in a time delay safe accessible only by Duty Management. The premise and staff will be protected by a Staffguard security system, and intruder alarms will be installed. Staff are trained to deal with incidents of a criminal nature and aggressive persons. There are support mechanisms available to staff, including counselling and an Employee Assistance Programme. Alcohol and Drugs Anti-social behaviour caused by alcohol is not tolerated within our premises and there are comprehensive security and reporting processes to escalate, report and deal with any issues as they arise. ‘No Alcohol Allowed’ signage on the door. Drug misuse is not tolerated within the premise and in locations where there is heightened risk, the toilets are locked with access monitored and controlled by the staff. Staff are aware to refuse access to any person who is or appears to be under the influence of alcohol or drugs, or adopting anti-social behaviour, any such incident will be logged on the IHL SMART Tablet Incident App and depending on severity will be reported to the police. Staff are trained to be extra vigilant where there is clear evidence of street drinking in the vicinity and encourages a partnership approach with local authorities. Money Lending Money lending is not tolerated within our premises. Suspensions of organised money lending by illegal money lenders are escalated to the senior team and onwards to local authority money lending teams.
--	--	---

Ensuring that gambling is conducted in a fair and open way		Bingo/Gaming Machine and Supervision The premise will operate under a Bingo Licence, with proprietary bingo equipment, and a range of category B3 (max stake £2/prize £500), C (max stake £1/prize £100) and D (max stake 10p/prize £5) machines (we estimate the average stake is 30/40p). Bingo will be available by means of fixed position electronic tablets offering a range of Bingo products and Live interaction calling. Customer Complaints Failure to prevent customers complaints and disputes regarding gambling within our premises. Failure to resolve customer’s complaints and disputes regarding our gambling premises: LOL Bingo operate a clear customer complaints policy within their venues. The Complaints and Disputes Policy will be displayed on the Customer Information Board at the entrance with leaflets available within the premise - ADR provider is IBAS. Complaints management policy in place for written, telephone and complaints received via the ‘customer complaints’ email link on company website. Complaints portal used to collate and manage responses. 4 stage complaints procedure with ADR entity Independent Betting Adjudication Service Ltd (IBAS) for unresolved complaints. Staff are trained and encouraged to use positive discretion to resolve customer complaints in venue. Marketing LOL Bingo promote responsible gambling and social responsibility throughout all marketing campaigns. Marketing and Promotional activity complies with LCCP, and standards set by the Committee of Advertising Practice (CAP) and the Broadcast Committee of Advertising Practice (BCAP).
---	--	---

		External windows will have digital marketing screens which will display safer gambling messages, No Under 18's allowed, Think 25, Bingo Played Here, opening times and promotional activity. All marketing campaigns are reviewed for appropriateness before being launched. No advertising is used that depicts images that may appeal to children.
Other	Places of worship and Religious Buildings Christ Church Harpurhey, 811 Rochdale Rd, Manchester M9 5XD	Ethnicity and Local Area Demographic LOL Bingo does not discriminate on the ground of ethnic or social demographic. Local area profiles which detail deprivation, social, ethnic or population may be used as part of the risk assessment in relation to gambling related harm in conjunction with the company standard controls. LOL Bingo takes a holistic approach to customers and is aware that the Equalities Act precludes the exclusion of any group for generalised reasons. LOL Bingo will participate with any local/town centre scheme and actively seek to support and be involved with any local initiatives targeted at reducing deprivation (crime/employment/health) and engage in the sharing of information. Training & Social Responsibility LOL Bingo take responsible gambling and social responsibility seriously, ensuring all staff are fully trained to carry out their roles in a responsible manner. Bingo Association, Gamcare training completed by members of management. All staff complete on boarding and 6 monthly refresher training: The Essentials of Compliance, Safeguarding Children and Vulnerable People; Age Verification and Customer Interaction. Staff are aware of the importance of social responsibility, trained to advise customers of gambling responsibly and identifying potential problem gamblers.

		Compliance and Social Responsibility Folder and Player Protection Framework containing policies and procedures is available to all staff. Venue Mangers review compliance logs monthly and Senior Managers bi-monthly. COVID 19 All staff receive training on COVID-19 guidelines. Control measures clearly displayed at the entrance, temperature checks prior to entry and hand sanitisers available on entrance and throughout premise. Masks made available to customers. Appropriate social distancing signage throughout the gaming area and maximum capacity limits enforced. COVID-19 Daily Check, B3 Ratio Check and Customer Track and Trace will be recorded on the IHL SMART Tablet.
--	--	---

LOL Bingo Harpurhey Premise Layout

Premise level:	LOL Bingo Harpurhey will be located in a ground floor unit on the outskirts of the shopping centre.
Premise frontage:	The lounge/club is a double-fronted property will be of a style which obscures the interior with digital Marketing Screens displaying safer gambling messages, no under 18's, opening times. Marketing and promotions will comply with LCCP, and standards set by the Committee of Advertising Practice (CAP) and Broadcast Committee of Advertising Practice (BCAP)
Counter Position:	The counter position in Harpurhey is designed to minimise blind spots. There will be clear supervision of entrances and machines from the central service area and staff will regularly patrol the gaming floor to supervise and interact with customers and identify underage or vulnerable persons.
Floor layout:	Harpurhey floor layout will be designed to avoid blind spots to enable the active management and observation of customers entering and leaving the premises, from the central service area the entrances, machines and toilet can be observed and staff will regularly patrol the gaming floor and interact with customers allowing identification of underage and vulnerable persons. 'Stay in Control' Posters and Leaflets will be located in prominent locations within the premise.

Machine Positions:	LOL Bingo Harpurhey will operate under a Bingo Licence, with proprietary bingo equipment, and a range of category B3 (max stake £2/prize £500), C (max stake £1/prize £100) and D (max stake 10p/prize £5) machines. Bingo will be available by means of fixed position tablet offering a range of Bingo products and Live calling.
Hidden Areas:	LOL Bingo Harpurhey will be fitted with a HD CCTV system with coverage of all public areas including all entry and exits points, CCTV will be clearly advertised to customers with screens visible by employees when working in the service area.

Additional Comments

I am a Director of LOL Bingo. I have held a PML in the Gambling Industry for over 20 years working for Mecca Bingo, Riva Bingo, Gala Bingo, Buzz Bingo and latterly Majestic Bingo where I was appointed Operations Director just before Covid closed the business. I have a clean record; no breaches and I was an active member of the National Game board for the Bingo Association. LOL Bingo is my first position back in Bingo since the pandemic and I have a business partner, Simon Wykes (formally MD of both Mecca and Gala Bingo). We are passionate about the industry, its survival, and our roles in delivering a responsible, safe product and investing in the High St.

I am from Manchester and Harpurhey is very dear to me having initially opened the Buzz Club (previously Gala) back in the early 2000s. Should the licensing application be successful we look forward to supporting fellow traders within the immediate vicinity and beyond whilst giving the people of the surrounding area an additional leisure choice.

I hope the risk assessment is considered thorough and reflects how we are going to operate.

Assessors Name:	Michael Smith
Signature:	
Date:	